

### **AGENDA**

Lake Park Town Commission
Town of Lake Park, Florida
Regular Commission Meeting
Wednesday, December 5, 2012,
Immediately Following the
CRA Board Meeting
Lake Park Town Hall
535 Park Avenue

James DuBois		Mayor
Kendall Rumsey		Vice-Mayor
Steven Hockman		Commissioner
Jeanine Longtin		Commissioner
Tim Stevens	<del>_</del>	Commissioner
Dale S. Sugerman, Ph.D.	—	Town Manager
Thomas J. Baird, Esq.		Town Attorney
Vivian Mendez Lemley, CMC	_	Town Clerk

PLEASE TAKE NOTICE AND BE ADVISED, that if any interested person desires to appeal any decision of the Town Commission, with respect to any matter considered at this meeting, such interested person will need a record of the proceedings, and for such purpose, may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based. Persons with disabilities requiring accommodations in order to participate in the meeting should contact the Town Clerk's office by calling 881-3311 at least 48 hours in advance to request accommodations.

- A. <u>CALL TO ORDER</u>
- B. <u>INVOCATION</u>
- C. PLEDGE OF ALLEGIANCE
- D. ROLL CALL
- E. <u>ADDITIONS/DELETIONS APPROVAL OF AGENDA</u>
- F. PUBLIC and OTHER COMMENT:

This time is provided for audience members to address items that <u>do not</u> appear on the Agenda. Please complete a comment card and provide it to the Town Clerk so speakers may be announced. Please remember comments are limited to a <u>TOTAL</u> of three minutes.

G. <u>CONSENT AGENDA</u>: All matters listed under this item are considered routine and action will be taken by <u>one</u> motion. There will be no separate discussion of these items unless a Commissioner or person so requests, in which event the item

will be removed from the general order of business and <u>considered in its normal sequence on the Agenda</u>. Any person wishing to speak on an Agenda item is asked to complete a public comment card located on either side of the Chambers and given to the Town Clerk. <u>Cards must be submitted before the item</u> is discussed.

### Recommended For Approval:

1. Regular Commission Meeting Minutes of November 7, 2012

Tab 1

2. Award of Bid 107-2012 Custodial Services Term Contract for Town Hall, PBSO District 10 Substation, Public Works Department, Lake Park Harbor Marina, and Lake Shore Park Bathrooms

Tab 2

### H. BOARD MEMBERSHIP:

3. Board Membership Appointment for the Planning and Zoning Board

Tab 3

4. A Regular Membership Position Opened in the Library Board and One of The Alternate Members will be Chosen to Fill

Tab 4

### I. ORDINANCE ON FIRST READING:

- 5. Ordinance 10-2012 Small Scale Land Use Amendment for 711, 725 and 761
  Foresteria Drive Proposing a Public Buildings and Grounds Land Use Designation Tab 5
  AN ORDINANCE OF THE TOWN COMMISSION OF THE TOWN OF LAKE
  PARK, FLORIDA, AMENDING THE FUTURE LAND USE MAP AND THE
  FUTURE LAND USE DESIGNATION OF PARCELS OF REAL PROPERTY
  HAVING THE PROPERTY ADDRESSES OF 711, 725, AND 761 FORESTERIA
  DRIVE AND OWNED BY THE TOWN'S COMMUNITY REDEVELOPMENT
  AGENCY; PROVIDING FOR THE REPEAL OF ALL ORDINANCES IN
  CONFLICT; PROVIDING FOR SEVERABILITY; AND PROVIDING FOR AN
  EFFECTIVE DATE.
- 6. Ordinance 11-2012 Request for Rezoning for 711, 725 and 761 Foresteria Drive
  For a Public Zoning District Designation

  Tab 6

  AN ORDINANCE OF THE TOWN COMMISSION OF THE TOWN OF LAKE
  PARK, FLORIDA, REZONING THREE PARCELS OF REAL PROPERTY
  LOCATED AT 711, 725, AND 761 FORESTERIA DRIVE FROM RESIDENTIAL
  2 (R2) TO PUBLIC DISTRICT (P); PROVIDING FOR AN AMENDMENT TO
  SECTION 78-32 OF THE TOWN CODE WHICH INCORPORATES BY
  REFERENCE THE ZONING MAP OF LAKE PARK REFLECTING THE
  CHANGE IN ZONING TO THE PUBLIC ZONING DISTRICT OF THE
  PROPERTIES; PROVIDING FOR THE REPEAL OF ALL ORDINANCES IN
  CONFLICT; PROVIDING FOR SEVERABILITY; AND PROVIDING FOR AN
  EFFECTIVE DATE.

### J. <u>DISCUSSION AND POSSIBLE ACTION:</u>

7. Creation of a Memorial Tree Planting Program at Pre-determined Town Locations

Tab 7

### K. TOWN MANAGER REPORT:

Update on fireworks
Update on dog park locations
CDBG grant opportunities

Photo release form-Lake Park Harbor Marina

- L. COMMISSIONER COMMENTS, TOWN ATTORNEY, TOWN MANAGER:
- M. <u>ADJOURNMENT:</u>

### Consent Agenda

### TAB 1



### **Town of Lake Park Town Commission**

### Agenda Request Form

Meeting Date: December	5, 2012 Agenda I	tem No. Tab /
Agenda Title: Regula	r Commission Meeting Min	utes of November 7, 2012
[X] CONSENT AGENDA [ ] PRESENTATION/PR [ ] PUBLIC HEARING [ ] BID/RFP AWARD	OCLAMATION [ ] RE	SCUSSION/POSSIBLE ACTION SOLUTION RDINANCE ON READING THER:
Approved by Town Manag	er	Date:11   Z1   12
<u>Vivian Mendez Lemley – Town</u> Name/Title	Clerk	
Originating Department:	Costs: \$ 0.00	Attachments:
Town Clerk	Funding Source: Acct. # [] Finance	Agenda Exhibits A through I
Advertised:  Date: Paper:  [X] Not Required	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyone Or Not applicable in this case VML Please initial one.

Summary Explanation/Background:

**Recommended Motion:** 



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- B. <u>INVOCATION</u>
- C. PLEDGE OF ALLEGIANCE
- D. ROLL CALL
- E. <u>ADDITIONS/DELETIONS APPROVAL OF AGENDA</u>
- F. PRESENTATION:
  - 1. Palm Beach County Sheriff's Office Citizens on Patrol Program

Tab 1

- 2. Presentation by the Town Manager on Additional Programming for Fiscal Year 2012-2013 Which was not included in the Approved Budget Tab 2
- G. PUBLIC and OTHER COMMENT:

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speakers may be announced. Please remember comments are limited to a **TOTAL** of three minutes.

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### Recommended For Approval:

3.	Regular Commission Meeting Minutes of October 17, 2012	Tab 3
4.	Supervisor of Elections Agreement for Vote Processing Equipment Use and	1000
	Election Services	Tab 4
5.	Placement of Memorial Marker at Marina in Memory of Michael Pisano,	200
	Marina Director	Tab 5
6.	Purchase of a Dump Bed Trailer for Public Works	Tab 6
7.	Holiday Decorations – 10 <sup>th</sup> Street, Park Avenue, and Federal Highway	Tab 7

### I. <u>BOARD MEMBERSHIP:</u>

8. A Regular Membership Position Opened in the Planning and Zoning Board and One of the Alternate Members will be Chosen to Fill.

### Tab 8

### J. <u>RESOLUTION:</u>

- 9. Resolution No. 32-10-12 To Ratify the Tentative Agreement Reached Between the Town of Lake Park and the Federation of Public Employees for Fiscal Year 2012-2013 Tab 9 A RESOLUTION OF THE TOWN COMMISSION OF THE TOWN OF LAKE PARK, FLORIDA RATIFYING THE TENTATIVE AGREEMENT BETWEEN THE TOWN OF LAKE PARK AND THE FEDERATION OF PUBLIC EMPLOYEES, A DIVISION OF THE NATIONAL FEDERATION OF PUBLIC AND PRIVATE EMPLOYEES (AFL-CIO) FOR THE 2012-2013 FISCAL YEAR; AND PROVIDING FOR AN EFFECTIVE DATE.
- 10. Resolution No. 33-10-12 Updating the Permit Fee Schedule to incorporate Penalty Fees

  Tab 10

  A RESOLUTION OF THE TOWN COMMISSION OF THE TOWN OF LAKE PARK, FLORIDA AMENDING THE TOWN'S PERMIT FEE SCHEDULE PERTAINING TO PENALTY FEES FOR THE FAILURE TO OBTAIN A BUILDING OR SIGN PERMIT; PROVIDING FOR THE REPEAL OF RESOLUTIONS IN CONFLICT; AND PROVIDING AN EFFECTIVE DATE.

### K. <u>DISCUSSION AND POSSIBLE ACTION:</u>

11. Authorizing the Mayor to Execute a License Agreement with Burt Reynolds Institute for Film and Theatre, Inc. (BRIFT)

### Tab 11

### L. <u>COMMISSIONER COMMENTS, TOWN ATTORNEY, TOWN MANAGER:</u>

### M. <u>ADJOURNMENT:</u>

### Minutes Town of Lake Park, Florida Regular Commission Meeting Wednesday, November 7, 2012, 6:45 p.m. Town Commission Chamber, 535 Park Avenue

The Town Commission met for the purpose of a Regular Commission Meeting on Wednesday, November 7, 2012 at 6:45 p.m. Present were Mayor James DuBois, Vice-Mayor Kendall Rumsey, Commissioners Jeanine Longtin, Steve Hockman, and Tim Stevens, Town Manager Dale S. Sugerman, Town Attorney Thomas Baird, and Town Clerk Vivian Lemley.

Vice-Mayor Rumsey led the invocation and Mayor DuBois led the pledge of allegiance. Town Clerk Vivian Lemley performed the Roll Call

### ADDITIONS/DELETIONS/APPROVAL OF AGENDA:

Motion: A motion was made by Commissioner Hockman to approve the Agenda; Commissioner Stevens made the second.

Vote on Motion:

Commission	Aye	Nay	Other
Member		1 / 1	
Commissioner		7.0	
Hockman	$\mathbf{x}$		
Commissioner	1 1	A-a	
Longtin	X		
Commissioner		77	
Stevens	X		
Vice-Mayor	N ABOUT		
Rumsey	X		
Mayor			
DuBois	X		

Motion passed 5-0.

### PRESENTATION:

### 1. Palm Beach County Sheriff's Office Citizen on Patrol (COP) Program

Sergeant George Searing introduced himself and made a presentation (see attached Exhibit "C").

Commissioner Stevens stated that it is a great program and encouraged people to participate.

Vice-Mayor Rumsey requested that the information about the program be included in the e-blast and on the Town website.

Mayor DuBois asked what the Town can do to promote the program.

Sergeant Searing suggested that a space could be provided at the Seafood Festival to promote the COP program.

Town Manager Sugerman stated that he believes that the Palm Beach Sheriff's Office has a booth and suggested that he check with Lieutenant Myers.

Sergeant Searing requested that any time the Town has events that he be contacted so that they can participate.

Vice-Mayor Rumsey suggested that he participate in the monthly Sunset Celebration.

Commissioner Stevens asked how much time the volunteers are asked to commit.

Sergeant Searing stated three (3) to four (4) hours per week or twelve (12) to sixteen (16) hours a month.

Vice-Mayor Rumsey suggested that the December 7, 2012 Annual Tree Lighting Ceremony could be another opportunity to interface with the public. He asked if the car used for the COP program paid for by the Town or is it part of the contract.

Town Manager Sugerman stated that the COP program car is part of the contract.

Mayor DuBois stated that the program supplements the policing activities and adds more eyes and ears to the street and suggested that a quarter report at the Commission meeting as a way to increase their numbers.

### 2. Presentation by the Town Manager on Additional Programming for Fiscal Year 2012-2013 Which was not included in the Approved Budget

Town Manager presented the report (see attached Exhibit "D"). He provided a copy of the most recent contract that the Town signed with an instructor to provide Zumba classes at the Lake Park Marina (see attached Exhibit "E").

Commissioner Stevens suggested discussing each item individually and stated that the General Fund is owed \$2 million from the Marina Fund and that the Marina Litigation Settlement was for \$880,000 and of that \$600,000 has not been allocated. He stated that there is \$400,000 in reserves and that some of these funds could be used to give back to the residents and provide services to the residents. He suggested that the Commission not make a decision regarding the fireworks until additional information is provided from the potential vendors that Town Manager Sugerman contacted and the item should be brought back at the December 5, 2012 meeting for further discussion by the Commission.

Mayor DuBois stated that his preference is that non-governmental organizations be developed to provide some of these events and services.

Commissioner Stevens stated that there are sponsorship opportunities and ways to potentially supplemental all of the funds needed but, that he wants to bring fireworks back to Lake Park even if the Town pays for it.

Vice-Mayor Rumsey stated that he agrees with Commissioner Stevens regarding the fireworks and that residents have commented that they want the fireworks to return for 4<sup>th</sup> of July. He suggested going to some of the larger businesses in the community and asking for sponsorship. He stated that he does not think it is practical to expect non-governmental organizations to put together an event of that size. He suggested that non-governmental organizations could sponsor smaller elements of a larger event, but not paying for a \$25,000 fireworks show. He stated that the Commission needs to allocate the funds for the fireworks or work on sponsorships. He stated that this is a tricky issue and that it is an event that the community wants but, how does it get paid for.

Commissioner Stevens stated that more information from staff will be forthcoming at the December 5, 2012 meeting and suggested that if the Town paid for \$10,000 and get sponsorship for the remaining amount.

Vice-Mayor Rumsey stated that he would prefer if the entire amount was paid for through sponsorships and suggested that the Commission set a deadline for the sponsorships and then at that time see how much has been raised and then decided if there is a deficit will the Town be paying for it or if the event will be cancelled.

Commissioner Stevens concurred with Vice-Mayor Rumsey.

Vice-Mayor Rumsey stated that he wants to see the price breakdowns from the fireworks companies at the December 5, 2012 meeting.

Mayor DuBois asked what is a good method of developing sponsors for Town events.

Town Manager Sugerman stated that the Town does have a sponsorship package and sponsorship is offered at various levels and that part of the sponsorship is that the sponsor would be identified as a major or minor sponsor for the event. He stated that the sponsorship package is generic.

Vice-Mayor Rumsey stated that the sponsorship package needs to be event specific.

Mayor DuBois asked if he could take the sponsorship package and knock on doors and get sponsorships for Town events.

Attorney Baird stated that he sent a memo to the Commission regarding solicitation by the Commission and advised that the Commission on Ethics has several opinions regarding the subject and recommended that the Commission follow those opinions. He stated that the Commissioners cannot use their office to solicit donations.

Mayor DuBois stated that the reason he was recommending that the Town partner with non-governmental organizations is because it would keep the Commissioners out of a difficult situation and the donations could still be solicited.

Attorney Baird stated that Commissioners cannot solicit funds for donations from anyone that may appear before the Commission.

Commissioner Stevens asked if a person did appear before the Commission and a donation had been solicited by a Commissioner could it be disclosed at that time and satisfy the requirements.

Attorney Baird stated that Commissioner Stevens' suggestion would not be consistent with the opinions issued by the Commission on Ethics.

Commissioner Stevens requested that the opinions from the Commission on Ethics be provided to the Commission. He requested that detailed information regarding the fireworks be included with the sponsorship package so that potential sponsors would know what they are sponsoring.

Commissioner Stevens asked if Town Manager Sugerman had enough information to move forward with the fireworks.

Town Manager Sugerman stated that it is his understanding that the Commission wants the responses from each of vendors presented at the next Commission meeting for further discussion.

Mayor DuBois stated that a method if possible to be developed by the administration for the Commission to solicit sponsorship for Town events and presented to the Commission.

Commissioner Stevens concurred that a plan for sponsorship be developed. He stated that regarding the Dog Park a cost range has been provided and the cost varies depending on location and amenities and that it come down to sponsorship. He stated that Petsmart and Pet Supply were both interested in helping sponsor a dog park however, without more concrete plans they are not willing to move forward with sponsoring a dog park. He suggested that the Commission provide more direction to staff and then staff can develop a proposal and cost. He stated that the location south of the Fire Station, Community Garden are ok, and that some residents have suggested a small section of Kelsey Park. He stated that size, cost, liability and insurance issues that have to be considered but, he thinks that a dog park is one of the best ways to build community.

Mayor DuBois stated that there has been a great deal of discussion about using the property south of the Fire Station as a commuter rail platform and that he would be concerned about making a commitment to build a dog park with the idea that the site would be utilized for another purpose in the near future. He stated that the site located next the Community Garden is proposed to be used for parking for the Park Avenue area and although it is not moving forward yet that he is concerned about using that site for a dog park when it is committed for another use.

Commissioner Stevens stated that he concurs with Mayor DuBois and which is why he suggested a third location at Kelsey Park.

Town Manager Sugerman stated that the area at Kelsey Park is used for flood control at this time.

Commissioner Longtin asked if the purpose of that area at Kelsey Park to be a retention pond.

Town Manager Sugerman stated that it is not the purpose of that area but, that it is serving that purpose.

Commissioner Longtin asked if the area was filled in to be utilized as a dog park would it negate the current purpose.

Commissioner Stevens suggested that there are other things that could be done to mitigate the dog park and still provided for flood control in the area and that there are other parks within the Town that could be utilized as a dog park.

Mayor DuBois suggested the various pocket parks within the Town could be utilized for a dog park.

Vice-Mayor Rumsey thinks that if the Town uses one the existing pocket parks or a portion of an existing park it would be cheaper than the \$48,000 suggested in the report. He stated that this is the reason that the Town's sponsorship package is overly generic and that sponsorship package needs to be targeted. He stated that if the Town puts a dog park on the site located south of the Fire Station it would signal to the Town that it is not interested in having a commuter rail platform and thinks it would be a mistake to place the dog park in that location. He thinks that the benefits of the community garden far outweigh the benefits of taking a piece of that property to build a dog park. He stated that he would be in favor of the dog park being in another locations such as a pocket park or in a portion of one of the larger parks.

Mayor DuBois stated that he supports the dog park being established in an existing public use facility and it would be easier to get sponsorships.

Commissioner Stevens stated that the sponsor could have recognition at the park and could provide materials for the park such as bags. He requested that suggestions for additional locations and associated costs be brought back at the December 5, 2012 Commission meeting.

Commissioner Stevens thinks that the list provided is a great start and asked how the programs are advertised.

Town Manager Sugerman explained that for the programs that are already established they are advertised on the Town calendar, Town website calendar, flyers in the lobby of Town Hall and the Library and channel 18 and that all future programs will be advertised in the same manner.

Commissioner Stevens suggested outreach to the kids and schools would increase attendance. He discussed fees and the fees being cost prohibitive to low income seniors and kids and asked if the Town could supplement some of the fees so that the seniors and kids could participate.

Mayor DuBois stated that Kiwanis and other non-governmental organizations provide programs for seniors and kids. He suggested that the Town could provide a grant in support of the programs that they provide to Town residents.

Vice-Mayor Rumsey asked what the pavilion on the park is used for besides rentals and how often is it rented out for special events

Kathleen Carroll, Recreation Director, stated that the pavilion is used for martial arts and tennis luncheons and that the rental of the pavilion in increasing since the change in the fee schedule.

Vice-Mayor Rumsey stated that all the suggested programs are great but, where will these programs take place. He stated that the pavilion is underutilized and could be used for programs.

Recreation Director Carroll stated that she would work on evaluating the building.

Mayor DuBois stated that there is also a room at the Marina.

Recreation Director Carroll stated that Zumba classes will be offered at that location.

Commissioner Stevens thought that \$2,000 to \$3,000 for needed supplies for the Community Garden as a donation from the Town.

### **Public Comment:**

Erin Flaherty 639 Evergreen Drive, thanked the Commission and Town Manager Sugerman for including the Community Garden in the process. He stated that at this time the membership fees and fundraising is used for the day-to-day operation on the Community Garden. He stated that some of the things the Community Garden could do with the \$10,000 referenced in Town Manager Sugerman's report is include a pavilion with one handicap accessible unisex bathroom, raised garden beds, ADA approved raised garden beds, after school program, kids day off from school programs, potable drinking water and associated fixtures, and fabric shade structure. He stated that he is currently developing a sponsorship package. He thanked the Commission for their support of the Community Garden.

### Public Comment closed.

Commissioner Stevens commented that all the suggestion from Mr. Flaherty are good ideas and the funds could also be used for supplies and sponsor low income families. He thinks if the Community Garden is enhanced it would be a benefit to the Town.

Mayor DuBois asked if the Community Garden is a 501(c)(3).

Mr. Flaherty stated that the Community Garden is a project of the Community Development Corporation which is a 501(C)(3).

Commissioner Stevens asked if a private resident gave a donation would they be eligible for a tax deduction for the donation and where can more information be found about the organization.

Mr. Flaherty stated "yes" and that the website is www.lakeparkcdc.com.

Commissioner Stevens suggested waiting until the sponsorship package is complete and provided to the Town before discussing it any further. He stated that he is supportive of this program and it would be the highest item on his list to sponsor.

Mayor DuBois stated that if needed that he would contact people and companies for donation to the Town as long as there was a method of soliciting donations that is not in violation of the Code of Ethics.

### **PUBLIC and OTHER COMMENT:**

Larry Marble and Captain Ringo, introduced themselves from the Pirate's Well Restaurant and that they will be holding a Lake Park Pirate Fest on Saturday, February 2, 2013 in Kelsey Park. They stated that the event will have live music, kids play area, entertainment, food and a parade along Park Avenue. They have met with Town Manager Sugerman, Community Development Director Nadia DiTommaso, and Recreation Director Kathleen Carroll. The website for the festival is lakeparkpiratefest.com.

Mayor DuBois asked if there is any action needed from the Commission at this time.

Town Manager Sugerman explained that he has met with Mr. Marble and Captain Ringo and that staff will work with and support the event and that the event will be permitted through the special event process.

Mayor DuBois requested that space be available for charitable organizations in the Town.

Mr. Mable stated that he is currently working with Relay for Life and Kiwanis and wants to benefit as many charitable organizations in the Town as possible.

Vice-Mayor Rumsey asked what type of live music will be at the event.

Mr. Mable stated that it will either be Country or Classic Rock and that he has various contacts that he is working with for the live music.

Vice-Mayor Rumsey asked where the stage for the live music will be located.

Mr. Marble stated that the live music would be at Kelsey Park.

Frederick Williams, 957 Laurel Drive, North Palm Beach, stated that he is the property owner of a duplex at 906 Greenbriar Drive and a fine was levied against the property for failure to pay for the business tax receipt. He stated that he was unaware that he had to pay for a business tax receipt for the duplex rental. He stated that the Town Ordinances do not cover this type of business and thinks that the fine is unjust. He stated that notice were left at the property by Code Enforcement Officer Doris Bainter, but he did not receive the notices. He stated that he has pulled permits at the location and that the Town is aware that he does not reside at the property and he has provided his address via the permit application and he did not receive the notices at his address. He stated that certified mail was sent to the property and it was not forwarded and was signed by a tenant at the property on October 12, 2012 and the tenant was no longer there and he was not made aware of the notices. He stated that the item went before the Special Magistrate and a fine was levied and it was posted at the property and that was when he was made aware of the violation. He stated that he has paid for and received the business tax receipt and he has not paid the fine. He requested that the Commission dismiss the fine based on that the duplex is not a business and was not given the thirty days to pay for the business tax receipt.

Mayor DuBois asked if the Special Magistrate Hearing Meeting occurred.

Mr. Williams stated "yes" and that he was not present because he had not received the notice.

Mayor DuBois stated that the Commission cannot take action on this item because the Town has adopted the process of the quasi-judicial special magistrate.

Attorney Baird stated that this matter has been before the Special Magistrate and all related issues were considered. He stated that there are two options at this time if the violation is now in compliance Mr. Williams can go back to the Special Magistrate and request a reduction or waiver of any fine that has been levied or he can appeal the Magistrate's opinion. He stated that this item is not within the Commission's purview and it would have to go back before the Special Magistrate. He recommended that Mr. Williams contact the Community Development Department and they will advise Mr. Williams of the procedures.

Commissioner Longtin stated that according to the Property Appraiser's website the mailing address is the property address and that is the address that was served and that Mr. Williams should contact the Community Development Department that the issues is beyond the Commission's action.

Betty Ann Rowlett, 1411 10<sup>th</sup> Street, stated that the Relay for Life will be April 26 and 27, 2013. She stated that they will be having a give back night in coordination with the Pirate's Well where a portion of the proceeds will be given to Relay for Life on November 7 and 8, 2012. She announced that the 2<sup>nd</sup> Annual Pancake Breakfast with the Grinch is December 9, 2012 from 8:00 to 10:00 a.m. and tickets can be purchased online at www.relayforlifeofnorthernpalmbeaches.eventbrite.com.

Vice-Mayor Rumsey asked if the Relay for Life event was on the Town website.

Vice-Mayor Rumsey asked where and what time was the Trunk or Treat.

Ms. Rowlett stated that Trunk or Treat was on October 31, 2012 at Kelsey Park from 4:00 pm to 6:00 pm. and that 267 children participated in the event.

Caitlyn Johnston, requested that the Commission consider adopting a Resolution urging retailers to refrain from selling flavored tobacco products in Lake Park.

Mayor DuBois asked if there was a sample resolution for the Commission's consideration.

Ms. Johnston stated "yes" a sample resolution is available and suggested the resolution be placed on an upcoming agenda.

The Commission reached consensus to place the Resolution on the December 5, 2012 agenda for consideration.

### **CONSENT AGENDA ITEMS:**

- 3. Regular Commission Meeting Minutes of October 17, 2012
- 4. Supervisor of Elections Agreement for Vote Processing Equipment Use and Election Services
- 5. Placement of Memorial Marker at Marina in Memory of Michael Pisano, Marina Director
- 6. Purchase of a Dump Bed Trailer for Public Works
- 7. Holiday Decorations 10th Street, Park Avenue, and Federal Highway

Commissioner Hockman requested item 6 Purchase of a Dump Bed Trailer for Public Works be pulled from the consent agenda.

Commissioner Longtin requested item 7 Holiday Decorations 10th Street, Park Avenue, and Federal Highway be pulled from the consent agenda.

Vice-Mayor Rumsey requested item 5 Placement of Memorial Marker at Marina in Memory of Michael Pisano, Marina Director be pulled from the consent agenda.

Town Manager Sugerman stated that for item 4 Supervisor of Elections Agreement for Vote Processing Equipment Use and Election Services a new agreement has been provided by the Supervisor of Elections Office and asked if the item should be pulled for discussion.

Mayor DuBois requested that item 4 be pulled.

Motion: A motion was made by Commissioner Stevens to approve Consent Agenda Item 3; Commissioner Hockman made the second.

### Vote on Motion:

Commission	Aye	Nay	Other
Member			
Commissioner			
Hockman	X		
Commissioner			
Longtin _	_   X		
Commissioner			
Stevens	X		266
Vice-Мауог			4-3
Rumsey _	_   X		A 100
Мауог		- 10	7. 7 (2)
DuBois	_ x	- 7	

Motion passed 5-0.

### 4. Supervisor of Elections Agreement for Vote Processing Equipment Use and Election Services

Commissioner Longtin asked if Attorney Baird has reviewed the agreement and if he has any issues with the revised agreement.

Attorney Baird stated that he has reviewed the agreement and he has an issue with item 10, which is asking the Mayor to sign a document and approve it for legal sufficiency. He stated that he is not aware that is something that Mayors typically does and believes that the Attorney for the municipality would sign the document as related to its legal sufficiency. He stated that it also asks the Mayor to certify that the agreement meets all of the legal requirements of the Charter and related laws and if Mayor DuBois wants to research the Charter and related laws to ensure the agreement meets all of requirements then it would be appropriate for the Mayor to sign the document. He recommends that the Mayor not sign the agreement unless he is sure that the agreement meets with the Charter and all related laws.

Commissioner Longtin asked if the Commission could modify the agreement.

Attorney Baird stated that the agreement could be approved without item 10.

Motion: A motion was made by Commissioner Stevens to approve the Supervisor of Elections Agreement for Vote Processing Equipment Use and Election Services with the deletion of item 10; Commissioner Longtin made the second.

Vote on Motion:

Commission Member	Aye	Nay	Other
Commissioner Hockman	X		

Commissioner			
Longtin	X		
Commissioner			
Stevens	X		
Vice-Mayor			
Rumsey	X		
Mayor			
DuBois	X		

Motion passed 5-0.

### 5. Placement of Memorial Marker at Marina in Memory of Michael Pisano, Marina Director

Vice-Mayor Rumsey thanked staff for bringing the item forward and thinks that it is a fitting tribute to someone who gave a lot to the Town.

Motion: A motion was made by Vice-Mayor Rumsey to approve Placement of Memorial Marker at Marina in Memory of Michael Pisano, Marina Director; Commissioner Stevens made the second.

Vote on Motion:

Commission	Aye	Nay	Other
Member		L District	_/_
Commissioner			P
Hockman	X	- NO - Y	
Commissioner			
Longtin	X	Sec.	
Commissioner		in a fire	
Stevens	X		
Vice-Mayor			
Rumsey	X		
Mayor			
DuBois	X		

Motion passed 5-0.

### 6. Purchase of a Dump Bed Trailer for Public Works

Town Manager Sugerman explained the item. (see attached agenda request form Exhibit "D").

Commissioner Hockman asked if this dump truck will replace the current dump trailer and will it be sold.

Dave Hunt, Public Works Director, stated that he intends to keep the dump truck as long as it does not need any further major repairs. He stated that there are plans to have an auction and that dump truck could be sold at auction.

Commissioner Hockman asked where the purchase of this equipment was budgeted.

Public Works Director Hunt stated that the equipment was budgeted in the capital line item request in the Streets and Road Division budget.

Motion: A motion was made by Commissioner Hockman to approve the Purchase of a Dump Bed Trailer for Public Works; Commissioner Stevens made the second.

Vote on Motion:

Commission	Aye	Nay	Other
Member			
Commissioner			.45
Hockman	X		
Commissioner		19	
Longtin	X		
Commissioner		100	
Stevens	X		
Vice-Mayor			
Rumsey	X	- 70	
Mayor	76		N.
DuBois	X		

Motion passed 5-0.

### 7. Holiday Decorations 10th Street, Park Avenue, and Federal Highway

Commissioner Longtin stated that the Town has been paying for the banners to be hung for a long time and that previously the Public Works Department did this function. She thinks that the Town is in a budget crisis and that this is something that staff should be able to do. She stated that she will be voting no on this item.

Commissioner Stevens asked Commissioner Longtin what she suggests the Town do.

Commissioner Longtin stated that these are the same decorations that the Town has had for a long time and that the Public Works Department used to hang the decorations.

Town Manager Sugerman stated that this has been contracted in the past and paid for through the CRA budget. The funds for these types of activities have been removed from the CRA budget and put in the Town General Fund.

Mayor DuBois stated that Public Works will be hanging some of the ornaments.

Public Works Director Hunt explained that Public Works hangs the banners. The Town leases the lit ornaments and are hung by the contractor.

Vice-Mayor Rumsey asked if the lit ornaments are on the Florida Power and Light (FPL) poles and that the person installing the ornaments is required to be certified to install the ornaments.

Public Works Director Hunt stated that a master electrician would be needed and that the Town and contractor work with FPL.

Commissioner Stevens stated that the question before the Commission is whether to spend \$5,785.00 to provide, install, and remove thirty-eight pole mount illuminated holiday decorations on 10<sup>th</sup> Street and on Park Avenue.

Public Works Director Hunt stated that the cost would be \$ 7,585.00 for the Clark Sales Display, Inc. 38 illuminated holiday decorations, bucket truck rental-town installed holiday banners, and Kasper Electric for three new electrical receptacles and maintenance.

Commissioner Stevens asked if the bucket truck rental was necessary.

Public Works Director Hunt stated "yes".

Town Manager Sugerman explained that the reason this item is before the Commission is because of the reduction is the Town Manager's spending authority that in the past the Town Manager approved this expenditure. He stated that he could, but would not, break out each item and authorized the expenditure for the bucket truck rental and the work by Kasper Electric, but the Clark Sales installation of the ornaments exceeds his authority and because all of these items are related to the installation of holiday decorations all of the items were put together and brought before the Commission for approval.

Commissioner Hockman asked if the Town no longer had the lit decorations.

Public Works Director Hunt stated that the Town has been using Clark Sales Displays for seven years to provide, install and remove these displays.

Motion: A motion was made by Vice-Mayor Rumsey to approve the Holiday Decorations 10th Street, Park Avenue, and Federal Highway; Commissioner Stevens made the second.

Mayor DuBois stated that this is the biggest sales time of the year for all of the Town's commercial businesses and that this is an opportunity for the Town to put \$7,500 towards supporting the businesses in the Town. He thinks that this is a small contribution that the Town can make toward the success of Town business and that he is in support of this item.

Vice-Mayor Rumsey asked if the trees and associated decorations will still be installed in the Town Green on Park Avenue and asked if those decoration belong to the Town.

Public Works Director Hunt stated "yes".

Vice-Mayor Rumsey stated that he supports the item and thinks that this is a way to give back to the community and that it will support the businesses in Lake Park.

Commissioner Hockman stated that he is in support of the Town putting up decorations; however, he would like to see the cost for the Town to buy the supplies and decorations and for Town staff to install the decorations for future years.

Mayor DuBois suggested that staff provide the cost as part of the next budget cycle.

Commissioner Stevens stated he supports Commissioner Hockman's direction of obtaining cost of purchasing, installing, and removing the decorations by Town staff for future years.

### Vote on Motion:

Commission	Aye	Nay	Other
Member			
Commissioner			
Hockman	X		
Commissioner		-2011	700
Longtin		X	
Commissioner			
Stevens	X	- 100	
Vice-Mayor	100		
Rumsey	X	District Control	
Mayor			
DuBois	X	1 7	

Motion passed 4-1.

### **BOARD MEMBERSHIP:**

### 8. A Regular Membership Position Opened in the Planning and Zoning Board and One of the Alternate Members will be Chosen to Fill.

Town Manager Sugerman explained the item. (see attached agenda request form Exhibit "E").

Commissioner Hockman stated that his understanding of the position of the alternates is that when a regular member resigns that the 1<sup>st</sup> alternate would move to be a regular member and the 2<sup>nd</sup> alternate would become the first alternate.

Town Clerk Lemley explained that there are no provisions in the Code that would allow for staff to do so.

Attorney Baird stated that the purpose of an alternate is that if there are not enough regular members at a meeting to form a quorum that in order of priority the alternates would step in to fill the quorum. He stated that at the last meeting that one of the alternates was needed in order to make a quorum.

Town Clerk Lemley stated that Kimberly Glas-Castro was selected as a regular member on the Planning and Zoning Board.

### **RESOLUTION:**

9. Resolution No. 32-10-12 To Ratify the Tentative Agreement Reached Between the Town of Lake Park and the Federation of Public Employees for Fiscal Year 2012-2013

Town Manager Sugerman explained the item (see attached agenda request form Exhibit "F").

Commissioner Longtin asked if there were any changes in the agreement from last year.

Town Manager Sugerman stated "no".

Vice-Mayor Rumsey asked how many union employees were bumped as it relates to the reduction in staff in the budget and were any of the bumped employees moved to a higher paid position.

Town Manager Sugerman stated that there were six (6) or seven (7) employees that bumped and when all the bumping was done one (1) employee was bumped down into a position but because of the pay range ended up with a 5 percent raise and one (1) did not go into a position and has been laid off. He stated that the employee that was laid off was a probationary employee that did not have any protection.

Vice-Mayor Rumsey stated that he knew from the budget that there would be one (1) lay off. He asked if an employee was bumped down if their salary can be reduced.

Human Resource Director Bambi Turner stated that the salary cannot be reduced if the employee is bumped down.

Vice-Mayor Rumsey stated that there would be an adjustment in the budget to account for the employee that bumped down but, received an increase in salary and asked for the amount of the adjustment.

Human Resource Director Turner stated that the provision in the collective bargaining agreement is that if an employee is promoted to a higher pay range the employee shall be entitled to a pay increase equal to either the entry-level pay or a 5 percent increase from their current salary, whichever is greater.

Vice-Mayor Rumsey requested that the Commission be provided the amount the budget has been affected by this provision and asked how many employees are represented by the union.

Human Resource Director Turner stated that she could provide the number of position in the union but that she does not know how many employees that would equal. She provided a list of positions included in the union.

Town Manager Sugerman thinks that it is seventeen (17) positions.

Vice-Mayor Rumsey asked if the employees in those positions were members of the union or not and if there are represented by the union.

Town Manager Sugerman stated that all of the employees in the positions provided are covered by the Collective Bargaining Agreement and that in the State of Florida even if the employee is not a member of the union, if listed in the Collective Bargaining Agreement the position is still covered. He provided the example of an employee that is not a dues paying member of the union and that employee wanted to bring a grievance against the Town the union does not have an obligation to represent that employee.

Commission Longtin asked how much the union membership dues are.

Human Resource Director Turner stated that the information would be provided under separate cover.

Mayor DuBois asked if there are any non-management positions not covered by the collective bargaining agreement.

Town Manager Sugerman stated 'yes" and provided the example that the employees in the Town Clerk's office, Community Development Department, Park and Recreation, Finance Department, Town Manager's Office, Human Resources, and the Library are not covered by the Collective Bargaining Agreement.

Human Resource Director Turner stated that basically all the operational services employees in the Public Works Department and the Dock Attendants at the Marina are covered.

Motion: A motion was made by Vice-Mayor Rumsey to approve Resolution 32-10-12; Commissioner Stevens made the second.

Vote on Motion:

Commission	Aye	Nay	Other
Member			
Commissioner			
Hockman	#	X	
Commissioner			
Longtin _	X		
Commissioner			
Stevens	X		
Vice-Mayor			
Rumsey	X		
Мауог			
DuBois	$\mathbf{x}$		

Motion passed 4-1

### 10. Resolution No. 33-10-12 Updating the Permit Fee Schedule to incorporate Penalty Fees

Town Manager Sugerman explained the item (see exhibit "G").

Motion: A motion was made by Commissioner Stevens to approve Resolution 33-10-12; Commissioner Hockman made the second.

Vote on Motion:

Commission	Aye	Nay	Other
Member			
Commissioner			
Hockman	X		
Commissioner			A 17 - 1
Longtin		X	
Commissioner			C 17 Day
Stevens	X	2.7	
Vice-Mayor		- 100	
Rumsey	X	1	
Mayor		7 Table 1	
DuBois	X	- C /	

Motion passed 4-1

### **DISCUSSION AND POSSIBLE ACTION:**

### 11. Authorizing the Mayor to Execute a License Agreement with Burt Reynolds Institute for Film and Theatre, Inc. (BRIFT)

Town Manager Sugerman explained the item (see exhibit "H").

Vice-Mayor Rumsey thanked staff for their work on the agreement and thinks that the Town will benefit from the arrangement. He asked about nights that there are Commission meetings that parking spaces for residents attending the meetings are available.

Town Manager Sugerman stated that he will speak with BRIFT and explained that the class sizes are between eight (8) and twelve (12) students and does not foresee a parking issue.

Commissioner Stevens stated that noise could also be an issue on meeting nights and that they would have to see how it goes.

Commissioner Longtin stated that it does get noisy in the Mirror Ballroom but with a class size of eight (8) to twelve (12) it might not be an issue. She thanked Vice-Mayor Rumsey for bringing this opportunity to the Commission's attention and staff's work on the agreement. She asked if Attorney Baird has reviewed the agreement.

Attorney Baird stated that he drafted the agreement.

Commissioner Longtin asked which office will BRIFT have access to.

Town Manager Sugerman stated that it is the last office on the right in the Commission Chamber with access to the outside.

Commissioner Longtin asked if they would be asked not to use the external stairs.

Town Manager Sugerman stated that everyone is asked not to use the external stairs.

Motion: A motion was made by Vice-Mayor Rumsey to authorize the Mayor to execute a License Agreement with BRIFT; Commissioner Hockman made the second.

Vote on Motion:

Commission	Aye	Nay	Other
Member		100	
Commissioner			
Hockman	X	- / GA - A	
Commissioner			P. 75
Longtin	X	100	
Commissioner	The same		
Stevens	X		
Vice-Mayor			
Rumsey	X	7 300	
Mayor		Water Top	
DuBois	X	X /	

Motion passed 5-0.

### COMMENTS BY COMMISSION, TOWN MANAGER, TOWN ATTORNEY

Commissioner Hockman stated that the Seafood Festival is on Saturday, November 10, 2012. On Saturday, November 17, 2012 Boy Scout Troop will be having a pancake breakfast from 8:00 to 11;00 a.m. and pulled pork lunch from 11:30 a.m. until 2:00 p.m. at Trinity Church on Military Trail.

Commissioner Stevens no comments.

Commissioner Longtin asked if the cost to fix the Marina has been determined.

Town Manager Sugerman stated "no".

Commissioner Longtin asked what needs to be done to find out what it will cost to fix the Marina.

Town Manager Sugerman stated that the Town would need to hire a reliable engineering firm.

Commissioner Longtin stated that the Marina has liability issues and that the Town needs to get going on the repairs. She asked what the Town Manager's intention was on getting the problem solved at the Marina.

Town Manager Sugerman stated that the walkways need to be fixed and that he has worked with a consultant, that he finds extremely reliable, to provide to him an estimate for the walkways. He explained that a meeting has been scheduled for Thursday, November 8, 2012 to discuss moving forward with the repairs to the walkway. He stated that he has not discussed with staff of consultant what it needed to ultimately repair the problems associated with the pilings, seawalls, and the undermining of the walkways for the bigger repair.

Commissioner Longtin expressed concern over the repair needed at the Marina.

Commissioner Stevens stated tht \$100,000 has been allocated to the Marina to make improvements.

Town Manager Sugerman explained that the \$100,000 was an appropriation and was not designated for anything in particular. The Commission can determine if they want to designate those funds to hire a competent and reliable engineer to determine what the deficiencies and cost for the repair.

Commissioner Longtin thinks that the Commission needs to go with that and move forward on the issues at the Marina.

Town Manager Sugerman agreed.

Commissioner Longtin asked what is needed from the Commission to move forward.

Town Manager Sugerman stated that he does not need anything to move forward.

Commissioner Hockman asked if the Town hired an engineer to do that already.

Commissioner Stevens stated that the Town has the reports from the engineer.

Town Manager Sugerman stated that the Town does have reports on the issues at the Marina.

Commissioner Longtin questioned those reports and suggested spending the money to get another opinion.

Town Manager Sugerman stated that was his intention.

Commissioner Longtin stated that North Palm and Palm Beach Gardens have great dog parks and that she does not think a dog park should be on the Town's agenda right now. She stated that it would be great to have a dog park and many things, but the Town has a huge liability at the Marina. She stated that the Seafood Festival is on Saturday, November 10, 2012. She wished everyone a Happy Veterans Day and thanked everyone

for their service. She wished everyone a Happy Thanksgiving and stated that there will be no second Commission meeting in November. She stated that the Sunset Celebration will be on Friday, November 30, 2012.

Vice-Mayor Rumsey stated that there would be a Car Shoe on Sunday, November 11, 2012 at Kelsey Park. He thanked everyone for their support regarding the illness of his father and stated that he is doing better.

Mayor DuBois thanked the Town staff, Palm Beach County Sheriff's Office and Bridges at Lake Park for the hard work on the Trunk or Treat event. He stated that Veteran's of Foreign Wars (VFW) 9610 Veteran's Day Ceremony will be on Sunday, November 11, 2012 at 11:00 a.m. at Kelsey Park.

Attorney Baird distributed the litigation status report (see exhibit "I"). He stated that \$690,000 has been received from the Marina litigation settlement.

Town Manager Sugerman stated that he is trying to develop a closer relationship with Lake Park Elementary and he has offered to be a greater partner with the local elementary school. He stated that Assistant Principal Dr. Lewis asked the Town for the one-time use of the Town bus to take students on a field trip to Pearl Vision at the mall on December 5, 2012. He stated that the Town would provide the bus and driver and that the Gehring Group is verifying the insurance.

Commissioner Stevens asked what the purpose of the field trip is.

Town Manager Sugerman stated that he did not have that information.

Mayor DuBois stated that he would support the use of the bus.

Vice-Mayor Rumsey stated that as long as the Town is covered by the insurance he is in support of the school using the bus.

The Commission reached consensus to allow the school to utilize the bus and bus driver conditional on the Town coverage by the insurance.

### **ADJOURNMENT**

There being no further business to come before the Commission and after a motion to adjourn by Vice-Mayor Rumsey and seconded by Commissioner Stevens, and by unanimous vote, the meeting adjourned at 9:05 p.m.

Mayor James DuBois	
Deputy Town Clerk, Shari Canada, CMC	
Town Clerk, Vivian Mendez Lemley, CMC	
Town Seal	
Approved on this of	, 2012





### VOLUNTEER SERVICES PALM BEACH COUNTY SHERIFF'S OFFICE LIND



# WE WANT YOU TO VOLUNTEER!





## Citizens On Patrol

The PBSO Volunteer Program was started in 1990 by two community members who approached the Sheriff to become volunteers, the first unit had 30 members

In the years following the program grew to its present innovative program touching nearly every part of the form with 2700 volunteers in a highly effective and Sheriff's office



## Volunteer Services



## Recognition

The program was awarded the highest award by the enforcement, truly a great accomplishment as there International Chiefs of Police for volunteers in law were nominees from all over the world.





## Volunteer Services



## Who are we?

What do we do?



- Commonly known as the COP
- 2,700 volunteers
- · Established in the 1980's
- 80 different units.



- Patrol communities and unincorporated Palm Beach County
- Administrative and specialty unit positions





The volunteers bring "added value" to the citizens and the Sheriff's budget. They act as the Eyes and Ears of the deputies and as such Office by providing services that are not funded by the Sheriff's free up the deputies to do what they do best









What is most visual to the citizens is the COP's or Citizens On Patrol with 74 individual units, we also have the specialty units such as the Marine Monitoring unit and the latest VAST Volunteers Against Scams Team Unit, Bike Unit, Mounted COP, Honor Guard, Dispatch unit, Parking Enforcement, VERT volunteer emergency response team, Traffic







Our airport unit is very active both in and out of uniform and one of the few operating in an international airport





Our units also remove Snipe signs and in 2011 removed over 14,000 signs from the county easements





In 2011 The PBSO Volunteer Services had a total of 138127 actual hours on patrol in vehicles, the total volunteer hours (admin and COP) totaled 353,477 man hours







membership due to medical issues, retirement etc. strong unit who thru the years have gone down in Specifically to Lake Park, the unit has been a

At present the unit is down to 3 volunteers, and we are consistently trying to recruit new members







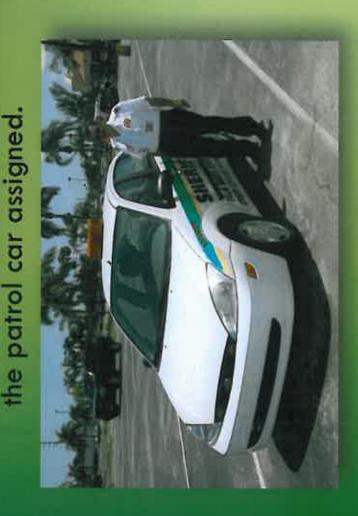
The Lake Park Volunteer Unit averages 64 hours of patrol and 400 miles per month.







volunteer. We are asking for only 30 more volunteers to fully utilize The average % of volunteers in Florida is 21.3% of the population, approximately 1900 of the residents would be available to which for the size of the Town of Lake Park is equal







# Join Our Team!

Sheriff Bradshaw and the men and women of the Palm Beach County Sheriff's need you to join our team For more information call 561-433-2003







#### **Town of Lake Park Town Commission**

#### **Agenda Request Form**

Meeting Date: November 7, 2012		Agenda Item No. Tab 2	
Agenda Title: Presentation by the Town Manager on Additional Programming for Fiscal Year 2012-2013 Which was Not Included in the Approved Budget			
[ ] CONSENT AGENDA [ ] DISCUSSION/POSSIBLE ACTION [ ] PRESENTATION/PROCLAMATION [ ] RESOLUTION [ ] ORDINANCE ON READIN [ ] OTHER:			
Approved by Town Manager Date:			
Dale S. Sugerman/Town Manager Name/Title			
Originating Department:	Costs: Various- TBD	Attachments:	
Town Manager	Funding Source: Various- TBD  Acct. #  [] Finance		
Advertised: Date: Paper: [ X ] Not Required	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyone Or Not applicable in this case	

#### Summary Explanation/Background:

At the final public hearing on the 2012-2013 annual operating budget I was tasked with developing an outline of potential activities, and what those might cost the Town (since these specific items were not included in the proposed fiscal year budget). The enhanced activity categories included:

- Fireworks
- A dog park
- Programming for seniors
- Programming for kids
- Funding for the Community Garden
- Funding for the Lake Park Library

A few of these activities are relatively easy to identify how much they might cost:

#### <u>Fireworks</u>

I have been in touch with one of the premier fireworks vendors who will be sending me proposals for creating a Lake Park display for a 4<sup>th</sup> of July (2013) event. Early discussion is that we will not actually hold the fireworks display on 7/04/13, but likely within a week of that date. Preliminary indications are that fireworks displays during the "high season" for fireworks (the week before, the week of, and the week after July 4<sup>th</sup>) are the most expensive. It is unlikely that we can get a decent fireworks display for \$10,000.00. However, it appears that we could get a good 12-15 display for a cost in the \$20,000 to \$25,000 range. More information to come on this topic over the next few months.

#### Dog Park

It seems that we have a few options for establishing a Dog Park. The Town-owned, one acre parcel immediately south of the Fire Station has been looked at before as a possible location for a dog park. Attached to this Monthly Update Report are two memos crafted in November of 2011 and this month by Dave Hunt, Public Works Director. Fencing this area would cost between \$13,000 and \$20,000 (depending on the type of material used for the fencing and whether or not the park were split based upon the size of the dogs). This is just the cost for fencing the proposed park. Other costs include concrete work, a shelter (for protection from the brutal summer sun), drinking water and pet waste stations. Overall ballpark costs would approximate \$48,000.00 (not including disposable materials).

There is one other possibility that we are looking at. This would be the western most area of the Community Garden. Although it is considerably smaller than the parcel on 10<sup>th</sup> Street, the Community Garden sight is already fenced and will soon have a source of water (although a meter and spigot would have to be installed). We should also give some consideration to providing shade as well. Because of its size, it would have to be limited to small and medium size dogs. We estimate that the cost to create a dog park at this site would be approximately \$12,000.00 (not including disposable materials).

#### **Programming for Seniors**

Under the leadership of Kathleen Carroll, Recreation Director, and Karen Mahnk, Library Director, a number of programs are being considered for members of our senior community. This includes:

- 1. Senior trips (we have recently hired a PT bus driver).
- 2. Bingo
- 3. Zumba

- 4. Yoga
- 5. Exercise/Fitness
- 6. Cards (bridge, canasta)
- 7. Board Games
- 8. Cooking
- 9. Sewing/Knitting/ Crocheting/Quilting
- 10. Book Club (coordinated w/ library).

At this point, we do not anticipate any major expenses for putting on these types of programs. The thinking is that if there is an expense involved, we will charge a fee to participate in order to offset our costs. These have not been fully worked out, but this programming is designed to be both revenue and expense neutral.

#### Programming for Kids

- Recreational League programs (flag football, soccer, tee-ball, travelling baseball, etc.) conducted by contract not-for-profit organizations (negotiations are currently underway; although we are not ready for any particular announcements yet).
- 2. After school recreation
- 3. Teen Night (coordinated w/ library & teen club)
- 4. School day trips (when students are off due to teacher workshop, etc...)
- 5. Martial Arts
- 6. Art Programs
- 7. "Kid's Day Out" Saturday Programs
- 8. Kelsey Park Wellness Program (Para course workout)
- 9. Mentoring program (older teens helping younger kids with homework)
- 10 Club Day Friday (reading club, garden club, etc).

At this point, we do not anticipate any major expenses for putting on these types of programs, except for the recreational leagues programs sponsored by the contract not-for-profit organizations (they have their own fee structure). Other than the recreational league programs, the thinking is that if there is an expense involved, we will charge a fee to participate in order to offset our costs. These have not been fully worked out, but this programming is designed to be both revenue and expense neutral.

#### Money for the Community Garden

This is a rather straight-forward endeavor. If the Town Commission would like to make funds available for the Community Garden, it needs to set a budget (or a threshold) and we can take funds either from the General Fund Contingency line item, or we can take it from the Unrestricted Fund Balance (unappropriated reserves).

#### Money for the Town Library

This also is a rather straight-forward endeavor. If the Town Commission would like to make funds available for the Lake Park Library, it needs to set a budget (or a threshold) and we can take funds either from the General Fund Contingency line item, or we can take it from the Unrestricted Fund Balance (unappropriated reserves).

#### Summary

While none of the program costs are set in stone, it appears that these six categories of additional programming will have the following approximate costs:

• Fireworks \$ 25,000.00 (maximum)

Dog Park
 48,000.00 (maximum; with \$12,000 alternative)

Seniors minimal expense
 Kids minimal expense

Community Garden To be determined (maybe \$10K to \$15K)
 Library To be determined (maybe \$10K to \$15K)

It would seem that an additional appropriation of between \$75,000.00 and \$100,000 could accomplish all of these additional projects.

#### Recommended Motion:

No motion is necessary at this time, as this is only an informational report. Should the Commission decide to authorize and fund any programs which have substantial costs (such as fireworks, building of a Dog Park, money for the Community Garden or money for the Town Library) we can craft a budget amendment to be considered at a later date.

# Town of LAKE PARK



# Department of PUBLIC WORKS

#### MEMORANDUM

Date:

November 30, 2011

To:

Maria Davis

From:

**David Hunt, Public Works Director** 

Subject:

Town Dog Park, Estimate to Bulld

The Town property south of the Fire Station between the railroad tracks and 10<sup>th</sup> Street could be converted into a Dog Park by placing approximately 1,200 feet of four foot high chain link fence around the perimeter. There would be one entry gate and one equipment gate. This would cost around \$13,300 for galvanized fence material. Add another \$5,000 if vinyl coated fencing is specified.

There would need to be a couple of pet waste stations which consist of a bag dispenser, garbage can, and signage. This would cost about \$1,000 to set up for one year, with supply costs of around \$250 for disposable bags every year thereafter.

To get a basic fenced area for dogs to run free in would cost around \$14,300 if we went with galvanized fencing and \$19,300 if we specified vinyl coated.

Some other amenities that might be considered:

- Six foot long, recycled plastic benches at \$400 each.
- Water meter and spigot (the water bill would be a recurring expense).
- Irrigation system which would require sinking a well and bringing in electricity.
- Sod.

Ongoing maintenance of a new Town facility would have to be factored into the annual budget. The cost of this maintenance would depend upon the level of development that the park receives.

# Town of LAKE PARK



# Department of PUBLIC WORKS

#### MEMORANDUM

Date:

October 22, 2012

To:

Dale S. Sugerman, Town Manager

From:

David Hunt, Public Works Director

Subject:

Estimates to Build Town Dog Parks: 500 block of 10th Street and at 761 Foresteria

Drive

The Town property south of the Fire Station between the railroad tracks and 10<sup>th</sup> Street could be converted into a Dog Park by placing approximately 1,200 feet of four foot high chain link fence around the perimeter of this acre and a quarter site. There would be one entry gate and one equipment gate. This would cost around \$13,300 for galvanized fence material. Add another \$5,000 if vinyl coated fencing is specified.

It would be wise to keep the large dogs separated from the small ones by splitting the site with 124' of fencing that has an additional gate at a cost of about \$1,550 (\$2,075 if using vinyl coated material).

Approximately 50 feet of five foot wide concrete path would have to be formed and poured to provide access from a concrete apron at the Evergreen Drive parking area to a 10'x10' picnic shelter built over a concrete slab. The path and apron would cost approximately \$4,600 and the shelter about \$15,000.

To bring drinking water into the site for the dogs and their owners would cost the following:

- Water Service Capital Connection Fee for drinking fountain only (no irrigation)	\$ 270
- One inch water service with backflow (crosses 10th Street)	4,630
- ADA compliant drinking fountain	•
- ForeverFresh Pet Water Bowl	1,133
- Misc. plumbing parts and labor	129
	770
TOTAL for site water	\$6,932

(It would be necessary to budget annually for the water bill.)

There would need to be a couple of pet waste stations which consist of a bag dispenser, garbage can, and signage. This would cost about \$1,000 to set up for one year, with supply costs of around \$250 for disposable bags every year thereafter.

A free standing picnic table would cost about \$1,200.

650 Old Dixie Highway, Lake Park, Florida 33403 \* (561) 881-3345 \* Fax: (561) 881-3349

E-mail: publicworks@lakeparkflorida.gov

Some other amenities that might be considered would be sod and an irrigation system. This would require sinking a well and bringing in electricity.

An alternate site, while smaller and only suitable for small and medium size dogs, would be the Town owned property at the west end of the Community Garden, 761 Foresteria Drive. This quarter of an acre area (95'x105') already has fencing on four sides. All that it would require is a ten by ten fenced entry area with an inside and outside gate at a cost of about \$750.

A portion of an old asphalt parking lot remains along with a driveway apron that could serve as an ADA compliant access. A 10'x10' fabric shade canopy structure could be placed in this asphalt area for approximately \$4,700.

Potable drinking water and fixtures could be installed for around \$2,700.

A pet waste station and a picnic table could be placed for \$2,200.

There is currently an irrigation well and electricity east of this site. A simple irrigation system could be installed for the cost of materials.

The preceding figures are rough estimates using past Town projects as well as recent quotes. When budgeting it is advisable to add six to eight percent for contingencies such as parking lot striping, asphalt and concrete patching, signage, design services, and unforeseen field conditions.

Some of these tasks could be performed by Public Works personnel.

Ongoing maintenance of any new Town facility would have to be factored into the annual budget. The cost of this maintenance would depend upon the level of development that the park receives.

Exhibit "C"



# TOWN OF LAKE PARK Department of Parks and Recreation INSTRUCTOR AGREEMENT

THIS AGREEMENT is made and entered into this 2 day of November, 20 L2 by and between the Town of Lake Park (Town) and Linda Dascalu ("Instructor"), doing business as

WHEREAS, the Town desires to make recreational and instructional services available to residents of the Town; and

WHEREAS, the Town desires to contract with Instructor to provide the services described herein; and

. WHEREAS, the Town and Instructor desire to clarify and define their responsibilities with regard to providing such services.

NOW THEREFORE, in consideration of the mutual covenants and promises contained herein, the Town and Instructor hereby agree as follows:

- 1. Services. Instructor shall furnish the instructional services described on Exhibit "A" attached hereto ("Services") in such location or locations and times as described in Exhibit "A" and shall conduct these Services in a careful and responsible manner with due regard for the safety of participants and others. The materials, tools and equipment for the activity shall be supplied by Town and/or Instructor in accordance with Exhibit "A'. Instructor shall have control over the method, manner and means by which he/she prepares and conducts the Services. Instructor shall comply with the Instructor Information and Guidelines established by the Town attached hereto as Exhibit "B" ("Guidelines"). The Town reserves the right to modify the Guidelines from time to time in its sole and absolute discretion.
- 2. <u>Term:</u> The term of this Agreement is set forth on Exhibit "A". The Town shall have the right to terminate this Agreement upon written notice to Instructor when the Town determines that it is in the best interest of the public or for the convenience of the Town. The Town shall be liable only for payment for Services performed prior to the effective date of such termination. Instructor shall have the right to terminate this Agreement for convenience by giving the Town thirty days (30) days prior written notice.
- 3. <u>Compensation.</u> Instructor shall be paid in accordance with Exhibit "A" attached hereto. Instructor acknowledges and agrees that the Services provided herein are a professional service and that the Town is neither paying Social Security benefits nor withholding taxes from the Instructor's compensation for the Services. Instructor assumes all liability and responsibility for payment of his/hr own FICA and Social Security benefits with respect to this Agreement.
- 4. <u>Fees/Registration.</u> The Town's Department of Parks and Recreation shall register all participants for the activity provided herein and collect and record all fees due. The fees charged for this activity are set forth in Exhibit "A". The Town agrees to pay Instructor in accordance with Exhibit "A". If compensation is a percentage of fees collected, the Town shall pay the percentage set forth on Exhibit "A" of all fees collected for this activity excluding non-resident fees. If compensation is an hourly fee, the Town shall pay the hourly fee set forth on Exhibit "A" and Instructor shall submit an invoice based on classroom hours worked. The Town shall pay Instructor within thirty days of the completion of the Services. The instructor shall submit to the Program Coordinator (identified on Exhibit "A") a program roster for payment two weeks prior to the completion of the Services. If the class is scheduled to meet for two weeks or less, then Instructor shall submit the program roster for payment at the completion of the Services.

#### INSTRUCTOR AGREEMENT - (Continued)

- 5. <u>Town's Obligations.</u> The Town shall (a) maintain the facilities and equipment and supplies provided by the Town in proper working order; (b) conduct registration, collect activity fess and process class transfers or refunds for all programs and registrants; (c) provide class/activity rosters to the Instructor; and (d) publicize the class or activity through the applicable publications of the Parks and Recreation Department.
- 6. <u>Independent Contractor.</u> It is specifically understood that Instructor is an independent Contractor and not an employee of the Town. Town and Instructor agree that this Agreement is not a contract of employment and that no relationship of employer/employee or principal/agent is or shall be created hereby nor shall hereafter exist by reason of the performance of the Services herein provided. The Town shall provide an IRS Form 1099 to Instructor if payments within one calendar year exceed \$600.00.
- 7. <u>Indemnity.</u> Instructor shall indemnify, defend and hold harmless the Town, its agents, employees and volunteers from and against any and all claims, liabilities, losses and/or causes or action which may arise from any negligent act or omission of Instructor during the performance of the Services hereunder.

#### 8. <u>General Provisions.</u>

- a. Instructor shall obtain any necessary licenses, sanctions and certifications and shall comply with all applicable Federal, State, County and Town Laws, codes and regulations in connection with the performance of the Services. Instructor shall be responsible for all damages to persons or property that may occur as a result of Instructor's fault or negligence.
- b. Instructor shall take proper safety and health precautions to protect participants, the Town, the public and the property of others.
- c. Notices required hereunder shall be given by written notice sent by certified U.S. mail, return receipt requested, if to the Town, to the Director of Parks and Recreation, 535 Park Avenue, Lake Park, FL 33403, and if to Instructor, to the address set forth on Exhibit "A".
- d. No modification, amendment or alteration of the terms and conditions contained herein shall be effective unless contained in a written document executed with the same formality and of equal dignity herewith.
- e. Instructor may not subcontract, transfer or assign any rights, responsibilities or obligations hereunder without the Town's prior written approval.
  - f. All exhibits attached hereto shall be incorporated into and made part hereof.

IN WITHNESS WHEREOF, the parties have caused this Agreement to be executed as of the day and year written above.

TOWN OF LAKE PARK

By: Mathleon Carnal 11/02/2012

Kathleen Carroll, Parks & Recreation Director

**INSTRUCTOR** 

Print Mame

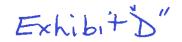


# INSTRUCTOR AGREEMENT EXHIBIT "A"

Instructor Name: / Lindo Dos coli
Instructor Name: Linda Dascalu Class: ZUMBA
Address: 2132 RADNOR Rd. Juno Beach, Fl. 33408
Street City/State Zin Code
Work Phone: ( ) Cell Phone : 561) 707- 3816 Home: ( )
Email: Zumbalinda561 @ gmail social Security/Federal tax I.D. Number: 281-78-7526
Description of Services: 2 umba: AEROBIC DANCE FITNESS
Class Location: LAKE PARK MARINA
Term: Start Date January 3, 2013 End Date on going
Class Schedule:
Days of the Week Time
Thursday 6:00 to 7:00
Leiday 6:30 to 8:00
DATURDAY 10:30 to 11:30
to
Program Coordinator:
Registration/Material Fees:
Residents: \$ 8.00 Non Residents \$ 9.00 Materials: \$
Materials, Tools and Equipment:
Supplied by Town:
Supplied by Instructor: Music, Soundsystem, Lighting, Signage
Joseph John Standard Light age
If Applicable, minimum/maximum registration will be <u>5</u> and <u>35</u> participants respectively.
Compensation: (Select One)
A flat fee of \$ per hour.
Percent (30%) of the total registration fees collected



#### Town of Lake Park Town Commission



#### Agenda Request Form

Meeting Date: November 7, 2012 Age		enda Item No. 7 <i>ab</i> 6		
Agenda Title: Purchase of Dump Bed Trailer for Public Works				
[X] CONSENT AGENDA [ ] PRESENTATION/PR [ ] PUBLIC HEARING [ ] BID/RFP AWARD	SCUSSION/POSSIBLE ACTION SOLUTION DINANCE ON READING HER:			
Approved by Town Manager Date:				
Originating Department:	Costs: \$ 6,006.65	Attachments:		
Public Works	Funding Source: DPW, Streets & Roads Budget	(3) Vendor Quotes		
	Acct. # 190-64100 [X] Finance 10-22	-12		
Advertised: Date: Paper: [X] Not Required	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyone or Not applicable in this case Please initial one.		

<u>Summary Explanation/Background:</u> The Public Works Streets & Roads Division currently uses Vehicle No. 32 to haul bulk materials such as street asphalt, sod for swale renovations, shellrock, excavated soil, fill dirt, and mulch. This vehicle is 18 years old and the record of recent repairs required to keep it roadworthy indicate that it is nearing the end of its useful life expectancy.

Rather than replace this "one ton" dump body truck, Publics Works budgeted for the purchase of a dump trailer that has an electrically operated hydraulic arm and can carry over two tons of material. There are six pickup trucks in the fleet that are capable of towing this trailer, as needed. The cost of this trailer is one fifth the amount that the Town would pay for a new truck. The lowest of three

quotes received for this dump trailer is \$6,006.65 from Kauff's Truck & Trailer, a Lake Park business. The other two quotes received for this dump trailer are as follows:

-Tropic Trailer, Ft. Myers \$6,104.50 -Rayside Truck & Trailer, West Palm Beach \$6,304.00

<u>Recommended Motion:</u> Approve using budgeted funds for the purchase of a dump trailer for Streets and Roads operations in the amount of \$6,006.65.



#### **Town of Lake Park Town Commission**

Exhibit "E"

#### Agenda Request Form

Meeting Date: November 7, 2012		Agenda Item No. Tab 8	
Agenda Title: Board Membership Appointments for the Planning and Zoning Board			
[ ] CONSENT AGENDA [ ] DISCUSSION/POSSIBLE ACTION RESOLUTION RESOLUTION ORDINANCE ON READING OTHER: Board Appointment  Approved by Town Manager Date: Date: Colored Name/Title			
Originating Department:  Town Clerk	Costs: \$ 0.00 Funding Source: Acct. # [] Finance	Attachments: Board Applications Ballot	
Advertised: Date: Paper: [X] Not Required	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyone X Sellon  Or  Not applicable in this case  Please initial one.	

<u>Summary Explanation/Background:</u> Robin Maibach has resigned from the Planning and Zoning Board creating a regular membership opening on the Planning and Zoning Board. The two alternates Kimberly Glas-Castro and James Lloyd have expressed interest in being appointed as a regular member to the Board, and their applications have been attached for your review. The purpose of this item is to fill the open position on the Planning and Zoning Board Regular Membership. The ballot is attached as well.

**Recommended Motion:** To appoint one (1) regular member to fill the vacancy on the Planning and Zoning Board.



THE TOWN COMMISSION MAY APPOINT A FIVE MEMBER PLANNING & ZONING BOARD WITH TWO ALTERNATES. WE HAVE TWO APPLICANTS FOR THIS BOARD AS A MEMBER.

#### Member

Kimberly Glas-Castro	Yes	No
James Lloyd		

# MAYOR/COMMISSIONER

THE TOWN COMMISSION MAY APPOINT A FIVE MEMBER PLANNING & ZONING BOARD WITH TWO ALTERNATES. WE HAVE TWO APPLICANTS FOR THIS BOARD AS A MEMBER.

Member

Kimberly Glas-Castro

James Lloyd

Yes No

 $\times$  \_\_

# MAYOR/COMMISSIONER

THE TOWN COMMISSION MAY APPOINT A FIVE MEMBER PLANNING & ZONING BOARD WITH TWO ALTERNATES. WE HAVE TWO APPLICANTS FOR THIS BOARD AS A MEMBER.

#### Member

	Yes	No
Kimberly Glas-Castro	X	
James Lloyd		χ

# BALLOT Jegnine ong in MAYOR/COMMISSIONER

THE TOWN COMMISSION MAY APPOINT A FIVE MEMBER PLANNING & ZONING BOARD WITH TWO ALTERNATES. WE HAVE TWO APPLICANTS FOR THIS BOARD AS A MEMBER.

#### Member

	Yes	No
Kimberly Glas-Castro		
James Lloyd		

Thank-you BOTH
VERY MUCH!

## Hoekman MAYOR/COMMISSIONER

THE TOWN COMMISSION MAY APPOINT A FIVE MEMBER PLANNING & ZONING BOARD WITH TWO ALTERNATES. WE HAVE TWO APPLICANTS FOR THIS BOARD AS A MEMBER.

#### Member

	Yes	No
Kimberly Glas-Castro		
James Lloyd	<u> </u>	



#### Town of Lake Park Town Commission

#### Agenda Request Form

Exhibit "F"

Not applicable in this case

BMT

Please initial one.

Meeting Date: November 7, 2012

Agenda Item No. Tab 9

Agenda Title: Resolution to Ratify the Tentative Agreement Reached Between the Town of Lake Park and the Federation of Public Employees for Fiscal Year 2012-2013. CONSENT AGENDA DISCUSSION/POSSIBLE ACTION [] PRESENTATION/PROCLAMATION [x] RESOLUTION PUBLIC HEARING ORDINANCE ON READING BID/RFP AWARD OTHER: Date: 10 (18/12 Approved by Town Manager Name/Title HUMAN RESOURCES & Originating Department: Costs: \$ -0-Attachments: Resolution; Funding Source: **Human Resources** Collective Bargaining Agreement; Acct. # 2012 Collective Bargaining [] Finance Agreement Negotiations Tentative Agreement with Regard to Reopeners; and Copy of October 5, 2012 Letter from the Federation of Public **Employees** Yes I have notified everyone\_ All parties that have an interest Advertised: in this agenda item must be

#### Summary Explanation/Background:

Date:

Paper:

[x] Not Required

On November 2, 2011, the Commission approved pursuant to Resolution 38-10-11 the Collective Bargaining Agreement for the term of October 1, 2011 to September 30, 2014 (the "Agreement") between the Town and the Federation of Public Employees, a Division of the National Federation of Public and Private Employees AFL-CIO (the "Union"). Such Agreement contains, at Article 25, Article 26 and Article 28 respectively, reopeners for the negotiation of insurance benefits, wages and pension benefits prior to the second and third year of the Agreement. A copy of the Agreement is attached for ease of reference.

notified of meeting date and

time. The following box must

be filled out to be on agenda.

The above three reopeners were collectively bargained with the Union, and on October 2, 2012, a Tentative Agreement was initialed by the negotiating representatives on behalf of the Union and on behalf of the Town. A copy of such Tentative Agreement is attached. On October 4, 2012, a majority of the bargaining unit members of the Union voted to ratify the Tentative Agreement. A copy of the letter from the Union documenting such ratification is also attached.

The purpose of this agenda item is ratification of the Tentative Agreement by Resolution of the Town Commission.

Recommended Motion: Approval of the Resolution.



#### Town of Lake Park Town Commission

#### Agenda Request Form

Exhibit"G"

Meeting Date: November 7, 2012 Agenda Item No. Tab 10

Agenda Title: Updating the Permit Fee Schedule to incorporate Penalty Fees.			
[ ] CONSENT AGENDA [ ] PRESENTATION/PR [ ] PUBLIC HEARING [ ] BID/RFP AWARD		[X] F	DISCUSSION/POSSIBLE ACTION RESOLUTION DRDINANCE ON READING DTHER:
Approved by Town Manag	er <u>88</u>	<del>-</del> -	Date: 10   24   12
Name/Title  Name/Title			
Originating Department:  Community Development	Costs: \$ 0.00 Funding Source: Acct. # [] Finance		Attachments: → Resolution 33-10-12
Advertised: Date:N/A Paper: [ ] Not Required	All parties that have an in this agenda item mu notified of meeting dat time. The following be filled out to be on a	ust be te and ox must	Yes I have notified everyoneND Or Not applicable in this case Please initial one.

#### **Summary Explanation/Background:**

On March 15, 2012 the updated Florida Building Code (FBC) became effective. On April 4, 2012 the Town Commission adopted amendments to the Florida Building Code (FBC) via Ordinance 04-2012 and incorporated these amendments into Chapter 54, Section 54-8 of the Town of Lake Park Code of Ordinances.

Prior to March 15, 2012 the last version of the FBC adopted in Chapter 54, Section 54-8, subsection 105.12 of the Town of Lake Park Code of Ordinance read:

#### Section 105. Permits.

105.12 Work starting before permit issuance. Upon written request and written approval of the building official, the scope of work delineated in the building application and plan may be started prior to the final approval and issuance of the permit, provided any work completed is entirely at risk of the permit applicant and the work does not proceed past the first required inspection. Any person who commences any work on a building, structure, electrical, gas, mechanical, or plumbing system before obtaining the building official's approval or the necessary permits, shall be subject to a penalty of two hundred percent (200%) of the regular permit fee in addition to the required permit fee.

After March 15, 2012, the amended Florida Building Code as adopted in Chapter 54 of the Town Code provides for two separate sections relating to work starting prior to permit issuance and they read:

#### Section 105. permits

#### 105.12

Work starting before permit issuance. Upon written request and approval of the building official, the scope of work delineated in the building permit application and plan may be started prior to the final approval and issuance of the permit, provided any work completed is entirely at risk of the permit applicant and the work does not proceed past the first required inspection. This provision is only for the *Florida Building Code*; all other Agency approvals necessary for construction must be secured prior to this provision being applied.

#### Section 109. Fees

#### 109.4

Work commencing before permit issuance. Any person who commences any work on a building, structure, electrical, gas, mechanical or plumbing system before obtaining the building official's approval or the necessary permits shall be subject to a penalty fee in addition to the required permit fees, as set forth in the approved fee schedule adopted by resolution of the Town Commission.

The March 15, 2012 modifications eliminated the 200% penalty language and included language requiring that the penalty fees be incorporated in the Town's fee schedule. In order to remain consistent with the previously supported penalty amount of 200% of the required permit fee, staff is proposing that the following language be incorporated in the permit fee schedule:

#### **PENALTIES**

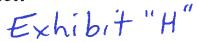
Any person who commences any work on a building or structure where a building or sign permit is required, who has not obtained the prior written approval from the Town's Building Official, or has not obtained the required building or sign permit shall be subject to the assessment of a penalty of two times (2Xs) the required permit fees listed herein, in addition to the regular permit fees.

<u>Recommended Motion</u>: I move to approve this modification to the fee schedule as outlined in Resolution No. 33-10-12.



#### **Town of Lake Park Town Commission**

#### Agenda Request Form



Meeting Date: November 7, 2012 Agenda Item No. Tab //

Agenda Title: Authorizing the Mayor to Execute a License Agreement with the Burt Reynolds Institute for Film and Theatre, Inc. (BRIFT)

[ ] PRESENTATION/PR [ ] PUBLIC HEARING [ ] BID/RFP AWARD	OCLAMATION [] RE	SCUSSION/POSSIBLE ACTION SOLUTION DINANCE ON READING HER:
Approved by Town Manager Date: Date: Date: Date: Date: Date: Date: Date: Date:		
Dale S. Sugerman, Town Manager Name/Title		
Originating Department:	Costs: minimal	Attachments:
Town Manager	Funding Source: Acct. # [] Finance	Proposed License Agreement
Advertised: Date: Paper: [ ] Not Required	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyone or Not applicable in this case

#### **Summary Explanation/Background:**

CONCENT ACENDA

Over the course of the last few months, we have been working with Douglas Rill, Executive Director of the Burt Reynolds Institute for Film and Theatre, Inc. (BRIFT) to bring their organization to the Town of Lake Park. We believe that we have concluded all of our negotiations and the attached License Agreement spells out the relationship between BRIFT and the Town.

Highlights of the arrangement include:

- BRIFT will be using one small office off of the Commission Chambers for their local headquarters.
- The Mirror Ballroom will be the main facility used to support their classes, although from time to time the Commission Chambers may also serve as a classroom.
- BRIFT will pay to the Town \$1.00 for each month of use of Town facilities.
- This is a continual annual arrangement with termination available to either party after 30 days advanced notice.
- Within the first 60 days of commencement, the Town and BRIFT will determine if the Town needs to charge BRIFT for janitorial services (if they are needed).
- · Hours of Use:
  - o Weekday evenings (Monday through Thursday) until 10:00 pm.
  - o Friday evenings until 11:30 pm
  - o Saturday mornings from 9:00 am until 12:01 pm.
- Town rental income for use of Town premises will take precedent over BRIFT usage (with adequate notice to BRIFT from the Town).
- Insurance:
  - o Insurance coverage will be provided for general liability, auto liability, property damage, and workers' compensation.

According to Mr. Rill, they will be ready to go as soon as practical after approval by the Town Commission. They have not decided which class will be first. They said that they need time to let everyone know about the new facilities. He believes that it will be a couple of weeks (plus or minus) after approval by the Town Commission.

#### **Recommended Motion:**

I move to authorize the Mayor to execute the License Agreement between the Burt Reynolds Institute for Film and Theatre, Inc. and the Town of Lake Park as presented in the Commission packet.

Exhibit "I"

# JONES FOSTER JOHNSTON & STUBBS, P.A.

#### Memo

To:

Mayor & Commissioners

From:

Thomas J. Baird, Town Attorney

Date:

November 4, 2012

Subject:

Litigation Status Report

Cc:

Dale S. Sugerman, Town Manager

#### Town of Lake Park v. Palm Beach County / IG funding lawsuit

The Commission unanimously agreed to join 14 other municipalities in a lawsuit challenging the County's authority to assess a fee against the municipalities for the Inspection General's services. The municipalities' position is that the fee the County has assessed is illegal and that the County is solely responsible for funding the Office of the Inspector General. The IG filed a Motion to Intervene into the litigation between the County and the Municipalities. The County, the Clerk of the Court (who is an Intervener because she has the responsibility of disbursing funds to the County collected from the Municipalities) and the Municipalities all opposed the IG's Motion. Judge Brunson heard arguments on the IG's Motion on October 24. She is reviewing the memoranda of law submitted by the parties, has taken these arguments under advisement, and will rule at some time in the near future (we hope). The Municipalities have filed a Motion for Summary Judgment, which if granted would dispose of the case. The arguments for this motion is scheduled may be heard by Judge Brunson as part of her non-jury trial docket on November 29, 2012. If not, the argument will be "rolled over" to the Judge's next non-jury trial docket.

#### Dover v. Town of Lake Park

The Dovers appealed a decision by the Town's Special Magistrate that the Dovers' were violating the setback regulations of the Code in the manner in which they were storing their boat. The Appellate Division of the Palm Beach County Circuit Court upheld the Special Magistrate's decision and the court has filed an Mandate in this matter. The Dover's then filed an appeal with the 4<sup>th</sup> DCA, which was denied.

#### Town of Lake Park v. Applied Technology and Management, Inc. (AMT), et al

The case was settled after mediation as previously reported to the Commission. The Settlement Agreement has been circulated amongst the parties. As of this date the following Defendants have executed the Settlement Agreement and the Town has received the following payments: \$300,000 from ATM; \$250,000 from Murphy Construction; \$75,000 from Carter & Sloope; and \$65,000 from Drawdy Construction Company. Payments from the other parties, totaling \$190,000 have not yet been received.

#### A. FORECLOSURES INITIATED BY LENDERS

#### Bank of America v. Erik Krammer et al.

The Town was named as a Defendant in a foreclosure action brought against Erik Krammer as a result of a Code Enforcement Lien the Town has against the property located at 912 West Jasmine Dr. An Answer to the Plaintiff's Complaint was filed on Sept. 30, 2011 to secure the Town's Lien rights. This case is pending.

#### Bank of America v. Julian A. Ocampo

The Town as named as a Defendant in a foreclosure action brought against Julian Ocampo as a result of a Code Enforcement Lien the Town has against the property located at 727 Bayberry Drive. An Answer to the Plaintiff's Complaint was filed on October 21, 2008 to secure the Town's Lien rights. A Final Judgment of Foreclose in the amount of \$145,215.08 was entered on July 23, 2012. The initial sale date set by the court was cancelled, but is being reset.

#### Bank of New York Mellon v. Charles B. Capers, et al.

The Town was named as a Defendant in a foreclosure action brought against Charles B. Capers as a result of a Code Enforcement Lien the Town has against the property located at 601 Date Palm Drive. An Answer to the Plaintiff's Complaint was filed on June 27, 2012 to secure the Town's Lien rights.

#### CitiFinancial Equity Services, Inc. v. Lucencia Baptise

The Town was named as a Defendant in a foreclosure action brought against Lucencia Baptise as a result of a Code Enforcement Lien the Town has against the property located at 730 Hawthorne Drive. An Answer to the Plaintiff's Complaint was filed on August 19, 2009 to secure the Town's Lien rights. A Motion for Summary Judgment has been filed, however, no hearing has been noticed, and consequently the case remains pending.

#### Deutsche Bank v. Zaidy L. Gantt, et al.

The Town was named a Defendant in a foreclosure action brought against Zaidy Gantt. The Town was named as a Defendant because of a Code Enforcement Lien it has against property the Defendant owns 445 Flagler Blvd. An Answer to the Plaintiff's Complaint was filed on June 26, 2009 to secure the Town's Lien rights. The case is still pending.

#### Deutsche Bank National Trust v. Francs Gay, et al

The Town was named a Defendant in a foreclosure action brought against Francs & Gina Gay. The Town was named as a Defendant because of a Code Enforcement Lien it has against property the Defendant owns at 118 2<sup>nd</sup> Street. An

Answer to the Plaintiff's Complaint was filed on April 18, 2012 to secure the Town's Lien rights.

#### Deutsche Bank v. Christopher Ross, et al.

The Town was named a Defendant in a foreclosure action brought against the Estate of Claire E. Ross as a result of a Code Enforcement Lien the Town has against the subject property located at 539 E. Redwood Drive. An Answer to the Plaintiff's Complaint was filed with the Court on August 24, 2008 to secure the Town's Lien rights. The case is still pending.

#### Midfirst Bank v. Antonio L. Johnson, et al.

The Town was named as a Defendant in a foreclosure action brought against Antonio Johnson as a result of a Code Enforcement Lien the Town has against the subject property located at 744 Cypress Drive. An Answer to the Plaintiff's Complaint was filed on June 28, 2011 to secure the Town's Lien rights. A Final Judgment in the amount of \$82,708.50 was entered on 8/22/12 and the property was sold at auction to the Lender for \$75,300 on October 9, 2012.

#### PHH Mortgage Corporation v. Donald D. Jacobovitz, et al.

The Town was named as a Defendant in a foreclosure action brought against Donald D. Jacobovitz as a result of a Code Enforcement Lien the Town has against the subject property located at 253 E. Kalmia Drive. An Answer to the Plaintiff's Complaint was filed on July 24, 2012 to secure the Town's Lien rights.

#### Suntrust Mortgage, Inc. v. Michael S. Lee et al.

The Town was named as a Defendant in a foreclosure action brought against Michael S. Lee as a result of a Code Enforcement Lien the Town has against the subject property located at 338 Cypress Drive. An Answer to the Plaintiff's Complaint was filed on November 24, 2009 to secure the Town's Lien rights. This case is still pending.

#### U.S. Bank National Associates v. Gisele Lamarre, et al.

The Town was named as a Defendant in a foreclosure action brought against Gisele Lamarre a result of a Code Enforcement Lien the Town has against the subject property located at 243 E, Ilex Drive. An Answer to the Plaintiff's Complaint was filed on December 16, 2008 to secure the Town's Lien rights. A Motion for Final Judgment has been filed by the Plaintiff, but a hearing date has not been set. This case is still pending.

#### U.S. Bank National Association v. Wendy Hockman, et al.

The Town was named as a Defendant in a foreclosure action brought against Wendy Hockman a result of a Code Enforcement Lien the Town has against the subject

November 4, 2012 Page 4

property located at 638 Flagler Blvd. An Answer to the Plaintiff's Complaint was filed on July 25, 2012 to secure the Town's Lien rights. Hockman filed a Motion for Extension of Time to respond to the Complaint. The Court granted Hockman's Motion. The case remains pending.

#### Wells Fargo Bank v. Gladys C. Harris, et al

The Town was named as a Defendant in a foreclosure action brought against Gladys Harris as a result of a Code Enforcement Lien the Town has against the subject property located at 802 Popular Drive. An Answer to the Plaintiff's Complaint was filed on June 21, 2010 to secure the Town's Lien rights. The case is pending.

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# TAB 2



[] Not Required

#### Town of Lake Park Town Commission

#### **Agenda Request Form**

Meeting Date: December 5, 2012 Agenda Ite		em No. Tab 2		
Agenda Title: Award Custodial Services Term Contract for Various Town Locations (Bid No. 107-2012)				
[X] CONSENT AGENDA [] PRESENTATION/PRO [] PUBLIC HEARING [] BID/RFP AWARD  Approved by Town Manage  David Hunt/Public Works Director	OCLAMATION [] RES	CUSSION/POSSIBLE ACTION SOLUTION DINANCE ON READING HER:Date:\\ 21   12		
Originating Department: Public Works	Costs: (a) \$22,944.00 (b) \$3,304.00 Total: \$26,248.00  Funding Source: (a) Public Works, Facilities Maintenance (b) Lake Park Harbor Marina  Acct. #: (a) 408-34000 (b) 800-34000	Attachments: Spreadsheet listing each respondent's Schedule of Bid Items  Low Bidder's Contract Document Submittal  Original Bid Packet.  AND ADVERTISEMENT		
Advertised: Date: October 7, 2012 Paper: Palm Beach Post	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyone Or Not applicable in this case		

Summary Explanation/Background: On October 30, 2012, four sealed bids were opened and the base bid amounts were read aloud for the Town of Lake Park, Custodial Services Term Contract for Town Hall, PBSO District 10 Substation, Public Works Department, Lake Park Harbor Marina, and Lake Shore Park Restrooms (Town of Lake Park Bid No. 107-2012). The responses were received from four of the five contractors who attended a mandatory pre-bid meeting held October 19, 2012. A tour of all the Town facilities listed in the contract documents was provided in order for all the bidders to familiarize themselves with the requirements of the contract. Questions concerning the submittal process were received after this pre-bid meeting and all contractors were provided

clarification via Addendum No. 1. The attached spreadsheet lists each contractor's line item submittals, including unit prices for tasks requested by the Town on an "As Needed" basis.

Three of the four bid submittals were deemed responsive and all the contractors appeared responsible. Some contractors' submittals had addition errors that were reflected in the line, "Base Bid: Total Items 1 Thru 3". The sums of all the line items were re-calculated and the correct totals noted on the spreadsheet. The basis for award referenced the spreadsheet's corrected totals.

This contract award shall be for a term of three years with an option to renew in year four and year five. The first year of the contract has line items for an initial cleaning (See Item No.'s 3a, 3b, 3c, 3d, and 3e in the spreadsheet) to bring all of the locations into contract compliance. The costs associated with these line items shall not be applied to payments in subsequent years.

The lowest responsive and responsible bidder was USSI. They submitted a base bid for first year services in the amount of \$26,248.00. Phone calls were placed to their references and there were no negative comments about their performance. Their bid packet was submitted with all required documents.

<u>Recommended Motion:</u> Award the Custodial Services Term Contract for Town Hall, PBSO District 10 Substation, Public Works Department, Lake Park Harbor Marina, and Lake Shore Park Restrooms (Town of Lake Park Bid No. 107- 2012) to USSI in the Amount of \$26,248.00 for Year One of the Three Year Contract.

	SNO	TODIAL SI	USTODIAL SERVICES TERM CONTRACT	CONTRACT			Γ
	VA	RIOUS TOWN	VARIOUS TOWN LOCATIONS-TOWN OF LAKE PARK	F LAKE PARK			
		ТОУ	TOWN BID No. 107-2012				
ITEM	TEM DESCRIPTION	UNIT	Distinction Services	Sparkle Team	Superior Service	nssı	
일	$\neg$						
	Indemnification	qor	\$ 100.00	\$ 100.00	\$ 100.00	)[ \$	100.00
7	Mobilization & Registration with Town	L.S.	\$ 300.00	\$ 50.00	\$ 20.00	\$ 15	150.00
7a	Criminal History Records Check	qof	\$ 300.00	\$ 300.00	\$ 300.00		300.00
	Provide labor, supervision, equipment and						
<u>е</u>	supples required to professionally clean the listed Town facilities for 12 months:	_					
¥8	Town Hall	-	\$ 400 00	12 480 00	11 412 00	10 50 00	8
33	Initial cleaning to bring location into						3
	contract compliance	qor	\$ 500.00	\$ 200.00	\$ 300.00	\$ 15	150.00
3B	PBSO Substation	L.S.	\$ 4,200.00	\$ 3,400.00	\$ 4,716.00	\$ 3,74	3,744.00
36	Initial cleaning to bring location into						
	contract compliance	qor	\$ 350.00	\$ 200.00	\$ 150.00	\$ 16	160.00
ဗ္က	Public Works Department	L.S.	\$ 4,200.00	\$ 2,640.00	\$ 4,152.00	\$ 3,45	3,456.00
32	Initial cleaning to bring location into	-	00 000	40000			
	contract compliance	gor		00.001 ¢	9 T72:00	۸ ا	90.00
5							
2	Lake Park Harbor Iviarina	L.S.	\$ 2,400.00	3,900.00	\$ 5,004.00	\$ 3,26	3,264.00
PE 34	Initial cleaning to bring location into contract compliance	qor	\$ 350.00	\$ 50.00	\$ 100.00	\$	40.00
3E	Lake Shore Park Restrooms	L.S.	\$ 2,400.00	\$ 2,928.00	\$ 6,180.00	\$ 4.22	4.224.00
3e	Initial cleaning to bring location into						
	contract compliance	qor	\$ 100.00	\$	\$ 100.00	\$	40.00
	BASE BID: TOTAL ITEMS 1 THRU 3		\$ 23,950.00	\$ 26,648.00	\$ 32,659.00	\$ 26,248.00	8.00
	BASE BID: TOTAL SUBMITTED BY VENDORS		\$ 22,000,00	26 348 00	31 464 00	\$ 75 36	5
				20,346,00		\$ 26,246.00	3

L	TSOO	ODIAL SE	CUSTODIAL SERVICES TERM CONTRACT	CONTRACT		
	VAR	IOUS TOWN TOW	VARIOUS TOWN LOCATIONS-TOWN OF LAKE PARK TOWN BID No. 107-2012	LAKE PARK		
ITEM	I ITEM DESCRIPTION	TINO	Distinction Services	Sparkle Team	Superior Service	ISSI
Š.						
4	UNIT PRICES (On an "As Needed" Basis):					
	Power Scrub Ceramic Tile	\$/S.F	\$ 0.20	\$ 0.15	\$ 0.10	\$ 0.08
	Strip & Wax Paver Tile	\$/S.F.	\$ 0:30	\$ 0.40	\$ 0.15	\$ 0.24
	Strip & Seal Wood Flooring	\$/S.F.	\$ 0.65	\$ 0.40	\$ 1.35	\$ 0.33
	Strip & Wax Vinyl Tile	\$/S.F.	\$ 0.35	\$ 0.40	\$ 0.20	\$ 0.22
	Carpet Extraction	\$/S.F.	90'0 \$	\$ 0.15	\$ 0.16	\$ 0.09
	Window Cleaning (Interior)	\$/ Lg.	\$ 2.50	\$ 3.75	\$ 4.50	\$ 8.00
		\$/ Med.	\$ 1.75	\$ 2.50	\$ 3.50	\$ 4.00
		\$/Sm.	\$ 1.00	\$ 1.25	\$ 2.50	\$ 2.00
	Window Cleaning (Exterior)	\$/ Lg.	\$ 1.75	- \$	\$ 10.00	\$ 10.00
		\$/Med.	\$ 1.25	\$ -	\$ 7.00	\$ 5.00
		\$/Sm.	\$ 0.75	- \$	\$ 4.50	\$ 2.50
	Hourly Labor Rate, Heavy Cleaning	\$/Hr.	\$ 20.00	\$ 15.00	\$ 16.50	\$ 22.75
	Hourly Labor Rate, Porter Service	\$/Hr.	\$ 15.50	\$ 15.00	\$ 13.00	\$ 14.95
	Number of days to commence work after NTP		2 days	Same Day	30 days	21 days
	RESPONSIBLE (3 references)		yes (verified)	yes (unverified)	yes (unverified)	yes (verified)
	RESPONSIVE (all required documents attached)	ed)	ОП	yes	yes	səÁ

USSI's submitted prices, they would charge \$204.80 for the services that SparkleTeam has offered NOTE: In SparkleTeam's submittal, Clarifications / Exceptions section, they offered to strip and refinish paver tiles, and to power scrub ceramic tile at No Charge during the initial cleaning. A cost comparison was done with USSI using their unit prices to perform the same tasks. Based upon at No Charge. Page 2 of 2



October 26, 2012

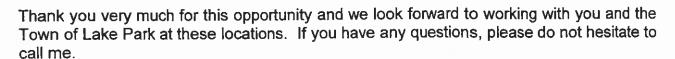
Town Clerk Town of Lake Park 535 Park Avenue Lake Park, FL 33403

Dear Ms. Lemley,

I am pleased to present USSI's proposal for janitorial services at the Town of Lake Park locations under Town Bid No. 107-2012. USSI has been family-owned and -managed through its 100-year history in the building service industry and now services over 25 million square feet daily.

#### USSI is able to provide:

- Leadership in and implementation of the green cleaning management system, GreenLead.
- Day Porter and day cleaning services.
- Standard evening cleaning services.
- Carpet cleaning service and hard surface floor care is available at competitive prices upon request.
- Pressure washing services.



Very truly yours,

Skip Spurgeon

Vice President of Florida Divisions

239-470-9613

sspurgeon@ussiclean.com

#### BID FORM: No. 107-2012

#### CUSTODIAL SERVICES TERM CONTRACT VARIOUS TOWN LOCATIONS TOWN OF LAKE PARK

Instructions: Remove this and all following pages, complete and execute, and submit in triplicate with your bid package (1 Original and 2 copies).

In accordance with the plans and specifications noted in this Bid document, the FIRST, TWELVE MONTH LUMP SUM TOTAL BASE BID for this project is:

Twenty sixthousand, two hundred forty-eight ddlars 26,248.90

· ·	J
Required documents attached?	(Yes or No)
- Schedule of Bid Items	<u>7e5</u>
- Acknowledge Addenda # (if issued)	<u> 4es</u>
- Bid bond (minimum of 5% of total bid (signed	$\frac{\sqrt{es}}{}$
- 1 Original and 2 copies of the following:	
- Bid Form (signed)	Yes
- Clarifications/Exceptions	Yes
- List of Subcontractors	405
- 'Drug Free Workplace' Cert. (signed)	405
- List of References	<u> 1es</u>
<ul> <li>Statement of Capacity to Perform</li> </ul>	Yes
- Resumes of Principals, Management, & Super	visory ,
Personnel	Yes
- List of Equipment to be Used In Daily Cleaning	ng ,
Routines	<u>tes</u>
- Licenses (copies of applicable licenses)	725
<ul> <li>Proof of Existing Insurance Coverage</li> </ul>	<u>4e5</u>
<ul> <li>Proof of Fidelity Bonding Capability</li> </ul>	405
	_

NAME OF FIRM USS
ADDRESS 11220 Metro PKWY \$17
FL.Myers, FL 33966
PHONE# 239-470-9613 FAX# 239-334-1908
AUTHORIZED SIGNATURE Nip Durgeon
NAME & TITLE (TYPED OF PRINTED) Skip Spurgeon, Vice Pres.
POINT OF CONTACT EMAIL ADDRESS: hcqsavqu+ e ussiclean.com
DATE: 10-26-12 TAX PAYER ID#: 52-089 7024
Δ7

#### CUSTODIAL SERVICES TERM CONTRACT VARIOUS TOWN LOCATIONS TOWN OF LAKE PARK BID NO. 107-2012

#### SCHEDULE OF BID ITEMS

ITEM No.	ITEM DESCRIPTION	UNIT (	QUANTITY	TOTAL PRICE	
1.	Indemnification	Job	1	\$ 100.00	
2. Q - 3.	Mobilization and Registration with Town Criminal History Re Provide labor, supervision, equipment, and supplies, required to professionally clean the listed Town facilities for 12 months:		1 Check	\$ 150.00	
	A. Town Hall a. Initial cleaning to bring location into contract compliance	L.S. Job	1	\$ 10,560.00 \$ 150.00	
	B. PBSO Substation b. Initial cleaning to bring location into contract compliance	L.S Job	1	s <u>3,744.00</u> s <u>160.00</u>	
	C. Public Works Department c. Initial cleaning to bring location into contract compliance	L.S.	1	\$ <u>3,456.00</u> \$ <u>60.00</u>	
	D. Lake Park Harbor Marina d. Initial cleaning to bring location into contract compliance	L.S. Job	1	s <u>40.00</u>	
	E. Lake Shore Park Restrooms e. Initial cleaning to bring location into contract compliance	L.S. Job	1	s <u>4,224.00</u> s <u>40.00</u>	22944

BASE BID: TOTAL ITEMS 1 THRU3 \$ 26,248.00
Written Amount \$ Twenty sixthousand, two hundred forty-eight dollars

4.	UNIT PRICES	(On an	"As Needed"	Basis)
<b>→.</b>	OLITA LICEOTO	$(\bigcirc 11 \ m_1$	172 1400000	200000

Power Scrub Ceramic Tile

\$\_\_O 8 per square foot

Strip & Wax Paver Tile

\$ 24 per square foot

UNIT PRICES (continued)		
Strip & Seal Wood Flooring	s33_	per square foot
Strip & Wax Vinyl Tile	\$22	per square foot
Carpet Extraction	s09	per square foot
Window Cleaning (Interior)	\$ 8.00	(1) large window
	\$ 4.00	(1) medium window
	\$ 2.00	(1) small window
Window Cleaning (Exterior)	\$ 10.00	(1) large window
	s <u>500</u>	(1) medium window
	s 2.50	(1) small window
Hourly Labor Rate, Heavy Cleaning	s 22.75	_
Hourly Labor Rate, Porter Service	s 14.95	_
Number of days to start work after Notice to Proceed: 21		
	• • • • • • • • • • • • • • • • • • • •	•••••••
Submitted By: Skip Spurgeon, Vice P.  Name of Firm: USSI	resident	<del>-</del>
Name of Firm: US\$1		
Tal No. 739-470-9613 Fax No. 239	-334-190	7

AWARD OF CONTRACT WILL BE BASED ON THE LOWEST RESPONSIVE BASE BID. CONSIDERATION SHALL BE GIVEN TO UNIT PRICING.

E-mail Address SSpurgeon @ USS: clean.com



October 26, 2012

# ADDENDUM NO. 1 TOWN OF LAKE PARK CUSTODIAL SERVICES TERM CONTRACT BID NO. 107-2012

#### CUSTODIAL SERVICES TERM CONTRACT FOR TOWN HALL, PBSO DISTRICT 10 SUBSTATION, PUBLIC WORKS DEPARTMENT, LAKE PARK HARBOR MARINA, AND LAKE SHORE PARK BATHROOMS

Each recipient of the Addendum No.1 to the bid who responds to the bid acknowledges all of the provisions set forth in the bid document "CUSTODIAL SERVICES TERM CONTRACT FOR TOWN HALL, PBSO DISTRICT 10 SUBSTATION, PUBLIC WORKS DEPARTMENT, LAKE PARK HARBOR MARINA, AND LAKE SHORE PARK BATHROOMS" and agrees to be bound by the terms thereof. This addendum shall modify, clarify, change or add information and clarification and become part of the bid documents for CUSTODIAL SERVICES TERM CONTRACT, Town of Lake Park Bid No. 107-2012

#### CONTRACT DOCUMENTS:

#### INSTRUCTIONS TO BIDDERS

AMEND Page 13 as follows: 2. LEGAL REQUIREMENTS, d. CRIMINAL HISTORY RECORDS CHECK ORDINANCE: "...Further, the bidder acknowledges that its bid price includes any and all direct or indirect costs associated with compliance of this Ordinance, except for the applicable FDLE/FBI fees that shall be paid by the County."

CLARIFICATION: The bidders shall assume that there are charges associated with the Sheriff's Office background checks. For the purposes of this bid, allow \$100 per employee for fingerprinting and background checks. A supervisor and two employees should be cleared for access to the Sheriff's Substation. These three employees shall be issued Town of Lake Park I.D. badges at no charge after receiving background clearances.

On Page 48, S	CHEDULE OF BID ITEMS, insert	line iten	a 2.a as follow	s:
ITEM No.	ITEM DESCRIPTION	UNIT	QUANTITY	TOTAL PRICE
2.a	Criminal History Records Check	Job	1	\$300.00

This amount should be reflected in the BASE BID: TOTAL ITEMS 1 THRU 3

The following request for clarification was received:

"The bid bond is for 5%. Is that for the first year lump sum cost and the initial clean? Or is it for the three year cost, with or without the initial clean?"

CLARIFICATION: Refer to Page 15, 3. BOND REQUIREMENTS, a. <u>BID BOND</u>— If your bid price to perform the requirements of this solicitation is equal to or exceeds \$25,000, then you are required to submit a surety bond with your bid in an amount equal to five percent (5%) of the bid total.

On Page 48, SCHEDULE OF BID ITEMS, BASE BID: TOTAL ITEMS 1 THRU 3, bidders shall have entered a Total Price. This does include the Initial Cleaning. The Bid Bond shall be calculated at 5% of this figure.

#### CONTRACT AGREEMENT INFORMATION

CLARIFICATION: of Page 25; At CONTRACT TERMS,

B) Lump sum annual total for the first year of this 36 month contract, as well as a schedule of bid item prices, and/or as indicated on the bid form, for all goods/services required of this project, or for those applied to additional work above and beyond the original scope.

#### ADD THE FOLLOWING:

For years two and three of the contract, the one time line items 3.a., 3.b., 3.c., 3.d., and 3.e., on Page 48, SCHEDULE OF BID ITEMS "Initial cleaning to bring location into contract compliance", shall be deleted from the BASE BID amount.

Bidders must acknowledge receipt of the Addendum Number 1 in the space provided below. This

Addendum forms an integral part of the bid document and therefore must be executed. Failure to return this addendum with your bid submittal may be cause for disqualification.

Issued By: Town of Lake Park
Office of the Town Clerk
October 22, 2012

Signed By: Vivian Mendez-Lemley
Town Clerk

Signed By: Ship squareou
Print Name: Ship squareou
Title: Vice President
Date: 10-26-12

End of Addendum #1

#### **CLARIFICATIONS/EXCEPTIONS**

Please list any clarifications of your bid in this section, as well as any exceptions you may have.

None

#### LIST OF SUBCONTRACTORS

Following are the subcontractors to be used if your company is awarded the Contract. Please note that all changes to this list must first be approved in writing by the TOWN OF LAKE PARK, Public Works Director (see 'Instructions To Bidders, 3C').

NAME OF COMPANY	ADDRESS OF COMPANY	PHONE/CONTACT
1) NA		
2) USSI Will be	performing all u	ork under
3) this contract	- with in-hous	e personnel.
2) USSI Will be 3) this contract 4) Subcontracto	rs will not be	used.
5)		

#### CERTIFICATION OF DRUG FREE WORKPLACE PROGRAM

I certify the firm of _	USSI	, maintains	a drug-free
workplace program, an	d that the foll	lowing conditions are met:	

- We publish a statement notifying employees that the unlawful manufacture, distribution, 1. dispensing, possession, or use of a controlled substance is prohibited in the workplace; and specifying that actions will be taken against employees for violations of such prohibitions.
- We inform employees about the dangers of drug abuse in the workplace, the company's policy of 2. maintaining a drug-free workplace, any available drug counseling, rehabilitation, and employee assistance programs, and the penalties that may be imposed upon employees for drug abuse violations.
- We give each employee engaged in providing the commodities or contractual services that are 3. under bid a copy of the statement specified in subsection one (1).
- In the statement specified subsection one (1), we notify the employee that, as a condition of 4. working in the commodities or contractual services that are under bid, the employee will abide by the terms of the statement; and will notify the employer of any conviction of, or plea of guilty or 'nolo contendere' to any violation of Chapter 893 or of any controlled substance law of the United States or any state, for a violation occurring in the workplace, no later than five (5) days after such conviction.
- We impose a sanction on, or require the satisfactory participation in a drug-abuse assistance or 5. rehabilitation program if such is available in the employee's community, by any employee who is convicted.
- We make a good faith effort to continue to maintain a drug-free workplace through 6. implementation of this section.

As the person authorized to sign the statement, I certify that this firm complies fully with the above requirements.

Ship Sourgeon 10-26-12

Authorized Signature (Date)

Skip Sourgeon, Vice President of Name & title (typed) Florida Divisions

#### LIST OF REFERENCES

Following are references from agencies/companies/individuals in which your company has provided similar services within the last 5 years:

services within the last	J years.
REFERENCE #1	
Company/Agency Nam Address:	e: City of Boca Raton 201 W. Palmetto Park Rd Boca Raton, FL 33432
Point of Contact: Phone Number: Fax Number: E-mail Address:	Wayne Anderson 561-239-2084 561-416-3342 WAnderson & Ci-boca-ration flous
REFERENCE #2	
Company/Agency Nan Address:	HEOU West Copans Rd Coconut Creek, FL 33063
Point of Contact: Phone Number: Fax Number: E-mail Address:	Lou Italico 954-448-9154 954-973-6754 LItalico e cocenut creek. Net
REFERENCE #3 Company/Agency Nat	
Address:	750 Milwaukee Ave Dunedin, FL 34698

Point of Contact: Phone Number: Fax Number: E-mail Address:



#### **Current Projects**

United States Service Industries, Inc. (USSI) is pleased to submit for your review and consideration project references in which USSI performs like or similar services as desired by the Town of Lake Park. USSI is extremely confident that your review and discussion with these customers will yield the proof that USSI has the capabilities, experience and resources available to support the Town of Lake Park contract requirements. These references will not only demonstrate that USSI performs at or above a satisfactory level, but in fact USSI consistently exceeds our customers' expectations. USSI will deliver a high quality service to the Town of Lake Park.





Significant insight can be gained through the consideration of references, and, to that end, USSI would like to highlight some additional elements for your consideration:

- USSI is a 100-year-old janitorial company;
- USSI provides janitorial and custodial related services to over 25 million square feet throughout the State of Florida and the Washington, DC Metropolitan area;
- USSI provides these services to over 500 different locations for over 135 different customers, and
- USSI has over 65 customers that have multiple locations.

#### USSI is a proven commodity in the janitorial and custodial industry

Our portfolio of locations and requirements is as diverse as our customer list. USSI cleans class "A" and "B" office space, universities, elementary and high schools, numerous retail establishments, dining and cafeteria facilities, child and day care facilities, theaters and auditoriums, warehouse and manufacturing facilities, medical office space and laboratories, and educational facilities. USSI will bring our understanding, experience and stability to the Town of Lake Park project.

#### References

USSI services several locations for each of these customers, and due to the nature of their business, each location has a high transient population much like the Town of Lake Park. USSI is the prime contractor and provides general evening and daytime janitorial services as well as carpet cleaning, pressure cleaning, and special event cleanup for the following:





#### City of Boca Raton

Mr. Wayne Anderson, Facilities Maintenance

561-239-2084 (p) 561-416-3342 (f) WAnderson@ci.boca-raton.fl.us

201 W Palmetto Park Road, Boca Raton, FL 33432

Contract start date: April 18, 2011

Approx. 220,000 total square feet

USSI provides general evening janitorial services to the City of Boca Raton locations.

#### City of Miami Gardens

Mr. Dan Perez, Facilities Manager Support Services

305-474-1488 (p) 305-474-1489 (f) Daniel.Perez@MGPDFL.org

1020 NW 163rd Drive, Miami Gardens, FL 34698

Contract start date: August 14, 2009

Approx. 66,000 total square feet

USSI provides general evening janitorial services to the City of Miami Gardens government locations.

#### **City of Coconut Creek**

Mr. Lou Italico, Facilities Maintenance Supervisor

954-448-9154 (p) 954- 973-6754 (f) Lltalico@coconutcreek.net

4800 West Copans Rd, Coconut Creek, FL 33063

Contract start date: July 12, 2010

Over 95,000 total square feet

USSI provides general daytime and evening janitorial services to 30 separate locations for the City of Coconut Creek.

#### **City of Dunedin**

Mr. Keith Fogarty, Division Director of Public Services

727-298-3234 (p) 727-298-3078 (f) KFogarty@dunedinfl.net

750 Milwaukee Avenue, Dunedin, FL 34698

Contract start date: November 12, 2008

Approx. 200,000 total square feet

USSI provides general evening janitorial services to the City of Dunedin government locations, including the Police Department.

#### City of Tampa

Mr. Luis Alcantara, Facilities Contract Manager

813-348-1047 (p) 813-348-1050 (f) Luis.Alcantara@ci.tampa.fl.us

411 North Franklin Street, Tampa, FL 33602

Contract start date: October 1, 2007 (Police Dept HQ), May 1, 2012 (All City Facilities)

Approx. 1,000,000 total square feet

USSI provides general evening janitorial services to the City of Tampa locations.





#### Florida Department of Children & Families

Harvey Odom, Regional General Services Manager

(813) 558-5967 (p) (813) 558-5666 (f) Harvey\_Odom@dcf.state.fl.us

9393 N. Florida Ave, Tampa, FL 33612

Contract start date: July 1, 2006

Approx 108,000 total square feet

USSI provides general evening and daytime janitorial services to the SunCoast Regional Headquarters building of the Florida Department of Children & Families

#### Rasmussen College

Ms. Linda Edington, Academic Dean

813-435-3606 (p) 813-948-6600 (F) linda.edington@rasmussen.edu

18600 Fernview Street, Land O' Lakes, FL 34639

Contract start date: April 8, 2011

Approx 26,000 total square feet

USSI provides general evening janitorial services for the Land O' Lakes campus location of Rasmussen College.

#### Southwest Florida Water Management District

Mr. Allen Loura, Master Trades Worker

800-320-3503 X 6564 (p) 941-373-7660 (f) allen.loura@swfwmd.state.fl.us

6750 Fruitville Road, Sarasota, FL 34240 & 7601 US Highway 301, Tampa, FL 33637

Contract start date: February 1, 2009 (Sarasota) and April 18, 2011 (Tampa)

Approx. 56,000 total square feet

USSI provides evening janitorial services to 2 separate facilities housing offices of the Southwest Florida Water Management District.

#### **Marion County Government**

Ms. Diane Gault, Administrative Manager, Facilities

352-671-8743 (p) 352-371-8751 (f) Diane.Gault@marioncountyfl.org

2602 S.E. 8th Street, Ocala, FL 34471

Contract start date: December 1, 1999, December 1, 2006

#### Over 1,000,000 total square feet

USSI provides general daytime and evening janitorial services to 20 separate facilities housing offices of the Marion County Government.

#### **Orange County Government**

Mr. Brad Campbell, Senior Contract Administrator

407-836-6539 (p) 407-836-7477 (f) Bradley.Campbell@ocfl.net

2010 E. Michigan Street, Orlando, FL 32806

Contract start date: January 1, 2009

#### Over 740,000 total square feet

USSI provides general daytime and evening janitorial services to 33 separate facilities housing offices of the Orange County Sheriff and Fire Rescue Departments.





#### **Polk County Government**

Mr. Arthur Bell, Facilities Supervisor

863-559-5098 (p) 863-534-5542 (f) ArthurBell@polk-county.net

2470 Clower Lane, Bartow, FL 33840 Contract start date: October 2, 2006

#### Over 1,100,000 total square feet

USSI provides general daytime and evening janitorial services to 68 separate facilities housing offices of the Polk County Government.

#### Lee Memorial Health System

Ms. Wendy Cole, Property Management Specialist

(239) 424-2302 (p) (239) 772-6494 (f) wcole@leememorial.org

636 Del Prado Blvd, Cape Coral, FL 33990

Contract start date: January 30, 2006

#### Approx 400,000 total square feet

USSI provides general evening and daytime janitorial services to 19 various medical rehab and outpatient facilities.

#### Florida Gulf Coast University

Dr. Al Bielen, Facilities Manager

(239) 590-1316 (p) (239) 590-1340 (f) abielen@fgcu.edu

10501 FGCU Blvd S., Fort Myers, FL 33965

Contract start date: July 1, 2003

#### Approx 1,151,000 total square feet

USSI provides general evening and daytime janitorial services for the 40 buildings that comprise the campus of FGCU.

#### Lee County Government

Ms. Jayne Elwell, Facilities Supervisor

(239) 533-8819 (p) 239-335-2653 (f) elwelljd@leegov.com

1500 Monroe Street, Fort Myers, FL 33901

Contract start date: May 1, 1995

#### Over 1,000,000 total square feet

USSI provides general daytime and evening janitorial services to 22 separate facilities housing offices of the Lee County Government including Sheriff Substations.

#### **Hodges University**

Mr. David Rice, Vice President of IT & Facilities Management

239-482-0019 (p) 239-938-7891 (f) drice@hodges.edu

4501 Colonial Blvd, Ft. Myers, FL 33966

Contract date: July 15, 2007 - May 5, 2011 and Dec 2011 - Present

#### Approx 160,000 total square feet

USSI provides general evening and daytime janitorial services for the Fort Myers and Naples campus locations for Hodges University.





#### **Contractor Summary**

United States Service Industries, Inc. (USSI) is pleased to submit for review and consideration our proposal for Custodial Services at the Town of Lake Park Town Hall, PBSO District 10 Substation, Public Works Department, Harbor Marina and Park Restrooms.

Contact:

Viviana Bernal

Area Manager, South Florida

239-470-0020

11220 Metro Pkwy

Suite 17

Ft. Myers, FL 33966



#### Understanding, Experience & Capacity to Perform the Services

USSI has been performing janitorial and custodial related services for 100 years, and we believe that *quality stands the test of time*. Established in 1912 as the United States Window & House Cleaning Company, USSI has matured into a full service janitorial company servicing over 25 million square feet. Many of our existing customers have performance requirements similar to those identified by The Town of Lake Park.

We feel that our ability to manage and plan for performing at your location is directly tied to our organization's experience and capabilities in the janitorial business. To that end, USSI will bring its Basic Beliefs to this project:

# \* Superior customer service \* Excellence in everything we do \* Respect and support for each other

USSI believes that we are fully qualified to perform the services outlined within the requirements of the Request for Proposal (RFP) and all associated components of the solicitation package. Our belief is rooted in the knowledge that USSI possesses:

- A comprehensive history and understanding of the janitorial business,
- Unmatched experience, innovation, and performance within the industry,
- Customers having like and similar requirements to those of the Town of Lake Park,







- Time tested and proven management systems for operating contracts,
- A well-trained workforce of over 1,400 employees,
- Competent and proactive project and corporate staff members, and
- An extensive knowledge of fair and reasonable pricing for janitorial services.

## USSI is a proven quantity in the janitorial and custodial industry.

Our references will not only demonstrate that USSI performs at or above a satisfactory level, but will prove that USSI consistently exceeds our customers' expectations. Significant insight can be gained through the consideration of our references, and, to that end, we would like to highlight some major advantages that USSI offers.

- USSI provides like and similar janitorial services to that required by the Town of Lake Park to over 500 different locations for over 130 customers, and
- Over half of these USSI customers have multiple locations.

## At USSI, 100 years of quality stands the test of time.

USSI will implement time-tested management systems and practices at the Town of Lake Park. Over our 100 years, we have developed innovative and proven methods for accomplishing janitorial services. In developing our methods of performance, USSI has focused on providing consistent, high-quality service, increasing means for tenant, customer and USSI communication, establishing quantitative methods for performing each individual task, and creating a system for overall project accountability. An example of a USSI management system is the use of our telephone time keeping system (Kronos), which provides The Town of Lake Park proven accountability and record-keeping of USSI site employees. Our project-to-corporate structure will be responsive to your requests, and will provide The Town of Lake Park ample feedback and oversight by corporate management.

# USSI is continually improving our performance methods to better serve our customers.

USSI feels that our ability to manage and plan for performing at the Town of Lake Park is directly tied to our staff's experience and capabilities in the janitorial business. No other janitorial company can match the competency and knowledge of our management team. The USSI corporate staff has over 96 years of combined experience in the business, and the average for tenure with USSI is over ten years. Our proposed project manager and building/night supervisors have grown within the industry, but more importantly they have grown with USSI. USSI is putting forth a qualified and appropriately-organized team for the Town of Lake Park.

Our management team is ready and eager for the opportunity to support the Town of Lake Park.





#### **Capability Statement**

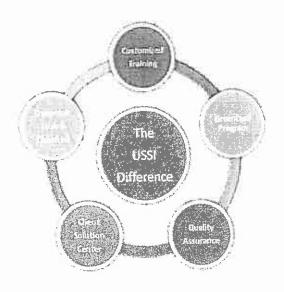
USSI counts numerous government entities and property management companies as customers, including the City of Boca Raton, Lee County, FL, Osceola County, FL, the City of Ocala, Marion County, FL, and Florida Gulf Coast University among others. USSI cleans class "A" and "B" office space, universities, elementary and high schools, numerous retail establishments, dining and cafeteria facilities, child and day care facilities, theaters and auditoriums, warehouse and manufacturing facilities, medical office space and laboratories, and educational facilities. USSI will bring our understanding, experience and stability to the Town of Lake Park project.

			15.11	Mondand
	Florida	Washington, DC	Virginia	Maryland
Total Sq. Feet	14,032,431	6,784,268	1,289,457	2,989,247
	60	22	4	12
# of Customers	127	39	6	21
# of Locations	121			

#### Why USSI?

What differentiates USSI from other cleaning service providers? As the leading provider of cleaning services in the region, our commitment to superior customer service goes beyond cleaning buildings. We offer several value-added services which enhance the overall customer experience, including:

- LEED certification assistance, through our GreenLead Program
- Client Solution Center
- Emergency flood response
- Post construction cleanup
- Porter services
- Carpet cleaning program



USSI provides a unique cleaning process called GreenLead which delivers an exceptionally effective blend of people, products, and process to the Town of Lake Park. USSI's GreenLead Program is a comprehensive cleaning system that employs in-depth training based on standardized tools and procedures. The process is workloaded to teams and each worker is trained and certified on specialized tasks. Workers are 'kitted' with specific tools and chemicals for each job function, which have been benchmarked as the best practice by the GreenLead users. This simplification of the cleaning process results in a safer, healthier and easier working environment. Some highlights of this program include:





#### PEOPLE

The most important part of our program is the worker. USSI treats its workers as 1st class citizens. How? Each cleaner is classroom trained for 8-12 hours at boot camp. Boot camp is an instructor-lead training class that teaches the philosophy, methods, and tools of a successful cleaning program. The training starts with a review of the seven-point philosophy of cleaning that our process is based on:



- Clean for health first, then appearance;
- Treat cleaning workers as 1st class citizens;
- Simplify, simplify;
- Utilize the clean syndrome;
- Go Beyond Compliance on safety regulations;
- Minimize environmental harm;
- Exceed expectations.

The remainder of training provides the cleaners with hands-on education and experience with the new ergonomic tools and safer chemicals. During the training the instructor will show the cleaners the improved cleaning methods that form the GreenLead process and, most importantly, training in safety and MSDS compliance. Upon successful completion of the boot camp, the cleaners are awarded a certificate of achievement to recognize their participation.

#### **PRODUCTS**

Cutting edge technology for cleaning? USSI teaches "One Best Way." As such, there is only one best way to clean, with the best tools. USSI cleaners are equipped with micro-fiber mops (no more string mops), surgical huck towels (no more excess waste from using paper towels for cleaning), double-sided buckets (for mopping with a clean solution— all the time), and chemicals that are Green Seal® certified.



#### **PROCESSES**

GreenLead encompasses several sub-processes (or modules) which must be integrated to deliver a positive result. In GreenLead there is the:

- Hiring Process
- Building Profile Process
- Training (boot camp) Process
- Installation Process
- Sustain and Manage Process





#### **PERFORMANCE**

It is the combination of people, products, and process that delivers optimal performance. All of these importance pieces are combined together under GreenLead and USSI management. As a result, USSI's performance is demonstrated in a cleaner, healthier environment for the employees and visitors of the Town of Lake Park.

#### History of USSI

Charles Herschel wanted to achieve the American dream. With no knowledge of English, Charles came to the United States to escape the turmoil and upheaval of Germany. Luckily, he had relatives in New Jersey willing to provide for his basic needs and to help him find work. Eventually, Charles made window cleaning his profession.



But the American dream still eluded him. So he decided to try another approach—he moved to Washington, DC with his new wife Bertha to start his own business. In 1912, he founded the United States Window Cleaning Company.

In 1941, Charles's daughter married a young man named Harry Epstein. Eager to work with his new father-in-law, Harry bought into the window cleaning company and eventually became Charles's successor. Soon after, he



began a period of expansion, leading the company to the new frontiers of sandblasting and steam cleaning. The result was a small but growing cleaning firm in Washington.

Then in 1967 Harry's son Michael took over the company and instilled a new vision. Michael transformed the company into a full-service janitorial firm, focusing on customer service and satisfaction. Following Michael David Epstein as USSI's president and CEO was Jim Matthews, who led USSI through a period of unprecedented growth. Jim's tenure as CEO culminated in his serving as president of the industry's premier trade association, the Building Service Contractors Association International (BSCAI).

In 1998 Tim Ruben was promoted to president and CEO of USSI. Tim's first act was to formalize his vision for the company into the set of USSI's Basic Beliefs, the foundation for everything that USSI represents. He then began to re-engineer USSI to become more market-driven and better serve the needs of its customers.

USSI is a 100-year-old janitorial services company.





#### Date of Establishment

Over the years there have been numerous changes to the legal formation of the company. In its present legal status the corporation was established in December of 1988. To better understand the development of USSI, the following is a chronological history for your review.

1912	Company founded by Charles Herschel as a sole proprietorship and is named the United States Window & House Cleaning Company, (USWHC).
1950	USWHC is renamed United States Window, House & Building Company, (USWHBC) and is incorporated in the State of Delaware.
1951	A new entity is established: United States Building Maintenance Company, (USBMC).
1973	A new entity is established: United States Service Industries, Inc. – Florida (USSI, Florida)
1976	USBMC is renamed United States Maintenance Company (USMC).
1988	All entitles (USWHBC, USMC & USSI, Florida) are merged together to form the present United States Service Industries, Inc. (USSI)

USSI is a Bethesda, MD-headquartered company with over 100 years of janitorial and custodial related experience. The company operates in two geographical regions, the state of Florida and the Washington/Baltimore metropolitan area. At present, USSI is providing services to over 11 million square feet of space throughout the state of Florida. Many of our existing customers have performance requirements similar to those identified by the Town of Lake Park.

Our understanding of the janitorial business yields many unique advantages to the Town of Lake Park, including a capable and proactive staff. The USSI project and corporate management teams have a combined experience of over 80 years in the janitorial business. All of the knowledge, hard-work and capabilities of these individuals will be brought to bear on the Town of Lake Park project. USSI is a stable company. Our stability is proven by the longevity of the past performance references which we have included in this proposal. In the past 100 years we have pioneered the use of new products, and implemented new management and cleaning methods to better meet the needs of our customers.

USSI is a proven quantity in the janitorial and custodial industry.





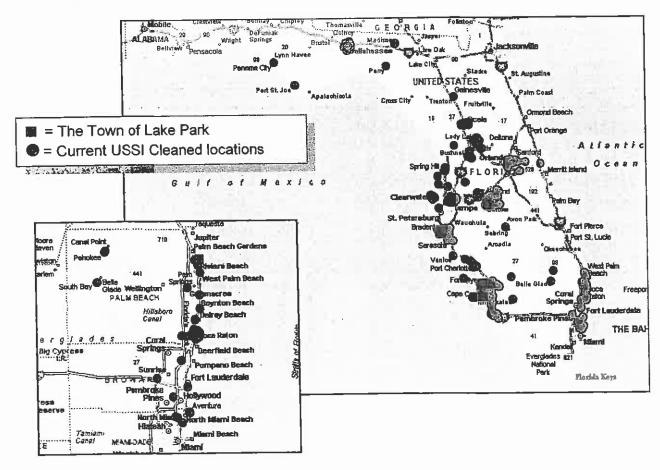
In formulating our price, USSI has considered many factors. Specifically, USSI has developed a pricing strategy, which takes into consideration the Town of Lake Park requirements included in the RFP's Scope of Services and our understanding and experience. Our intent is to provide a fair and reasonable price, which is comparable to existing market conditions. USSI considers The Town of Lake Park premium facilities and our pricing reflects that assertion.

#### A USSI price is a best value.

#### **Local Office**

In addition to our headquarters, USSI maintains 6 office locations in Florida to provide exceptional service to our customers:

- Fort Myers 11220 Metro Pkwy, Suite 17, Ft. Myers, FL 33966
- Winter Haven 4304 Thomas Wood Lane East, Winter Haven, FL 33880
- Coral Springs 12351 NW 35<sup>th</sup> Street, Coral Springs, FL 33065
- Orlando 11150 Satellite Blvd, Orlando, FL 32837
- Lady Lake 845 Teague Trail, Suite 2, Lady Lake, FL 32159
- Tallahassee 325 John Knox Rd, Suite M-201, Tallahassee, FL 32303







#### Personnel

USSI currently employs over 1,400 people throughout the two geographical regions we service; the state of Florida and the Washington/Baltimore metropolitan area. We will draw the labor force for your building from the best-qualified employees in the company. Our employees are well trained in every aspect of their jobs. Our administrative staff in Maryland provides the administrative support for our employees in the field. They handle the purchasing of supplies and equipment from our preferred vendors, resolve pay inquiries, operate the help desk, schedule floor maintenance and keep track of customer accounts.

#### **USSI Project Management Team**

#### Lourdes Gallo

Proposed Project Manager 561-275-9802 (Cell) 239-334-1908 (Fax) 11220 Metro Parkway Suite 17 Ft. Myers, FL 33966 Igallo@ussiclean.com

#### Skip Spurgeon

Vice President of Florida Divisions 239-470-9613 (Cell) 239-334-1908 (Fax) 11220 Metro Parkway Suite 17 Ft. Myers, FL 33966 sspurgeon@ussiclean.com

#### Viviana Bernal

Area Manager of South Florida 239-470-0020 (Cell) 239-334-1908 (Fax) 11220 Metro Parkway Suite 17 Ft. Myers, FL 33966 vbernal@ussiclean.com

#### **Heather Casavant**

Marketing Manager 239-872-2212 (Cell) 239-334-1908 (Fax) 11220 Metro Pkwy Suite 17 Ft. Myers, FL 33966 hcasavant@ussiclean.com

For the Town of Lake Park, USSI will establish a protocol wherein the project manager and the appropriate day lead and building/night supervisors would be contacted to relay the issue or concern. USSI will provide the Town of Lake Park management staff with a telephone/contact list so they will be able to contact the appropriate USSI staff member, as necessary.

#### **Project Management**

The Project Manager handles day to day management under the contract and is the primary point of contact for all issues. Ms. Gallo will be responsible for the supervision and the continuity in all scheduling concerning your facilities. The Project Manager will make extensive use of a flashlight to inspect underneath equipment and around counters and legs. She will make regular written inspection reports and advise the



USSI cleaning supervisors of his observations. Ms. Gallo will meet with the Town of Lake Park site managers regularly to ensure proper communication.

#### **DUTIES**:

- Meets daily with the USSI staff.
- Responsible for the scheduling and completion of all daily cleaning tasks.
- Responsible for the smooth and orderly running of the project, including strict adherence to cleaning specifications, employee selection, and ordering of materials, supplies and equipment.
- Responsible for resolving complaints and handling emergency situations.
- Manages the USSI cleaners in the completion of housekeeping functions.
- Ensures that USSI employees comply with all project regulations, security requirements, badge controls, uniforms, etc.
- Responsible for updating the Material Safety Data Sheets and ensuring USSI personnel are conscientious in their use of materials and supplies.
- Assumes ultimate responsibility for all USSI employees on-site, the control of materials and equipment, and inventory maintenance of all paper products.
- Responsible for project inspections and quality control.
- Oversees the receiving, documentation, security and proper inventory of all materials, equipment and paper products.

#### **Project Manager Authority**

Ms. Gallo has been given the appropriate latitude to make decisions in the interest of the Town of Lake Park. USSI fully recognizes that to service our customer's needs and requirements, the project manager must be empowered and must be a stakeholder. As USSI has done on existing contracts, we will provide Ms. Gallo with the full authority to act on behalf of USSI. Ms. Gallo and Ms. Bernal have hire-fire authority, purchasing authorization, inspection and reporting responsibilities, and overall point of contact duties with the Town of Lake Park.

#### **Project Accountability**

Ms. Bernal and the project management staff will be using our automated telephone timekeeping system, Kronos. This accurate and reliable method of timekeeping will be vital to maintaining a successful project. The automation not only reduces the chance for error, but makes the process more efficient. Employees only need to learn one system.

#### Timekeeping Process from a user perspective:

#### Shift Start

- 1. Employee arrives at job site to begin shift
- 2. Employee dials local phone number connects to automated timekeeping system







- 3. Employee enters unique PIN number (employee is now logged in)
- 4. Employee ends call
- 5. Employee performs duties

#### Shift End

- 1. Employee dials local phone number connects to automated timekeeping system
- 2. Employee enters unique PIN number (employee is now logged out)
- 3. Employee ends call
- 4. Employee goes home
- 5. Kronos System generates time keeping reports.

USSI uses an intranet to strengthen the communication between branches of the company. Furthermore, USSI's home office uses the IBM AS/400 to ensure no lost accounting data. Technology gives USSI the ability to provide the The Town of Lake Park with customized management reports, flexibility, and speed.

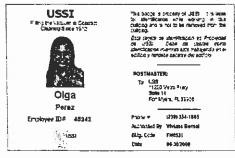
#### Certification

Ms. Bernal is a graduate of Janitor University, an extensive training program which teaches janitorial service professionals the complete (OS1) Operating System as well as the duties and responsibilities of each cleaning specialist involved in our Team Cleaning approach. Ms. Bernal has also completed the (OS1) Coach Course and Expert Trainer Course. Certificates can be found on the following pages of this section.



#### Security

To a thief, whether it is a top-secret government organization or a small business, an educational institution is a potential gold mine. Bad intentions could potentially lead to very serious repercussions. USSI requires security badges so that you can report to us regarding individual behavior, and we can stringently monitor our own employees.



At USSI's center of operations several levels of security are used to ensure that sensitive information is kept protected. Our security badges, pictured above, are unique because they are created using a digital camera. Each photograph is kept on-file for the term of employment. As well as being cost-effective, the process allows clear identification of employees.





#### Uniforms

The appearance of the front-line employees reflects directly upon the Town of Lake Park. Therefore it is vital to portray the proper image at every location. At your discretion, we recommend the below uniform standards be used.

#### Cleaning Crew













#### **Background Checks**

USSI subscribes to the Social Security Administration's Social Security Number Verification Service (SSNVS) which allows us instant verification that the social security number provided to us by a potential employee matches SSA records. If a "No-Match" notification is received, USSI does not hire the individual.





In addition to Social Security Number Verification, USSI participates in the Department of Homeland Security's E-Verify program, which is an Internet-based system that allows an employer, using information reported on an employee's Form I-9, Employment Eligibility Verification, to determine the eligibility of that employee to work in the United States.

Once these verification measures prove accurate, USSI then conducts a nationwide 7year felony and misdemeanor search to get detailed records including state police arrest records, suspended sentences, dismissals, probation, and incarceration records.

#### **Key Control Policy & Procedures**

Because USSI understands the importance of safety and security in each location we service, we've developed a policy to ensure proper distribution and handling of all keys for the locations we service. Access to locked facilities and areas required for the performance of an employee's assigned tasks will be provided through the issuance of an appropriate key required for entry into the authorized area or areas.







Keys to buildings, offices, and other facilities will only be issued to a USSI employee upon proper clearance through all necessary background checks. Any person who knowingly makes, duplicates, possesses or uses access controlled keys for entry to any area without appropriate authorization will be subject to disciplinary action by USSI and may be criminally prosecuted under the laws of the State of Florida.

Persons to whom key(s) are issued must sign the key request form when they pick up their key(s) acknowledging receipt of the key(s) and agreeing to assume full responsibility for the security and proper use of keys issued to them. Upon receiving a key(s) the key recipient also agrees that they:

- will not lend or otherwise permit key(s) to be used by any other person,
- will not duplicate or alter the key(s) and will not allow others to do so,
- will report the loss or theft of key(s) immediately to supervisor or project manager,
- will return issued key(s) that are no longer needed to the supervisor,
- will return issued key(s) to supervisor upon termination of employment and obtain a clearance form from USSI indicating all keys have been returned;
- will hand deliver key(s) being returned and will not send keys through the U.S. or campus mail;
- will use keys issued to gain access only to the assigned work area to conduct USSI business; and,
- will ensure the door(s) to an assigned work area are properly locked or otherwise secured per the USSI Door Dot System when leaving the area or at the conclusion of work.

#### Absentee Coverage

USSI believes in treating its employees with respect and providing proper training. The result is a happier, well informed cleaner capable of moving up and assisting others. This promotes a healthy work atmosphere, increased production and sincere OWNERSHIP in each task completed. As such, we've found that cleaners want to come to work because they enjoy their jobs, resulting in a very low rate of absenteeism.

However, we realize that the unexpected can sometimes occur, so we make every attempt to provide coverage for absent employees. If feasible, an employee from an account in close proximity is given the opportunity to work extra hours by filling in for the absent employee. In other cases, existing employees at the building will work additional hours to ensure the cleaning standards are maintained at the location.

#### **Project Team Success**

Since January 2005, USSI has expanded its presence in the state of Florida by 8 million square feet of cleanable space. We feel that this growth along with our high rate of customer retention is a testament to the successful teamwork of our employees. No







other janitorial company can match the competency and knowledge of our management team. The USSI team members assigned to the Town of Lake Park project have worked together an average of 2 years and understand the unique needs of each contract and the importance of working together to provide superior customer service.

The following pages outline the janitorial service industry experience of Ms. Lourdes Gallo and Ms. Viviana Bernal. We've also included the resume of Mr. Skip Spurgeon, the Vice President of Florida Divisions. Mr. Spurgeon presently oversees USSI's entire portfolio in the state of Florida and has over 40 years of various management and operational experience. This is important to the Town of Lake Park in that the USSI project management staff will have immediate access to corporate decision makers. And these decision makers understand the janitorial business.





#### **LOURDES GALLO**

Proposed Project Manager

#### Summary of Experience

Ms. Gallo has been an employee of USSI for 1 year and her experience in the janitorial business is comprehensive. She understands the means and processes of cleaning a facility, the necessity to work and lead staff members, the need to coordinate efforts with the customer and the requirement to produce consistent, quality service.

#### Professional Experience

UNITED STATES SERVICE INDUSTRIES, INC. Jan 2012 - Present Project Manager - Palm Beach County Health Department Account

- Manages and supervises all supervisors as well as oversees day and night cleaning personnel.
- Conducts nightly operational quality assurance inspections and documents results.
- Reviews and coordinates cleaners' daily work schedules.
- Provides training to cleaners on proper procedures, including use of equipment, chemicals and tools.
- Supervise and direct cleaning work of night personnel.
- Determine need for supplies, equipment, tools and other materials and make requests as necessary.
- Perform payroll procedures.
- Meet with property management daily to discuss any requests or projects.
- Coordinate supervisors' and cleaners' work schedules.
- Assess all floor care needs.
- Train supervisors and cleaners on proper procedures, including use of equipment, chemicals and tools.
- Conduct nightly quality assurance inspections.





#### **VIVIANA BERNAL**

Area Manager, Southwest Florida

#### Summary of Experience

United States Service Industries, Inc. (USSI) is pleased to submit for your review and consideration Ms. Viviana Bernal as the Area Manager for the Southwest Florida Division. Ms. Bernal has been an employee of USSI for over 7 years and has risen from the initial position of night staff supervisor to area manager. Ms. Bernal's experience in the janitorial business is comprehensive in that she fully understands the means and processes of cleaning a facility, the necessity to work and lead staff members, the need to coordinate efforts with the customer, and the requirement to produce consistent, quality service. Ms. Bernal presently has the full authority to act on behalf of USSI on her projects. She has hire-fire authority, purchasing authorization, inspection and reporting responsibilities and overall point of contact duties with her customers.

#### **Professional Experience**

UNITED STATES SERVICE INDUSTRIES, INC. Area Manager of Southwest Florida

Nov 2005 - Present

- Reports directly to the Vice President of Florida Operations who in turn identifies project assignments, based upon particular needs of the Southwest Florida and Orlando Metropolitan Area.
- Provides additional management and supervision to project managers, building supervisors as well as oversight to cleaning personnel.
- Reviews the operational needs pertaining to supplies, equipment, tools and other materials and makes requests as necessary.
- Meets with customers' management staff and tenants to review performance and determine if added resources are required.

UNITED STATES SERVICE INDUSTRIES, INC. March 2005 – Nov 2005

Special Projects Manager – Various Orlando Area Accounts

- Managed and supervised all building supervisors as well as oversaw day and night cleaning personnel.
- Provided overall management to determining needs for supplies, equipment, tools and other materials and makes requests as necessary.
- On a daily basis met with property management staff to review performance and determined resource requirements for any added requests or projects.
- Conducted nightly quality assurance inspections and documents results to customer.
- Reviewed and coordinated supervisors' and cleaners' daily work schedules.





#### **VIVIANA BERNAL (Continued)**

 Provided training to supervisors and cleaners on proper procedures, including use of equipment, chemicals, and tools.

# UNITED STATES SERVICE INDUSTRIES, INC. Operations Manager

June 2004 - Feb 2005

- Managed and supervised 7 corporate account locations with over 32 night and day cleaning personnel.
- Maintained daily contact with tenant and property management staffs.

UNITED STATES SERVICE INDUSTRIES, INC.

Jan 2004 - May 2004

**Building Supervisor** 

**IBM** 

1998 - 2002

Call Center Manager

- Implemented, directed and managed the best Call Center for IBM in South America
- Developed measurements. Developed training and motivation programs
- Implemented strategies to improve customer service

**ALCUADRADO** 

1997-1998

Call Center Manager

**BOCHICA** 

1997

Human Resources Manager

 Duties included hiring employees, payroll process, coordinate scheduling, training and quality control

#### FLORES DEL LAGO

1995-1996

Human Resources and Purchasing manager

 Duties included hiring employees, payroll process, establishing purchasing procedures.





#### **ELDRED (SKIP) SPURGEON**

Vice President of Florida Divisions

#### Summary of Experience

Mr. Skip Spurgeon has over 40 years of problem solving, decision making, team building, and increased responsibility. Over the past 16 years, USSI has benefited from Mr. Spurgeon's extensive hands-on experience of administering, planning and managing operations in the following functional areas: customer service, program/project management, personnel administration, budgeting/resource management, procurement, process improvement, facilities management, management information systems, quality assurance, staff development and training.

#### Professional Experience

UNITED STATES SERVICE INDUSTRIES, INC. Vice President of Florida Divisions

2003 - Present

- Administer overall organizational priorities, implemented plans, and managed all areas of organizational development, measurably improving institutional productivity.
- Plan, coordinate, and direct the efforts of 5 departments with more than 500 personnel.
- Provide oversight for all fiscal matters, including budgetary planning, contractual authority and implementation of fiscal policies for accounts totaling over \$10M.
- Enhanced organizational effectiveness and performance by reengineering internal functions to meet challenging yet realistic goals.
- Develop job descriptions that accurately described responsibilities and are consistent with specific levels of compensation.
- Develop personnel requirements, schedules, scope, content and travel plans, resulting in 100% of the inspections completed on-time, within budget and to the satisfaction of senior management.
- Coordinate technical and professional courses that provided for employees' professional development and benefit the organization's short and long range goals.

UNITED STATES SERVICE INDUSTRIES, INC. Area Manager of Southwest Florida Division

1996 - 2003

- Responsible for marketing, operations and P&L within Southwest region of Florida.
- Maintained a compound growth rate of 25% annually within this region.
- Eliminated negative operations, restored client confidence and regained market respectability, which led to increased revenues.







#### SKIP SPURGEON (Continued)

- Managed and supervised all building supervisors as well as oversight of day and night cleaning personnel.
- Conducted operational quality assurance inspections and documented results.
- Reviewed and coordinated cleaners' daily work schedules.
- Provided training to cleaners on proper procedures, including use of equipment, chemicals and tools.

S.J. Bass & Company
Owner
Home Builder and Developer

1985-1995

Spurgeon Drywall Owner Drywall Contractor 1967-1985



#### LIST OF EQUIPMENT TO BE USED IN DAILY CLEANING ROUTINES

Please refer to the following pages		
Please refer to the following pages of this section for detailed equipment		
information.		

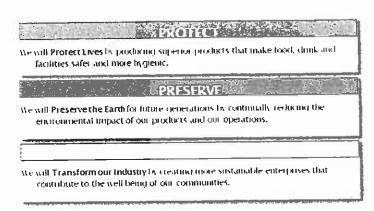


#### Chemicals

USSI uses Green Seal Certified cleaning chemicals from Diversey Chemical Corporation. Diversey provides a convenient premeasured detergent system that's the simplest and most labor effective detergent system on the market.



These chemicals are highly concentrated detergents and floor finish in recyclable closed-loop designed bottles to prevent exposure to concentrate and protect our cleaning specialists. Diversey's purpose:



Their non-tamper dilution control also prevents chemical waste. Our specialists are trained to match the appropriate water levels of traditional buckets, tanks and spray bottles with pre-measured amounts of concentrate; they simply fill the containers to the regular level with water and add the appropriate amount of chemical with the push of a handle. There are no water or

electrical hook-ups. There is no need for personnel to waste costly time returning to machines to refill buckets or spray bottles. Just ultimate simplicity.

This process saves more labor dollars than any other system can even hope to equal. The concentrated chemicals and bottles are also a prime example of packing source reduction that reduces your disposal costs. The Diversey system:



- Reduces transportation fuel demand
- Reduces packaging materials & waste
- Reduces storage requirements
- Exact dosing reduces chemical use & wastage, protects users

#### Equipment

In business for over 100 years, USSI has an intense understanding of the equipment needs pertaining to any janitorial project. In fact, USSI has been an innovator in the janitorial equipment arena. For this project, USSI will be purchasing equipment that is normal and usual to any janitorial contract, and any other equipment anticipated within the RFP. USSI will purchase and/or lease equipment necessary to complete the work per Baxter Healthcare's specifications.





ProTeam ® Super Coach Backpack Vacuum Model # 100653. The Super Coach Vac offers the most power pound for pound of any vacuum on the market.

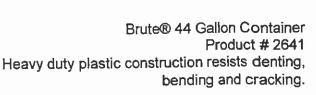




Unger® Ergo Dust Pan w/Broom

Item #: UG-EDPBR

Designed to make it easy to spot clean and remove debris from floors without bending or touching debris. Never spills contents.







BRUTE® Caddy Bag Item # 2642

> Unger ® Ergo Toilet Bowl Brush w/Holder Product #- BBWHR



Unger ® Mop Kits

Includes: SmartColor TelePole 250 - Item # EZ25G

SmartColor Mop Holder - Item # SM40G SmartColor Press - Item # SPREG



Unger ® SmartMop MicroMop7.0 MicroFiber replacement mop head, attaches securely to SmartColor MopHolder with 3 hole flaps. Use wet or dry, aggressive cleaning edges clean with less water, less effort.





Rubbermaid Commercial Janitor Cart With 25-Gallon Vinyl Bag, Three Shelves Item # RCP617388BK



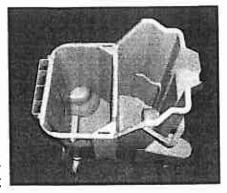


# **USSI Mop System**

The Unger SmartColor Bucket 30L sets the standard for cleaning efficiency and hygiene. Its many distinctive design features enhance worker productivity, reduce injuries and increase cleaning performance. Many hours are spent traveling back and forth to custodial closets to fill and empty single compartment buckets. This adds up to lost time and reduced productivity



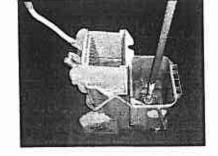
The Unger SmartColor Bucket is a Dual Bucket System that separates clean and dirty water with an 8 gallon total capacity. The seamless dual bucket design offers a water separation system that reduces cross



The Dual Bucket Compartment System

contamination and improves cleaning. The soiled water is directed into the high-profile rear compartment when you use the side press wringer. The front compartment keeps the cleaning solution free of grit and soil. The dual buckets reduce time spent refilling and cleaning conventional buckets.





STEP 1

STEP 2

In Step 1 the cleaner wrings and rinses the soiled mop in the rear compartment of the bucket to release dirt. In Step 2 the mop is immersed in the front compartment for fresh cleaning solution.

The Unger SmartColor Bucket has a rear-mounted dump spout for quick water change and a quick release drain spout for easy empty when a floor drain is available. Also includes an easy-toread fill guide for accurate chemical dilution.







The ergonomic design of the Unger SmartColor Bucket keeps the cleaning worker in mind. Ergonomics is the applied science of equipment design intended to maximize productivity by reducing operator fatigue and discomfort. The Unger SmartColor Bucket has an expanded wheel base and a lower center of gravity to avoid tipping and to ease transportation.

- Side press has spring-loaded handle to wring mops with less effort
- Rear-mounted pour spout and locking lower drain spout allow options for worker safety

The Unger bucket is crafted of the strongest material and components available. The seamless construction is built to endure commercial use and the rigors of repetitive cleaning applications.

Easy-to-Read Fill Guide

- Low center of gravity for greater stability when transporting
- Injection-molded polypropylene deters bacteria growth and resists institutional chemicals

Distinct color-coded tools, buckets and mops make it easy for cleaning workers to separate tools into their correct areas of use.

USSI uses a comprehensive flat mop system which makes a significant difference in your facility's health and your floors' appearance. Studies demonstrate that flat mop systems, especially when used with microfiber mop heads, optimize efficiency, enhance floor safety and provide savings in labor and material. The Unger flatmop system is 70% lighter than traditional mops, which increases productivity and enhances maneuverability. Overall, proper use of the system results in reduced potential for injuries, less time out, and decreased worker compensation claims.



Color-Coded Restroom Mop System

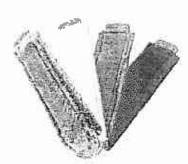


- The Unger MopHolder is designed to accommodate a range of industry standard handles and telescopic poles up to 23mm in diameter
- The Unger MicroFiber Flat Mop System reduces bacteria by 96% compared to traditional mops





- Adjustable locking collar adds additional stability for handle to holder connection
- Eliminate "ring around the building" by keeping dirt from the baseboards



The MicroFiber replacement mop head attaches securely to SmartColor Mop Holder with 3-hole flaps. It can be used wet or dry and aggressively cleans edges with less water, less streaking, less effort. Its heavy duty 15mm pile effectively cleans tile floors and grout lines. They reduce bacteria by up to 96% and absorb up to 6 times their own weight for liquid pickup and retention and easy rinse. Long lasting and durable they are able to be machine washed and dried 500 times.

The MicroFiber mop head now accepts a range of standard mop handles up to 23mm diameter. With a pivoting, low profile head, they are very easy to maneuver and reduce bending and reaching. They have a large 16" surface which provides more direct cleaning contact and more scrubbing pressure. Easily collapses with the touch of a button to rinse or change mop head.

# Microfiber Towels

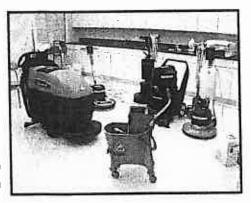
USSI uses microfiber towels in an effort to reduce the flood of paper towels into the waste stream. Each towel can be washed up to 500 times and contains no artificial fibers, dyes or chemicals. Each microfiber is finer than a human hair and is sliced 16 times, resulting in millions of microscopic hooks in each cloth to capture dirt, dust and even six times their weight in water.



# Floor Equipment

USSI currently owns approximately 25 extractor vehicles and they are stored at various accounts throughout our areas of service, depending on the size of the facility and their needs.

As mentioned earlier in this section, USSI will purchase and/or lease any additional equipment necessary to complete the work per the Specifications. Capital items requiring additional approval and funding will be presented, justified and approved by Baxter Healthcare prior to purchase.







# **Equipment List**

Item No.	Description of Equipment / Quantity	Manufacturer	Model Number	Age of Equipment
1	Super Coach Backpack Vac	ProTeam	100653	New
2	Dust Pan w/Broom	Unger	UG-EDPBR	New
3	44 Gallon Container	Brute	2641	New
4	Caddy Bag	Brute	2642	New
5	Toilet Bowl Brush w/Holder	Unger	BBWHR	New
6	Mop Kits	Unger	EZ25G/SM40G/SPREG	New
7	Brooms	Duo Sweep	3686700	New
8	Janitorial Carts	Unger		New
9	Carpet Extractors	Windsor	Various	2-5
10	Floor Buffer	Windsor	Lightning 2000	2-5
11	High/Low Speed Floor Machines	Betco	FiberPRO 20	1-5
12	Wet Floor Signs	Rubbermaid	FG611277YEL	New
13	Key Box	MMF Industries	201903003	New
14	MSDS Boxes	Various		New
15	Chernical Control Cabinet	Rubbermaid	374901OLVSS	New
16	Microfiber Towels	ProForce Commercial Products		New
17	Blue Huck Towels	Galaxy	BHT12	New
18	Blood Cleanup Kits			New
19	First Aid Kits	North Safety Products	North 019702-0002L	New
20	Carpet/Floor Blower	Air Foxx	AM3450a	New
21	Pressure Washer	North Star	3000 PSI, 2.5 GPM	New



# State of Florida Department of State

I certify from the records of this office that UNITED STATES SERVIČE INDUSTRIES, INC. is a corporation organized under the laws of Delaware, authorized to transact business in the State of Florida, qualified on February 3, 1992.

The document number of this corporation is P37332.

I further certify that said corporation has paid all fees due this office through December 31, 2012, that its most recent annual report was filed on January 16, 2012, and its status is active.

I further certify that said corporation has not filed a Certificate of Withdrawal.

> Given under my hand and the Great Seal of Florida, at Tallahassee, the Capital, this the Seventeenth day of January, 2012

> > Secretary of State



Authentication ID: 900218488189-011712-P37332

To authenticate this certificate, visit the following site, enter this ID, and then follow the instructions displayed.

https://efile.sunbiz.org/certauthver.html

# BROWARD COUNTY LOCAL BUSINESS TAX RECEIPT

115 S. Andrews Ave., Rm. A-100, Ft. Lauderdale, FL 33301-1895 - 954-831-4000 VALID OCTOBER 1, 2012 THROUGH SEPTEMBER 30, 2013

Receipt #: 325-250222 Business Type:

DBA: UNITED STATES SERVICE INDUSTRIES Business Name: INC

Business Opened:08/07/2012 State/County/Cert/Reg:

Exemption Code:

Owner Name: MARIA MILLAN

Business Location: 12351 NW 35 ST CORAL SPRINGS

Business Phone: 561 914-6542

Seats

Rooms

Employees

Machines

Professionals

Tax Amount 150.00 Number of Machines: Transfer Fee 0.00 NSF Fee 0.00 For Vending Business Only Penally 0.00 Prlor Years Vending Type 0.00 Collection Cost 0.00 Total Paid 150.00

# THIS RECEIPT MUST BE POSTED CONSPICUOUSLY IN YOUR PLACE OF BUSINESS

THIS BECOMES A TAX RECEIPT

WHEN VALIDATED

This tax is levied for the privilege of doing business within Broward County and Is non-regulatory in nature. You must meet all County and/or Municipality planning non-regulatory in nature. This Business Tax Receipt must be transferred when and zoning requirements. This Business Tax Receipt must be transferred when the business is sold, business name has changed or you have moved the business is sold, business name has changed or you have moved the business is legal or that business location. This receipt does not indicate that the business is legal or that business location. This receipt does not indicate that the business is legal or that it is in compliance with State or local laws and regulations.

Mailing Address:

UNITED STATES SERVICE INDUSTRIES INC CORAL SPRINGS, FL 12351 NW 35 ST 33065

> Paid 08/07/2012 150.00 Receipt #035-11-00007394

2012 - 2013



# Insurance

The following page is a copy of USSI's Certificate of Insurance reflecting the types and limits of coverage we carry to protect our customers and ourselves from potential loss. There are also several specialized coverages that are included for our mutual protection:

- Care, Custody and Control Coverage
- Extended Property Damage
- Lost Key Coverage
- Third Party Fidelity Bonding

# **Bonding**

Box E of the following page outlines USSI's Blanket Fidelity Bond, per the Town of Lake Park requirements.





# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 5/8/2012

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

REPRESENTATIVE OR PRODUCER, AN			aplies //I-	e) must be a	ndorsed If	SUBROGATION IS WA	VED.	subject to
REPRESENTATIVE OR PRODUCER, AN IMPORTANT: If the certificate holder is the terms and conditions of the policy, certificate holder in Ileu of such endors	certain po	ITIONAL INSURED, the policies may require an en	iuorsein	elic A state	nent on this	certificate does not col	nfer n	ghts to the
	attra in (a)		CONTACT	r				
PRODUCER Commercial Lines - (202) 783-5810			PHONE (A/C. No.	Ext):		FAX (A/C, No):		
Wells Fargo Insurance Services USA, Inc.			E-MAIL ADDRES				i	NAIC#
1401 H Street, NW, Suite 750				The Tr	RER(S) AFFORD	nnity Co of America		25666
Washington, DC 20005			INSURER	Tomale		Casualty Co of America		25674
INSURED United States Service Industries			INSURER	Tenuals	r's Property	Casualty Co of America		25674
4330 East-West Highway			INSURE	Dhoori	x insurance		j	25623
Suite 200			INSURE	Cadam	l insurance (	Company		20281
Bethesda MD 20814			INSURE	RF:				<u> </u>
		NUMBER: 4303816			THE WICH HOE!	REVISION NUMBER: SE	E POI	ICY PERIOD
THIS IS TO CERTIFY THAT THE POLICIES INDICATED. NOTWITHSTANDING ANY RECERTIFICATE MAY BE ISSUED OR MAY EXCLUSIONS AND CONDITIONS OF SUCH	PERTAIN, POLICIES.	THE INSURANCE AFFORD LIMITS SHOWN MAY HAVE	DED BY	THE POLICIES	DESCRIBED AID CLAIMS.	HEREIN IS SUBJECT TO	ALL	WHICH THIS THE TERMS,
INSR TYPE OF INSURANCE	ADDL SUBR	POLICY NUMBER		POLICY EFF (MM/DD/YYYY)	POLICY EXP	LIMITS		4 000 000
A GENERAL LIABILITY		630-7048B505-TIA-12		04/15/2012	04/15/2013	EACH OCCURRENCE DAMAGE TO RENTED	\$	1,000,000
X COMMERCIAL GENERAL LIABILITY						PREMISES (Ea occurrence)	\$	10,000
CLAIMS-MADE X OCCUR		i				MED EXP (Any one person)	\$	1,000,000
	1					PERSONAL & ADV INJURY	\$	5,000,000
GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE PRODUCTS - COMP/OP AGG	S	2.000,000
POUCY PRO- LOC	1 1					COMBINED SINGLE LIMIT	\$	
B AUTOMOBILE LIABILITY		810-9555B559-TIL-12		04/15/2012	04/15/2013	COMBINED SINGLE LIMIT (En accident)	S	1,000,000
X ANY AUTO						BODILY INJURY (Per person)	2	
ALL OWNED SCHEDULED				1		BODILY INJURY (Per accident) PROPERTY DAMAGE	\$	
AUTOS AUTOS NON-OWNED AUTOS						(Per accident)	S	
		0112 20 10 20 TH 40		04/15/2012	04/15/2013	EACH OCCURRENCE	s	10,000,000
C X UMBRELLA LIAB X OCCUR EXCESS LIAB CLAIMS-MAD	E	CUP-7048B505-TIL-12	2	04/13/2012	04/10/2010	AGGREGATE	\$	10,000,000
DED RETENTIONS					<u> </u>	X WC STATU- OTH-	\$	
WORKERS COMPENSATION  D AND EMPLOYERS' LIABILITY  Y/I		N-UB-8172B04-1-12		04/15/2012	04/15/2013	^ TORY LIMITS   ER	s	1,000,00
ANY ODODDIETOR/DARTHER/EXECUTIVE	N/A					E.L. EACH ACCIDENT	<u> </u>	1,000,00
(Mandaton In NH)	3					E.L. DISEASE - EA EMPLOYER		1,000,00
If yes, describe under DESCRIPTION OF OPERATIONS below  E Crime - Fidelity Bond	+	8211-6264	_	04/15/2012	04/15/2013		1 49	
Similar Flams						Charle Coverings 4 1,4441		
DESCRIPTION OF OPERATIONS / LOCATIONS / VEH	ICLES (Attac	h ACORD 101, Additional Remar	rke Schedt	ile, if more space	is required)	1		Lagraditions
DESCRIPTION OF OPERATIONS / LOCATIONS / VEH Certificate Holder is included as an addit	ional insur	ed with respect to general	liability,	as required b	y written cont	ract, subject to policy terr	ns and	, continuons.
			CA	NCELLATIO	<u> </u>	<del>_</del>		
CERTIFICATE HOLDER								e
Evidence of Insurance			Т	HE EXPIRATION	ON DATE T	DESCRIBED POLICIES BE HEREOF, NOTICE WILL LICY PROVISIONS.	BE	ELLED BEFORE DELIVERED IN
			AUT	HORIZED REPRE	SENTATIVE 9	(and Spalm		

# THE AMERICAN INSTITUTE OF ARCHITECTS

# AIA Document A310 Bid Bond

KNOW ALL MEN BY THESE PRESENTS, THAT WE USS	SI	
11220 Metro Parkway, Suite #14, Ft. Myers, FL 33912		
as Principal, hereinafter called the Principal, and RLI insura	ance Company	
9025 N. Lindbergh Drive, Peoria, IL 61615		
a corporation duly organized under the laws of the State of		
as Surety, hereinafter called the Surety, are held and firmly	bound unto Town of Lake Park	
535	Park Avenue, Lake Park, FL 33403	
as Obligee, hereinafter called the Obligee, In the sum of	Five Percent of Amount Bid	
	Dellam (S	}.
for the payment of which sum well and truly to be made, the executors, administrators, successors and assigns, jointly a	ne said Principal and the said Surety, bind ours and severally, firmly by these presents.	elves, our neus,
WHEREAS, the Principal has submitted a bid for Bid No. 1		arious Town
ocations, Lake Park, FL		
NOW, THEREFORE, if the Obligee shall accept the bid of the Obligee in accordance with the terms of such bid, and Contract Documents with good and sufficient surety for payment of labor and materials furnished in the prosecution such Contract and give such bond or bonds, if the Prince penalty hereof between the amount specified in said bid a contract with another party to perform the Work covered to remain in full force and effect.	the faithful performance of such Contract and on thereof, or in the event of the failure of the logical shall pay to the Obligee the difference in the country to the Obligee Its and such logical amount for which the Obligee Its and such logical amount for the Obligee Its and such logical amount	d for the prompt Principal to enter of to exceed the may in good faith
Signed and sealed this 30th day of	October	
Signed and sealed this		
(Witness)	(Principal)	(Seel)
/ had	RLI Insurance Company	(Title)
Menuel Jones (Witness)	(hrester Africa	(Seal)
Metinel policy	Attomey-in-Fact Christine Hession	(Title)



RLI Surety
P.O. Box 3967 | Peoria, IL 61612-3967
Phone: (800)645-2402 | Fax: (309)689-2036
www.rlicorp.com

# **POWER OF ATTORNEY**

# **RLI Insurance Company**

# Know All Men by These Presents:

That this Power of Atte	omey is not	valid or in	effect unless	attached to	the bond	which it authorizes	executed, b	ut may be	detached t	y the
approving officer if desi										

approving officer it desired.	
That RLI Insurance Company, an Illinois corporation, does hereby make, c Erin M. Margelis, Menuel Jones, Myrna L. Smith, Elvia E. Foil, Jeffrey Tyler	
in the City of <u>Washington</u> , State of <u>District of Column</u> power and authority hereby conferred, to sign, execute, acknowledge and bond.	bia its true and lawful Agent and Attorney in Fact, with full deliver for and on its behalf as Surety, the following described
Any and all bonds provided the bond penalty does not exceed Twenty Fiv	ve Million Dollars (\$25,000,000.00).
The acknowledgment and execution of such bond by the said Attorney in Facexecuted and acknowledged by the regularly elected officers of this Company	
The RLI Insurance Company further certifies that the following is a true as of RLI Insurance Company, and now in force to-wit:	nd exact copy of the Resolution adopted by the Board of Directors
"All bonds, policies, undertakings, Powers of Attorney or other obligation the Company by the President, Secretary, any Assistant Secretary, Treasur Directors may authorize. The President, any Vice President, Secretary, Attorneys in Fact or Agents who shall have authority to issue bonds, policies is not necessary for the validity of any bonds, policies, undertakings, signature of any such officer and the corporate seal may be printed by faces	er, or any Vice President, or by such other officers as the Board etary, any Assistant Secretary, or the Treasurer may appoint ies or undertakings in the name of the Company. The corporate Powers of Attorney or other obligations of the corporation. The
IN WITNESS WHEREOF, the RLI Insurance Company has caused the corporate seal affixed this 4th day of tune, 2012	
HANCE COMPANY	RLI Insurance Company
SEAL SEAL	By: Roy C. Die Vice President
State of Illinois County of Peoria  SS	
County of Feoria	CERTIFICATE
On this 4th day of June, 2012, before me, a Notary Public, personally appeared Roy C. Die, who being by me duly sworn, acknowledged that he signed the above Power of Attorney as the aforesaid officer of the RLI Insurance Company and acknowledged said instrument to be the voluntary act and deed of said corporation.	I, the undersigned officer of RLI Insurance Company, a stock corporation of the State of Illinois, do hereby certify that the attached Power of Attorney is in full force and effect and is irrevocable; and furthermore, that the Resolution of the Company as set forth in the Power of Attorney, is now in force. In testimony whereof, I have hereunto set my hand and the seal of the RLI Insurance Company this 201 day of Company this 201 day of Company this 201 day.
By: Acquesine M. Bockler Notary Public	RLI Insurance Company
"OFFICIAL SEAL"  JACQUELINE M. BOCKLER  LINES COMMISSION EXPIRES 03/01/14	By: Vice President



# Cleaning Approach

United States Service Industries, Inc. (USSI) is pleased to submit for your review and consideration our management plan to perform the janitorial services contract at the Town of Lake Park locations. We feel that our ability to manage and plan for performing at this location is directly tied to our organization's experience and capabilities in the janitorial business.

# GreenLead Program

USSI's GreenLead Program is a high-performance green cleaning system designed to protect human health and the environment. The GreenLead Program encompasses tools, training, products and processes focused on promoting sustainable cleaning practices that reduce toxicity, waste, and exposure to both building occupants and custodial staff.



The GreenLead Program specifically addresses the following key custodial areas that have a direct impact on human health and environment:

- Promoting the use of sustainable cleaning products and equipment
- Establishing standard operating procedures (SOPs) for typical cleaning and maintenance tasks focused on sustainable cleaning practices
- Conducting an audit program to monitor effective implementation of the policy and encouraging continuous improvement
- Outlining specific guidelines regarding chemical handling, equipment maintenance, communication protocols, documenting and tracking key metrics that demonstrate impact of the custodial operations on the environment
- Training custodial employees, with an emphasis on safe handling and storage of cleaning chemicals and hand hygiene, as well as hazards, use, maintenance, disposal and recycling of cleaning chemicals, dispensing equipment and packaging.



The core principles underlying the policy include reduced or no use of potentially harmful cleaning chemicals, removal or elimination of dirt, dust and other contaminants, protection and preservation of surfaces during cleaning and proactive strategies to reduce contaminant infiltration at source.

USSI's GreenLead Program has achieved Green Seal certification after being evaluated by Green Seal to comply with the rigorous environmental and performance requirements of the





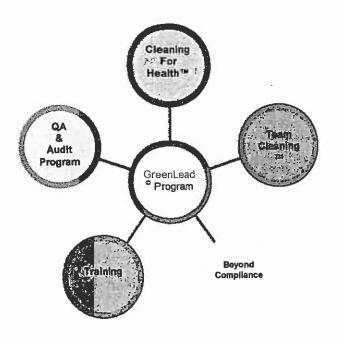
Green Seal Environmental Standard for Cleaning Services (GS-42, 2006). Green Seal is an independent, non-profit organization that provides science-based environmental certification standards for hundreds of products and services.

USSI's GreenLead Program is a simplified cleaning process, providing our employees with the most efficient and effective training, tools and procedures and integrating multiple industry standards into the cleaning process. This integrated approach ensures consistent results by focusing on the health of the building and safety of tenants and our employees. The result is a powerful process that revolutionizes the way cleaning is done.

# **Process**

Process is the cornerstone of the GreenLead implementation at USSI. The process encompasses best practices from the cleaning industry, which have evolved over a period of over 20 years, and presents a synchronized offering which truly integrates the various components of the cleaning system.

Through a combination of ergonomic tools, color-coded chemicals and equipment, rigorous training and simplified task scheduling using job cards, GreenLead, at USSI, improves efficiency, ensures consistent cleaning and delivers the desired results.



# **Performance**

The GreenLead methodology at USSI incorporates the philosophy of cleaning by benchmarking several industry best practices and deploying these processes in daily cleaning operations. Some of the features of the GreenLead cleaning approach are described below:

# Cleaning for Health™

The American Lung Foundation has identified "Sick Building Syndrome" as a situation in which occupants of large buildings experience acute health and discomfort effects that appear to be linked to time spent in a building, but no specific illness or cause can be





identified. This can be caused by microbial proliferation in the building through a variety of sources including carpet, upholstery, touch-points, dust and fomites.

USSI is committed to healthy buildings and satisfied occupants. In achieving this objective, USSI improves indoor air quality by using the right equipment, such as high-filtration backpack vacuums and micro-fiber cloths. Backpack vacuums have been proven to be more effective than a commercial upright vacuum in removing soil and dust particles. Benefits of this approach to cleaning are reflected in reduced absenteeism, improved productivity and better indoor air quality.



# Team Cleaning™

Team Cleaning ™ is a systematic approach to building cleaning that can be used to service any size or type of facility. It uses specialists who are trained to perform specific cleaning tasks on a preset schedule within a given area. The system allows for vastly improved consistency and quality of cleaning through a process-centric approach to cleaning.



At USSI, our employees are trained to be specialists through specific training programs and use of ergonomic equipment. The four specialists are:



LIGHT DUTY SPECIALIST

UTILITY SPECIALIST



Depending on building complexity, these specialists are deployed with specific tasks using job cards, leading to consistent cleaning and quality control. Some of the benefits of Team Cleaning TM include improved indoor environmental quality, efficient supervision, quality control, increased worker morale, reduced energy consumption, and greater levels of safety and security for employees and customers.

We are a team of people that works together to create a functioning organization. Every cleaning specialist, supervisor, manager, and executive is a key player who contributes to our operation to ensure exceptional customer service.

On the following page you will find detailed information on each specialist, including key functions and productivity metrics.





**KEY FUNCTIONS** Check the trash in each office Vacuum all traffic areas Spot vacuum all other areas Vacuum crumbs, ashes, other spills on furniture Reposition all furniture correctly Tourn out lights upon completion of a room Secure area as required

# VACUUM SPECIALIST

## PRODUCTIVITY METRICS

Based on time and motion studies conducted by industry professionals in a study conducted by the International Sanitary Suppliers Association (ISSA), a trained Vacuum Specialist, with tools and chemicals, as specified in the cleaning process, can clean 10,000 Square feet per hour. (Refer ISSA publication "447 Cleaning Times")



# KEY FUNCTIONS

Police stairs and vacuum stairwells Clean glass Polish bress Pick up trash on specified floors Spot carpet Clean 1st impression areas Clean high visibility carpet Haul trash to dumpster

# UTILITY SPECIALIST

# PRODUCTIVITY METRICS

Based on time and motion studies conducted by industry professionals in a study conducted by the International Sanitary Suppliers Association (ISSA), one trained Utility Specialist, with tools and chemicals, as specified in the cleaning process, is required for approximately 25,000 square feet of typical office space. (Refer ISSA publication "447 Cleaning Times")



# LIGHT DUTY SPECIALIST

# **KEY FUNCTIONS** Empty trash, recycling bins and reinstall liners

Clean telephones, chalktrays and ashtrays Dust all appropriate horizontal and vertical surfaces - High to low Pick up paper clips, paper and pencils from floor

Spot clean surfaces - door, push plates and glass Spot clean wall and fixture marks and dirt

# PRODUCTIVITY METRICS

Based on time and motion studies conducted by industry professionals in a study conducted by the International Sanitary Suppliers Association (ISSA), a trained Light Duty Specialist, with tools and chemicals, as specified in the cleaning process, can clean 10,000 Square feet per hour. (Refer ISSA publication "447 Cleaning Times")



# RESTROOM SPECIALIST

# KEY FUNCTIONS

Refill toilet tissue Refill all other dispensers Empty restroom trash Clean and disinfect all fixtures, mirrors and drinking fountains

Spot clean and disinfect partitions and doors Turn out the lights

# PRODUCTIVITY METRICS

Based on time and motion studies conducted by industry professionals in a study conducted by the International Sanitary Suppliers Association (ISSA), a trained Restroom Specialist with tools and chemicals, as specified in the cleaning process. can clean and disinfect 1 restroom fixture in 3 minutes. (Refer ISSA publication \*447 Cleaning Times\*)







# **Process**

Process is the cornerstone of the cleaning system implementation at USSI. Job cards, which are derived from individual project profiles, are a critical element of the approach incorporated in our process. The following information is displayed on all job cards:

- Building name
- Position title and number
- Shift start and end times
- Areas to be cleaned
- Scheduled tasks completed in specified area
- Time required to clean an area
- Daily tasks
- Monthly & Weekly tasks
- Project tasks

Below you will find an example of a job card that would be completed for the Town of Lake Park. Each person on this project will be assigned their own individual job card which clearly outlines the specific tasks they are responsible for each day. Each Job card is color coded depending on the cleaning specialist using the job card.

More importantly, Lake Park representatives will be given a copy of these job cards so that they know the schedule of each day porter and the specific time each day a particular task will be completed. This will also be beneficial in locating a cleaner or porter for special requests or emergencies.

RESTROOM Specialist 1			MONDAY
LOCATION		'	
Town of Lake	Park		
Town Hail			
	Estimated		
Floor/Room	Time	Schedule	Notes
1	5 Min	6:00 - 6:05 PM	
			ORGANIZE RESTROOM CART
1	20 Min	6:05 - 6:25 PM	DETAIL LADIES RESTROOM 1 (SOUTH ENTRANCE)
1	20 Min	6:25 - 6:45 PM	DETAIL MENS RESTROOM 1 (SOUTH ENTRANCE)
•	]		
2	15 Min	6;45 - 7 PM	DETAIL UNISEX HANDICAP RESTROOM
2	20 Min	7 - 7:20 PM	DETAIL LADIES RESTROOM 2

			11
UNLITY			
LOCATION			
Page/Roden	Contract Title	Streak	Patricia
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	,	-	
LIGHT DUTY	,	-	
LOCATION	· · · · · · · · · · · · · · · · · · ·		





# **Green Process**

As a leading provider of cleaning services in the area, USSI prides itself on growth through innovation. Our expertise in "green" practices is derived from several years of experience in implementing environmentally sustainable cleaning practices. USSI is among the first building service contractors to use Green Seal certified chemicals in daily cleaning operations. In addition to using Green Seal certified chemicals, our cleaning process encompasses the use of several tools and techniques that are geared towards the health and safety of tenants.



# Green Cleaning

**Products** 

**Process** 

Green cleaning is defined as a process that that allows the reduction in the overall impacts on human health and the environment, and one that take a holistic view of a facility, its mission and the activities that take place within that facility. Simply replacing traditional cleaning products and equipment with environmentally preferable products does not, by itself, constitute green cleaning. Cleaning operations are an integral subsystem of the overall sustainability efforts at a facility, that require coordinated interaction of people, processes and products to ensure the success of green cleaning.

The underlying core principles of USSI's GS-42 Certified GreenLead Program include:

- Reduced or no use of potentially harmful and irritating chemicals
- Removal or elimination of dirt, dust and other contaminants (as opposed to simply dusting)
- Protection and preservation of surfaces during cleaning, especially hard floors and carpets
- Proactive strategies to reduce contaminant infiltration at the source (e.g. walk off mats)
- Identify likely occupants affected by cleaning practices and propose methods to minimize impact on those groups; adjustment of cleaning procedures, frequencies, timing, product choices
- Commitment to people, education and communications.

USSI's goal is to create a clean, healthy, safe and productive indoor environment for the occupants of the building and our custodial workers through our GreenLead Program. We contribute greatly to this goal by using products which minimize the introduction of pollutants to this environment and by embracing procedures which tend to extract the greatest quantity of existing pollutants. There are many benefits to be gained from the





green process. Benefits such as increased tenant satisfaction, enhanced appearance levels, less risk of damage to surfaces in the building, and reduced absenteeism rates and higher productivity levels.

# Green cleaning can also:

- Reduce health effects to building occupants and janitorial staff, such as skin, eye, and respiratory irritation or burns; allergies; multiple-chemical sensitivity; headaches; nausea or other gastrointestinal ailments; poisoning; cancer; reproductive hazards; and damage to liver, kidneys, and other internal organs.
- Increase safety by reducing the likelihood and frequency of fires, explosions, spills, and splashes.
- Reduce environmental impacts, including regional and global environmental issues such as air pollution, water pollution, raw materials resource use, bioaccumulation of chemicals in plants and animals, ozone depletion, and global climate change. Green cleaning also reduces the amount and toxicity of products and chemicals requiring disposal.
- Reduce costs to building management, tenants, and/or the janitorial company associated with sick leave, health care, productivity loss, and litigation.
- Increase occupant and worker satisfaction, including improved morale, productivity and efficiency, quality of life, and sense of well-being. This can result from decreased health effects and decreased annoyances such as malodor.

# **Green Seal Products**

USSI purchases our Green Seal Certified Toilet Tissue, Hand Towels and Hand Soap from AmSan. The Certification details for these products are as follows:

# Certified Tissue (Renown):

This recycled product contains 100% recovered paper fiber and a minimum of 20% post consumer materials by fiber weight, and meets Green Seal's environmental standards for bleaching, deinking, and packaging. It contains no added pigments, inks, dyes, or fragrances and has not been bleached using chlorine or any of its derivatives.



# Certified Towels (Renown):

This recycled product contains 100% recovered paper fiber and a minimum of 40% post consumer materials by fiber weight, and meets Green Seal's environmental standards for bleaching, deinking, and packaging. It contains no added pigments, inks, dyes, or fragrances and has not been bleached using chlorine or any of its derivatives.



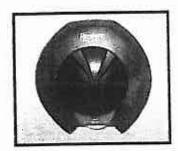


Certified Hand Soap (Gojo):

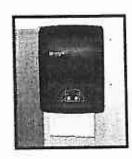
This product meets the Green Seal environmental standard for institutional hand cleaners based on its reduced human and aquatic toxicity and reduced smog production potential.

The below images are examples of the dispensers for each of the proposed products.

**Toilet Tissue** 



**Hand Towels** 



**Hand Soap** 



Green Procedures

Specifications have been developed specifically for the GreenLead Program to insure that housekeeping activities are really geared towards "Cleaning for Health" and are extracting the maximum amount of pollutants from the environment.

# **Product Supplier Knowledge**

USSI has teamed up with vendors such as PortionPac Chemical Corporation and National Chemical Laboratories, who understand the importance of maintaining the Green Seal Environmental Standards and provide us with the high performance, innovative products that are the cornerstone of our Green Housekeeping Program. They also help ensure that our employees are properly trained to successfully execute the system we have chosen.

# Communications

In order for our efforts to have the highest level of success, all impacted parties need to understand that maintaining a healthy indoor environment is a matter of shared responsibility. For example, if the building occupants continue to leave food and drink residue scattered about, then more pest control chemicals may be introduced into their environment and harsher cleaning chemicals may be needed. Likewise, if the ventilation system does not have efficient filtration, more dust and mold spores will continue to be spread throughout the building.





# Continuous Improvement

Our housekeeping program needs to be viewed as a significant part of the total building maintenance plan, not as a separate activity. While we try our hardest to make the indoor environment perfect, we can always make it better. USSI continues to search for ways to improve, including soliciting feedback and suggestions from the building's occupants.

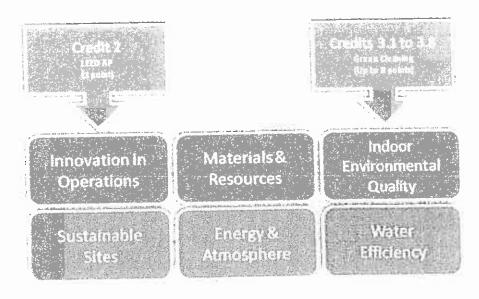
# **Environmental Awareness**

In addition to our GreenLead Program, USSI tries to set standards for internal environmental awareness. Wherever possible, we equip our operation field personnel with hand-held or other portable electronic devices to help eliminate unnecessary paper use.

# **USSI & LEED Certification**

We understand the complexity and the documentation requirements for the LEED certification process, as we continue to work with our clients, as their partner in the process. Since our cleaning process is already geared toward being environmentally sustainable. As an active supporter of the US Green Building Council's (USGBC) initiatives, USSI is well positioned to provide you with the support and documentation required to ensure the success of your LEED project.

In our role as a cleaning contractor, we can impact the following point and credits (Based on EBOM Reference Guide, August 2008):









As an added benefit to clients seeking LEED certification, we assign a LEED Accredited Professional (LEED AP) to the specific project. LEED APs are accredited by the Green Building Certification Institute (GBCI) and have a thorough understanding of green building practices, principles and the LEED Green Building Rating System. This helps in facilitating a streamlined implementation of specific project

requirements and helps our clients to effectively implement sustainability initiatives at their facilities.

By actively partnering with our vendors and suppliers, we can implement a green program in your facility, without significant cost overruns. Our understanding of the LEED certification process enables us to add value to your efforts.

Through a synchronized process of combining innovative industry best practices and by providing the right training, tools and chemicals to employees, the cleaning process at USSI delivers consistent cleaning and satisfied tenants.



# Green Seal, Inc. Proudly Presents Certification to United States Service Industries (USSI)

Green Seal<sup>111</sup>, Inc. certifies that the following program complies with the Green Seal Standard for Commercial and Institutional Cleaning Services (GS-42, 2006), and is licensed to use the Green Seal Certification Mark

GreenLead Program

Certified the 24<sup>st</sup> day of August, 2000. Receitified the 1<sup>st</sup> day of July, 2011.

Mark T. Petruzzi, Vice President of Certification





# **Quality Control**

In the past 100 years, we've learned that providing consistent, high quality janitorial service is a process of several key components: hiring, training, supervision, inspections and communication. Our quality control program utilizes a defined structure, clear responsibilities, a formal schedule, appropriate analytical procedures, strong documentation requirements and required corrective action plans, if necessary.

We believe the start of quality control begins with hiring the proper people to perform the job, treating them with respect, and providing them with the best possible training. The result is a happier, well informed cleaner capable of moving up and assisting others. This promotes a healthy work atmosphere, increased production and sincere OWNERSHIP in each task completed.

# Staff Recruiting & Retention

USSI is a successful company due in part to our excellent on-the-job-site employees. And, USSI cares about their welfare. Through experience, USSI has learned that careful screening and training of employees is essential to our overall success. The following describes some of USSI's efforts for staff recruitment and retention.

With respect to staff recruitment, USSI carefully interviews and screens possible candidates based on ability, character, and reputation. For staffing vacancy at the Town of Lake Park, USSI will recruit from three sources:



- current employees at the facility after an in-depth interview and input from Town of Lake Park personnel,
- 2. current USSI employees at other locations,
- 3. referrals by current employees.

USSI screens new employees by researching work history and performing background checks. Furthermore, at least two USSI personnel are involved in the hiring of every new employee. If all USSI personnel involved in the hiring process agree that the candidate would be a good fit and the background checks go well then the person is hired.

All employees are informed of USSI's strong position against discrimination and sexual harassment. After training and passing a test, every worker is required to sign a statement indicating compliance with the company policy. Each employee is provided





training about what constitutes discrimination and sexual harassment as well as the proper course of action if the employee observes or is subjected to discrimination or sexual harassment.

As for retention, USSI is evaluates the performance of staff members on each project. Operational managers and project supervisors consistently meet with senior corporate management to discuss employee performance, therein identifying those persons warranting recognition and/or promotion. This process also identifies individuals who may need additional training or constructive feedback. USSI communicates with our employees that excellent performance will lead to advancement in position responsibility and salary. USSI provides employees with competitive salaries and a comprehensive benefits package. Our program to retain employees also includes an employee recognition program, a project recognition program, and a bonus program.

# **Training**

Employee training forms the core of our process at USSI. A combination of continuing on-the-job training and formalized class-room style approach helps USSI's employees upgrade their skills on a regular basis. USSI's training facilities provides both hands-on and audio-visual training in crafting USSI's specialist cleaners.

Bi-lingual training ensures that the various components of our process are presented in a



simplified manner. Mandatory "boot camps" for employees are conducted on a regular basis to enable cleaning workers as well as managers to be well-prepared to implement and maintain our process in the facility. USSI's centralized training facility has developed a comprehensive training schedule which covers specific training modules, depending on the functional specialist. Some of the topics covered in the training include:

- Floor care and carpet care
- OSHA compliance and employee safety
- Restroom care
- Equipment handling and proper maintenance
- Job cards
- The door-dot system
- Specialist training
- Chemical usage

By offering certification programs and continued learning, the training facility ensures that the various components of our process are simplified allowing USSI's employees to be highly trained as specialists and be highly productive.





USSI also provides each employee with the initial and recurrent training needed to safely and competently perform the work required. USSI maintains as a part of each employee's employment record a training record for that employee. These training records show, at a minimum, the employee's name, date of employment, and the type and date of each training class attended and a transcript of the training records can be provided to Town of Lake Park upon request.

In addition to the specialized training that each employee receives, USSI also provides training in the following areas as soon as practical after employment or when new procedures, methods, equipment or chemicals have been introduced.

- General orientation, areas of USSI's responsibility
- Introduction to USSI's assignment areas
- Chemical usage and safety precautions to include the Material Safety Data Sheets (MSDS)
- Tools and equipment, operations and general safety
- General procedures, security, ID badges, keys, customer assistance
- Common mistakes
- Floor care and maintenance
- Safety issues, compliance with OSHA ACT of 1970
- Blood-borne pathogen safety program
- Customer's recycling program
- Emergency procedures

The intent of our program's training module is for our employees to be able to demonstrate their their ability enhancing therein skills promotion. In other words, we utilize this forum as part of our commitment and review process as well as a Train-the- Trainer program. The end result is a happier, well-informed cleaner capable of moving up and assisting others. The benefits promote a healthy work atmosphere, increased production and sincere OWNERSHIP in each task completed. Formats used in delivering this information include:



- Video
- Live demonstration
- Site specific, on the job
- Written and verbal





All methods of training are interactive to promote participation, and greater understanding with the overall intent of increasing employee retention. The basis for this promotes an environment of RESPECT and SUPPORT for each other. This in turn, translates again to a satisfied employee willing to go the extra mile.

# Supervision & Inspection

One of the key features of the GreenLead program at USSI is maintenance of supervisory and management reports. This ensures proper care of tools, equipment and material. All our cleaning workers are trained in the maintenance of tools and equipment during the training bootcamp.

In addition, our process incorporates several controls, measures and a reporting system to ensure scheduled maintenance is performed on a



regular basis. The following reports are maintained and updated on a daily basis, to ensure custodial efficiency:

- Change Audit Scouting Report: Monitor changes to job cards
- Solution & Filter use log: Report on daily chemical usage
- Team Checklist: To ensure the right equipment is being used by the relevant specialist
- Equipment inventory record
- Check-in, Check-out log

# THE QA & Audit Program: Benchmarking Best Practices

Ours is a results-based process. Many cleaning operations do not have the capability to track data. USSI's process of gathering and tracking tangible data, hands-on training and accurate workloading transforms cleaning operations into precision machines.

The USSI audit program is designed to ensure continued compliance with the stringent processes of the cleaning approach at USSI, as well as enable continuous process improvements by benchmarking against the highest industry standards. There are two major components of the audit, namely:

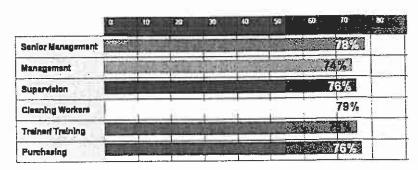
- 1. The Baseline Audit
- 2. The Progress Audit

The Baseline Audit contains approximately 130 key factors that are predictors of success in a cleaning operation. This audit identifies key elements of the cleaning





process which can be used as a basis to improve cleaning efficiencies. USSI has already conducted a baseline audit of its cleaning operations, which has helped identify the major areas of growth.



The color code assigned to each category will correspond with each item on which evaluation is made

The **Progress Audit** (illustrated above) follows the baseline audit and is conducted at regular intervals. The audit contains the same criteria of the Baseline Audit and focuses on maintaining the high standards that are established in installing the GreenLead process. Through a thorough inspection of the various logs and checks, such as solutions and filter logs and job cards, which are a part of the GreenLead process, the audit program ensures strict adherence to maintaining the highest cleaning standards in the facility.

In achieving this end result, USSI utilizes the state-of-the art software and technology to ensure accurate reporting and timely resolution of any cleaning-related issues. Results from these audits are benchmarked against the highest standards in the cleaning industry. Our process of evaluation not only helps maintain high cleaning standards but also helps in continuing process improvements and increasing cleaning efficiencies.

# **Results**

The resulting output from our process is monitored through stringent audits that are conducted periodically. Monthly benchmarking audits are conducted based on multiple quality measurement points to continue high cleaning standards. Results from these audits are benchmarked against the highest standards in the cleaning industry. This process of evaluation not only helps maintain high cleaning standards but also helps in continuing process improvements and increasing cleaning efficiencies. Some of the key benefits of the GreenLead cleaning approach at USSI are listed below:

- Consistency in cleaning
- Higher quality of cleaning
- Improved indoor environment quality
- Efficient supervision

- Better quality control
- Enhanced safety and security of employees and tenants
- Reduced energy consumption







Job #: Inspection date:

Rating S= Satisfactory U= Linsatisfactory

Inspector.	inspection Form	U- Offsatis	siactory
Entrange & Lobby		Chief Control of the Control	1.4
Glass: Clean, no streaks	S. C. S. C. S.	Supply room	
Walls: Clean, no spots		Uniforms	
Floors: Clean, polished, no build up, no spols		ID badges	
Mats: No spots, clean, vacuumed		MSDS book	
Directory sign: Clean, no streaks, no dust		First aid kit	
Furniture: No dust		Caution signs	
Lobby ledges		Key controls	
Thresholds: Clean and polished			
Doors: Brass cleaned and polished			
		Exterior of Building	
Ecvators		Ashtrays	
Doors: Buttons shiny (inside/out)		Flower pots & gardens	
Floors: Clean, polished, no build up, no spots		Parking lots/garage	
Tracks: Clean and polished		Sitting areas and benches	
Walls: Clean, no spots		Pathways / walkways	
Other 1		TANK FIGOR/ISINE #50-7 CEEN.	
Water fountains: No mineral incrustation			
Stairs/landings/steps: Clean, polished, no bui	ld up, no spots		
Handrails: No dirt/dust			
Fire extinguishers: Free of dust			
		Floor/Suite#s	To Tark
Value of Gard Andrews and Mills			
and a standard and			
**			
Tenant Space		Floor / Suite # 750	
Carpet: Clean, no spots, vacuumed			
Floors: Clean, polished, no build up or spots			
Trash cans: Empty, lined/tied bags			
Doors: Clean frames and kick plates			
Kitchen lloors: Mopped, no scuffs/streaks			
Counters: Wiped			
Baseboards: No dust, no marks			
Desks/ partitions: No dust			



Vents/ceilings/lights: No dust Furniture: No lint or trash Pictures/file cabinets: No dust



# BID No. 107-2012: CUSTODIAL SERVICES TERM CONTRACT

Conference room table: Clean, polished
Blinds: Clean, no dust

| Conference room table: Clean, polished
Blinds: Clean, no dust
| Clean, no dust | Clean, polished; | Clean, polished; | Clean, polished; | Clean, polished, no build up, spots | Clean, polished, no build up, no streaks | Clean, no build up, no streaks | Clean, no build up | Commodes: Clean, spotless | Clean, spotless | Clean, no prints, shiny, no build up | Commodes: Clean, spotless | Clean, no prints, shiny, no build up | Clean, spotless | Clean, no prints, shiny, no build up | Clean, spotless | Clean, no prints, shiny, no build up | Clean, spotless | Cl



Job #:

Inspection Date:

Glass: Clean, no streaks

Inspection Comment Sheet

Note #	Comments

In summary, our approach to quality assurance and control at the Town of Lake Park will be driven by our extensive experience providing janitorial services to education institutions, along with incorporating the performance standards included in the Town of Lake Park bid package. Ultimately, the Town of Lake Park will enjoy multiple levels of quality assurance, including:

- frequent inspections by the Project Manager, Ms. Lourdes Gallo,
- surprise visits by your account manager, and
- regular reviews by senior management.





# Communications

USSI believes that good communication is the heart of any relationship. As such, Town of the Lake Park representatives will have 24/7 access via cell phone to the Project Manager, Ms. Lourdes Gallo, as well Ms. Viviana Bernal, Area Manager and Mr. Skip Spurgeon, Vice President of Florida Divisions.

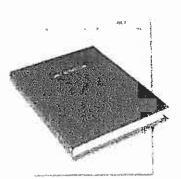
Lourdes Gallo, Project Manager	(561) 275-9802
Viviana Bernal, Area Manager	(239) 470-0020
Heather Casavant, Marketing Manager	(239) 872-2212
Skip Spurgeon, Vice President of Florida Divisions	(239) 470-9613

USSI is on the cutting edge of technology so each of the team members listed above carries a Blackberry or other Smartphone handheld device so that they can be in constant contact with our customers both by telephone and email. This is just one more way we strive to provide our customers with the highest level of service possible.

Effective flow of communication between facility management, custodial staff and building occupants will facilitate ongoing improvements, resolve recurring complaints and result in a safer work environment. In addition to the protocols outlined out this proposal, the following guidelines must be used to ensure effective communication:



- The Project Manager and Supervisors will actively seek the suggestions of custodial employees regarding workplace issues and service improvement. At least once a month, these suggestions from custodial employees will be recorded by the Project Manager and presented to the Town of Lake Park.
- Results of the audit program and tenant surveys will be shared with custodial employees and feedback sought to improve the service levels.
- A communications log will be maintained in each location's check-in area which highlights the following, at the end of every shift:
  - Unfinished tasks, if any and follow-up required to complete the specified tasks, specifying the task and the person responsible for the task.
  - Presence of any pests, leaks or other similar issues that must be communicated to facility management.

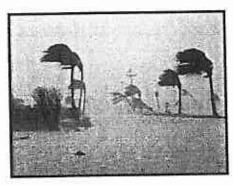






- Special tenant requests, such as cleaning spills, detailed project work or special cleaning and the actions taken/required to complete these requests
- A list of all cleaning chemicals used will be provided to the facility management staff. The list will also include the name, address and phone number of the contact person responsible for maintaining MSDS for these products. Any requests for MSDS will be responded to promptly.
- The Project Manager will communicate any change made to cleaning chemicals, materials, equipment, processes, staffing or schedules to the Town of Lake Park.
- Daily cleaning operations will incorporate vulnerable occupants identified by facility management and follow the appropriate procedures to protect occupant health.
- Employee training will be conducted in a manner that respects unique needs of individual employees such as limited English proficiency, physical challenges or learning disabilities.

# **Emergency Response**



USSI is ready for any emergency situation and will respond within one hour to any emergency cleaning requirement. USSI employs over 600 cleaners throughout the state of Florida. During the initial days of contract start-up, USSI will identify and establish a listing of additional staff members for an emergency response team. This listing will be in addition to our basic staff telephone/contact list.

USSI has created an emergency response team that acts as a SWAT team when accidents and emergencies occur. The USSI Emergency Response Team is comprised of highly experienced and trained specialists in the areas of mold remediation and flood emergencies. This team is dedicated to answering flood emergencies, 24-hours a day, and 365-days a year



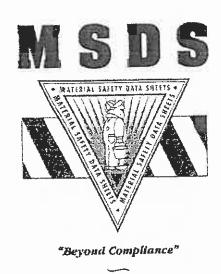




# **OSHA** Compliance

USSI's policy is to inform all employees of the hazards associated with the materials that they use on the job. USSI has implemented the *Beyond Compliance* program to ensure the proper safety and education of our cleaners. The name *Beyond Compliance* means that it goes above and beyond OSHA Standards.

Each building USSI cleans is equipped with a binder containing an inventory of hazardous materials used in that building as well as Material Safety Data Sheets (MSDS) for each chemical used. These MSDS sheets are conveniently accessible in case of an emergency. MSDS information is located in:



- 1. The USSI check-in area
- 2. Training handbooks
- 3. On the web

These sheets provide detailed information on health hazards, physical hazards, personal protective equipment and proper emergency response measures. We have selected a specific cleaning system with a limited number of cleaning products. These have been selected both for their cleaning effectiveness as well as for their low toxicity.

USSI ensures due diligence by exceeding OSHA compliance requirements through a series of measures including:

- A written safety policy, which is updated periodically
- Mandatory employee training regarding OSHA regulations and MSDS
- Periodic audits and inventory checks of chemicals in the facility

The "Beyond Compliance" program at USSI ensures improved health and safety of our employees and tenants, while reducing liability through due diligence and precautionary measures.

# Corporate Health & Safety Program

USSI considers on-the-job safety of paramount importance. Over the years, we have worked to develop safety policies, measures, training programs, and procedures to assure that we provide the safest possible working environment for our employees. The fruits of our efforts are reflected in our safety record and in the policies we have established to continually improve it.





# ONGOING SAFETY POLICIES

- A. <u>Training:</u> USSI has developed a training program where safety plays a principal role. Additionally we employ bi-lingual video tapes to demonstrate particular safety concerns. Our employees are trained in several aspects of safety before and after they begin working for the company. The following are examples of ongoing policies regarding safety:
  - 1) Wet Floor Signs. Our employees are instructed to place "WET FLOOR" signs as soon as they begin working in any building. This warns the tenants that work is being done and that the floors can be wet and slippery at any time.
  - 2) Electric Cords. Our warehouse facilities allow us to demand that all the electric cords in our equipment be in perfect working order. As a rule, electric tape on cords is not acceptable. Cuts or peeled cords are not to be used. At Edison State College, we will enforce this policy with regular visits by our on-site Project Manager, who is authorized to cut the cords (literally) if they are in poor condition to guarantee that they will not be used in an unsafe manner. All new hires go through a training video and lecture where they are directed NEVER to pull at cords, or to disconnect anything in the offices they are going to clean.
  - 3) **Trash Cans.** Our employees are instructed to NEVER put their hands inside trash cans. This reduces the chances of cuts (broken glass, sharp objects, etc.) They are also instructed to dump only what is INSIDE the trash can, and even if it is inside, if it looks like files or documents, not to dump it. They must report it to their supervisor, who will verify with the client if it was meant for the trash.
- B. Material Safety Data Sheets (MSDS Handbook). USSI guarantees that there is an MSDS handbook in each and every building being cleaned by our employees. This handbook contains a chemical description of all products used in the building and explains what to do in case of an accident. The MSDS handbook is placed in a plexiglass display shelf on the storage room, next to the posted emergency phone numbers.
- C. <u>First Aid Kits.</u> Each building is provided with a First Aid Kit. One of the responsibilities of the on-site Project Manager is to verify that the First Aid Kits are always fully stocked.
- D. Written Hazard Communication Program. The Hazard Communication Plan is included below.

# Written Hazard Communication Program

Purpose:

The purpose of this written program is to describe how the OSHA Hazard Communication Standard requirements are met. Scope:

This document includes all company facilities and is available to all USSI employees.





Employee Information and Training:

USSI will ensure that all present and new employees are trained appropriately. Training for the OSHA Hazard Communication Standard is based on the requirements of the Standard itself, and the chemical hazards present in the workplace. Your employees learn about their "Right-To-Know the written Hazard Communication Program" warning labels, the availability and utilization of MSDS's, the hazards to which they may be exposed, the determination of the presence of hazards, and the means of protection available to them. These items will also be covered by the General Training Program.

The General Training Program includes written materials which should be distributed to employees to reinforce the Audio-Visual Training they have received. The program could include a self test which becomes a permanent part of each employee's training life. Hazard Communication Posters will be displayed throughout our accounts. These posters identify employee's Right-To-Know and the person to contact for more information.

All employees receive Hazard Communication training, handouts, and other pertinent information from their supervisor or other suitable management appointee. Supervisors are required to provide additional employee training concerning workplace hazards when:

- Chemicals with new hazards are introduced into the workplace.
- Process or equipment changes are made which could cause new or increased employee exposures.
- Procedures and work practices are introduced or changed which could cause new or increased employee exposure.
- Employees are transferred from one work area to another where different hazards may be present.

Documentation of Training:

A record of all employee training will be included in each employee's training file. Documentation for the Hazard Communication Program is in the form of a self test with a passing grade.

Retraining:

The supervisor conducting any retraining should make a written record of the training provided and request the employee receiving the training to sign and date the record. A permanent record of all employee training is maintained in the training files.

List of Hazardous Chemicals:

The list of hazardous chemicals known to be present in the workplace is shown at the end of the Written Hazard Communication Program.





# Non-Routine Tasks:

The supervisor of an employee performing a non-routine task is responsible for adequately training that employee concerning the task. This training includes any applicable procedures designed to address a given task, such as Hot Work, Confined Space Entry, et cetera. The employee is responsible for ensuring that the supervisor is aware that a non-routine task will be performed.

Some non-routine tasks require special permits to be issued before work may begin or require some special procedures be followed, such as Lock and Tag Out Procedures. It is the responsibility of employees to follow these procedures in order to ensure their own safety.

# **Bio-Hazardous Waste/Blood Pathogens:**

All USSI employees below the supervisor level are to avoid completely bio-hazardous waste and blood spills, by leaving the area immediately and reporting same to his/her supervisor. All supervisors will have direct training and responsibility for cleaning up bio-hazardous waste and minor blood spills or major blood spills (when absorbent cloth is wrung out, blood drips), the specially trained team of cleaners must be called immediately by dialing (239) 470-0020.

# Contractors:

Upon initial entry to the premises, contracted employees or their supervisors will be advised of our safety regulations. These regulations should include the requirement that they must comply with all OSHA standards while working at your facilities. Contractor employees are expected to take appropriate measures to protect themselves from any hazards present. They will be informed of any hazard to which they may be exposed in the working environment and will be notified of the availability of MSDS's for hazardous materials in the work area. The contractors will, in turn, notify USSI of any hazards to which they may expose your employees and provide MSDS's for any hazardous materials they introduce to the work environment.

# SAFETY TRAINING

United States Service Industries (USSI) is committed to providing each employee with a safe and healthy workplace. In order to accomplish this, our employees are made aware of their right to know the following:

 Please be aware that USSI has a "Written Hazard Communication Program" at each location where work is performed. You have a right to read and understand this program; please ask your supervisor to make it available to you.



 At each location there are certain chemicals which may or may not be hazardous to your health. For each chemical we have a Material Safety Data Sheet (MSDS). This sheet is broken into various sections which describe information about the product, its ingredients, its physical data, fire and explosion information, health hazard data,

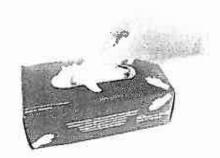




reactivity data, together with spill or leak procedures, special protection information and any special precautions you should take regarding this product. Also included are first aid procedures, and phone numbers to call in the event of an emergency. It is your right to know and understand the safety precautions to be taken for the products you are using. Please become familiar with these sheets and refer to them often in terms of your safety. As new products are introduced into the workplace, your supervisor will hold training sessions regarding the safety considerations for new products. If you have any questions, please contact the Safety Director, Marcela Bernal.

3. At each location USSI will have on hand gloves, safety goggles, and any other protective equipment that is required to handle the various chemicals being utilized. We request that each and every employee make use of this equipment when handling any type of hazardous materials.

4. As part of our on-going Safety Program, USSI will make available at each location safety posters describing proper workplace procedures for bending and lifting, together with other safety tips



to avoid any type of injury .Please make sure that you never stand on anything other than a ladder in order to do any type of high dusting or work requiring you to reach up beyond 70 inches.

5. USSI has posted, where feasible, at each location it performs work, Safety Posters together with Your Rights Under OSHA Law.

6. Please be advised that at each work location, you will find a First Aid Kit which should be fully stocked with various first aid remedies, including an eyewash cup. At certain larger locations you will find an "eyewash station" for your safety.

# Program Evaluation and Measurement

USSI measures the effectiveness of the Health & Safety Program through various means including the monthly compilation and reporting of work-related injuries, audit of training and employee outreach programs, and the continual review of applicable incident rates with our insurance provider. This procedural effort is essential in determining operational risk to our employees and financial risk to the corporation. Overall programmatic corrections and modifications are determined and made following these assessments.

The implementation of our program through policies and procedures has yielded safety for our employees and customers, and lowers our operating and financial risks. USSI ranks in the highest tier relative to OSHA standards when compared with our competitors. This is attributable to the level of competence and awareness for health and safety issues embedded within all of USSI's functional components. The Town of Lake Park will see the positive results of this program





# **USSI SAFETY RULES**

- It is the responsibility of each employee to immediately report all workplace injuries to the supervisor. The supervisor must report the injury immediately to his/her operations manager.
- It is the responsibility of each employee to report all unsafe conditions in the workplace to his/her supervisor. It is the supervisor's responsibility to either correct the problem immediately, or report the same to his/her operations manager, who in turn will remedy the situation.
- 3. NEVER- NEVER use damaged or unsafe equipment
- 4. ALL frayed cords, either attached to equipment or as part of an extension cord are never to be used. The equipment is to be taken out of service, or the frayed cord thrown away. Replacements will be made available immediately.
- 5. NEVER use any equipment of supplies for which you have had no prior training.
- NEVER attempt to repair equipment, tamper with equipment, or remove any parts from company equipment. Damaged equipment is to be reported to the supervisor, who in turn will notify his/her operations manager to arrange for a suitable replacement.
- 7. All equipment and janitorial workrooms or closets must be kept neat and clean.
- 8. The mixing of chemicals with any other substance but water is prohibited.
- 9. NEVER bring any chemicals or equipment from home. Only the equipment and supplies issued by USSI are to be utilized on the job site.
- 10. When not in use, all floor machines must be turned off, unplugged and laid down. NEVER leave a floor machine unattended with the plug still in the wall.
- 11. Please be advised that bleach is a prohibited product in any of our buildings. It is USSI's policy to never use bleach as a cleaning agent of any type.
- 12. Whenever working with chemicals, gloves are to be utilized and safety goggles used where splashing is possible. All restroom cleaners must use gloves at all times.
- 13.NEVER use a spray bottle that does not have a description of the item and any safety considerations on the bottle.
- 14. When pouring chemicals into spray bottles, please make sure it is clean and dry.
- 15. NEVER pour a chemical into a spray bottle having a label other than that chemical on its surface.
- 16. Whenever floor work is being performed, i.e.: waxing, stripping, and damp mopping, wet floor signs or cones must be utilized together with safety tape. NEVER leave a wet area unattended, and clean up all spills immediately. NEVER remove the safety tape or wet floor signs until the area is completely dry.
- 17. It is USSI's policy for you to utilize rubber-soled shoes when performing your job. While normal business shoes are acceptable, the use of high heels, bedroom slippers, open-toed shoes, or going barefoot is strictly prohibited.
- 18.It is USSI's policy to avoid Occupational Exposure to Bloodborne pathogens. If you are called to clean up "blood", call your supervisor immediately. You are not to touch the blood.
- 19. NEVER touch a needle or syringe if you come across one. Call your supervisor immediately.





# **Customer Appreciation**

USSI's self-imposed standards are the highest in the industry. Our mission is to provide superior service to every customer, in every building, by every employee, everyday. This may seem unrealistic and unachievable, but at USSI we are committed to restructure any and every facet of our company in order to maintain our commitment to excellence.

We are a team of people that works together to create a functioning organization. Every cleaner, supervisor, manager, and executive is a key player who contributes to our operation to ensure exceptional customer service.

As such, USSI strives to consistently exceed our customers' expectations. We're proud of our customer relationships, and more importantly our ability to maintain and sustain those relationships. Below you will find emails we've received from our satisfied customers who wanted to say "thank you" for a job well done.

From: Becky Thompson Sent: Fri 2/11/2011 1:46 PM

To: Nancy Guzman; Viviana Bernal; Jean Antoine

Cc: Sean Bolin

Subject: Corporate Visit for Project Meeting 1/19/11

Sorry this email is a little late - thought I sent it earlier

Thanks to you and all of your staff for the extra effort to make the project shine for our Project Meeting last month. The feedback from our visitors was how great the project looked. As you know, some of the owner representatives just became involved with this project and saw the property for the first time.

I hope all of your staff enjoyed the "thank you" lunch last week. I know all of our Bell Tower staff enjoyed the food and the delicious cake that Viviana brought.

Thanks for all of your efforts.

#### **Madison Marquette**

Becky Thompson, CSM General Manager Bell Tower Shops 13499 U.S. Hwy 41, SE #161 Fort Myers, FL 33907





From: Ries, Suzanne

Sent: Thursday, February 24, 2011 4:07 PM

To: Yaneth Perichi Subject: Custodial

Hi Yaneth,

Do you know where we can purchase a replacement bag for the backpack vacuum we purchased from you at?

Also, I wanted to let you that the porter you have cleaning over here is FANTASTIC! We've been receiving many positive comments on how much cleaner the locker rooms have been. I've tried to tell her myself, but my Spanish isn't very good! We are very happy with her hard work and attention to detail! If you can pass that on to her that would be great!

Thank you! Suzanne

#### Suzanne Ries

Assistant Director - Operations Campus Recreation

From: Bielen, Dr. Al

Sent: Wednesday, December 08, 2010 12:21 PM

To: Heather Casavant; Skip Spurgeon; USSI; Yaneth Perichi; Viviana Bernal

Subject: Lost item returned

Yaneth.

About mid-morning today I got a call from Roni Forsyth in the President's office about a student leaving a I-pod in a rest room in AB-5. She inquired if any of your crew had found it, In no more than five minutes the person on your crew was contacted, reported she had it on her cleaning cart, and it was returned to Roni, who returned it to the owner.

Once again, the USSI personnel have demonstrated to the University their dedication and integrity. Please thank the appropriate staff, and be sure to let them know that although this is one of many times they have done this, we take none of them for granted and recognize each one as a separate and appreciated act.

Al Bielen Asst. Director, Facilities Services Physical Plant





From: Bielen, Dr. Al

Sent: Wednesday, March 09, 2011 10:45 AM

**To:** Pittman, Ashley; USSI **Subject:** RE: thank you!

Ashley,

Thank you for taking the time to recognize the efforts of the USSI staff. Your appreciation of their good work is a great morale enhancer for these very courteous and dedicated people. We will endeavor to retain that performance level.

#### Al Bielen

From: Pittman, Ashley

Sent: Wednesday, March 09, 2011 9:53 AM

To: USSI

Cc: Bielen, Dr. Al Subject: thank you!

Hello USSI,

I work in AB 3 and wanted to pass along my appreciation for the excellent cleaning services that we have received thus far. We expect that the bathrooms should be clean but the air vents are clean, the windows are clean...really EVERYTHING is clean! As an employee who is very allergic to allergens, including dust, I am thankful that I work in such a clean environment.

Thank you very much!!! Ashley ©

Ashley M. Pittman, MA, NCC Academic Advisor I College of Professional Studies Florida Gulf Coast University





----Original Message----

From: David Foster

Sent: Thursday, March 24, 2011 9:46 AM

To: Sarah Benson Cc: Heather Casavant

Subject: Re: BRC Records dusting

Thank you Sarah.

David Foster USSI, Area Manager

Office 407-951-8918 Fax 407-951-8934 Cell 407-414-0125

---- Original Message -----

From: Sarah Benson CC: David Foster

Sent: Thu Mar 24 09:41:56 2011 Subject: BRC Records dusting

Dean,

Per Marlene, the dusting has been completed, customer very pleased with them arriving on time and completing the job in a timely manner, and a job well done. I checked it this morning, they did a great job!

Thank you guys, GOOD JOB!

Thank you

Sarah Benson Facilities Management Support Specialist 33rd District Orange County, FL





From: Flick, Joanne To: David Foster

Sent: Fri Feb 25 15:22:43 2011 Subject: Your Fabulous Employees

Good afternoon, Mr. Foster,

I received the email quoted below today from an employee in City Hall, extolling the virtues of your outstanding staff. I would like to add my appreciation for their dedication, hard work, and drive to excel. You have every right to be very proud of Ricardo, Marcus, and the lovely lady whose name I don't know.

Thank you again for sending such a great crew to City Hall.

Joanne Flick, Purchasing Agent City of Daytona Beach, FL

"Last Thursday 02-17-11, I discovered that I lost a pearl from one of my earrings.

I looked everywhere that I had been and could not find it. I intended to let a member of the Janitorial Service staff know on my way out that evening and perhaps he/she could be on the lookout for it.

That had to be the first time I did not see a cleaning staff person, anyway the next day (Friday) I did see Marcos and I mentioned to him my lost pearl. He obviously mentioned it to his boss and late Monday the pearl was returned to me as it was found in the vacuum cleaner bag. It was returned cleaned and in a little plastic bag. Could we please let someone know how this was handled and how happy I was to have my pearl back!!"

From: Solomon, Adrienne Sent: Tue 4/26/2011 10:43 AM

To: Viviana Bernal

Subject: RE: Award of Carpet Cleaning Quote

Viviana.

Thank you for a great job! Everything looks so much brighter. We were impressed that you got the tar-like stains out of the one area.

Please pass on our thanks to your staff.

Adrienne Solomon Adopt-A-Road Coordinator/ Administrative Assistant Lee County DOT Operations







From: Bielen, Dr. Al

Sent: Thursday, April 07, 2011 11:19 AM

To: Heather Casavant; Skip Spurgeon; USSI; Yaneth Perichi; Viviana Bernal

Subject: FW: THANK YOU!

Good Morning All,

I just wanted to thank everyone for all the hard work you put in to make the President's Lecture Series a success! It takes a lot of people working together to pull off an event of this size. I truly appreciate the effort that was made to make the University shine. It definitely was a team effort!

Thanks again!

Michele

Michele Kroffke
Director, Events and Special Projects
Florida Gulf Coast University

-----Original Message-----

From: Lee, Dr. Scott

Sent: Wednesday, April 06, 2011 1:01 PM

To: Brezina, Dr. Sherie Cc: Bielen, Dr. Al

Subject: Al Bielen's Crew Hired for Wanderlust

Hi Sherie,

As you know we hired a Porter and a Supervisor to help maintain the restrooms, trash cans, and general building cleanliness during Wanderlust. I wanted to take a moment to let you know that they were fantastic! They were both pleasant, friendly, and most of all - very, very hard working. Because of their commitment and hard work, the building was back to normal for Monday - which was no small task considering we had over 500 people in the building eating, drinking, and walking through all the different areas.

We certainly should keep them in mind for next year!

Scott

Dr. Scott Lee
Assistant Professor and Event Management Concentration Coordinator
Resort & Hospitality Management
Florida Gulf Coast University





# BID No. 107-2012: CUSTODIAL SERVICES TERM CONTRACT

From: Hector Clemente

Sent: Wednesday, April 13, 2011 9:30 AM

To: David Foster

Subject: RE: Data floors completed

Hi David, George, and Sarah,

I spoke with our customer this morning, Laura Bibb, and she is very pleased

with the floor work at the RCC.

Congratulations on a job well done.

Thanks,

Hector O. Clemente Central District Supervisor Orange County Facilities Management Division

After exhausting all Option Years available on the Lee County Gun Range project in April 2011, we were unsuccessful in our bid to retain the location due to a mandatory bid in a low-bid situation. Upon departure from the facility, our customer sent the below email:

From: Stanforth, Theresa Sent: Thu 4/21/2011 2:06 PM

To: Andres Guzman
Cc: Elwell, Jayne

Subject: RE: Gun Range

Hi Andrew,

You and your company will be missed. Thank you for the wonderful job and professionalism you provided.

Please be sure to return the keys and swipe cards to me so I can inform our key control person and reassign to whoever the new company representative is.

Thank again and it has been a pleasure working with you.

Respectfully,

Theresa Stanforth

Training Manager Lee County Sheriff's Office/Gun Range





8350 Riverwalk Park Blvd. Ste. 3

Fort Myers, FL 33919

4-12-11

Dear Andrew Guzman and Viviana Bernal,

I am a physical therapist who works at Riverwalk Physical Therapy for Lee Memorial Health System. I have been so impressed with the cleaners recently. I have recently noticed how clean the clinic has been as I no longer have to organize the magazines, clean up the kitchen, or clean the microwave, and more. When I inquired, I discovered that new people were working to clean our facility and their names were Maria Villegas and Daniel Garcia. They have been doing such a nice job here. I am grateful for their attention to detail and the care with which they clean our work space. It is very much appreciated. Please thank Maria and Daniel for us all. Thank you for hiring and keeping such exemplary employees.

Thank you for your attention,

Maurine Martin, DPT

Maurine Martin, DPT

Lee Memorial Health System/ Riverwalk Physical Therapy







Beth Guilford

Subject: FIA: Employee Appreciation

Good morning Mr. Spurgeon

I just wanted to take a moment to let you know how much we all here in Marion County's Administration office appreciate your employees Yolanda (Rita) and Luis. They are just the most wonderful people. Not only do they do an exemplary job, they go far beyond what is required.

So many times in the pusiness world you see on ployees who have the that's not in my job description' attitude. These two people are the total opposite. We have all come to know them (all of us who work late most of upper management over nore) and love them.

I joxingly tell people that our building has been saved from burning down many times by Yolanda! She always cleans out the coffee pot for us to start fresh the next day Many times we've forgotten to turn it off! But thank heavens she isn't one of those not my job! people:

They also found a man's wallet just about a week ago, he'd left it after an evening meeting. Yolanda left it on my desk that evening. Next morning the gentleman was in front cally locking for his wallet. Of course, everything was intact. I won't take up any more of your time, Mr. Spurgeon. Just thought that acts of consideration, kindness and integrity like we see from these two every day need to be acknowledged. We feel very blessed to have them as part of our Administration family. And kudos to you for recognizing valuable employees when you see them.

Acrid

Anna Carpenter
Marion County Board of County Commissioners
Executive Assistant to the County Administrator

From: Curt Diehl To: David Foster

Sent: Mon Jun 06 2011

Subject: Boggy Creek Building 1

David,

Please thank the cleaning crew at Boggy Creek for the excellent job they have been doing! The exam rooms have been impressively clean. Make sure they know how much we appreciate their hard work!

Thanks,

Curt Thomas Diehl Chief Facilities Operations Engineer Osceola County - Building Maint







From: Fairfax, Kathy G.

Sent: Thu 5/24/2012 11:48 AM

To: Viviana Bernal

Cc: Cole, Wendy; Glenn, Tina; Gonzalez, Dave; Brown, Elizabeth A.

Subject: A Special Thank You!

Hi Viviana,

I want to <u>send a special thanks</u> to your staff who recognized there was a problem with the air condition system last night and notified Property Management. This allowed us time to respond and prevented the cancellation of any surgical procedures.

Thanks much, Kathy

Kathy Fairfax, MHA,RN,CNOR
Director
Surgery Center
an Outpatient Dept of Lee Memorial Hospital
8970 Colonial Center Drive
Fort Myers, FL 33905

From: Radziwon, Margaret

Sent: Thursday, June 14, 2012 8:32 AM

To: Ianno, Jackie

Subject: Clara- cleaning lady

Hi.

I just want to mention again how great a job Clara does every day. We are very happy with her work.

Thanks,

Peggy Radziwon

Communications Secretary City of Boca Raton/Police/Fire/9-1-1 2500 N.W. 1st Avenue Building A; 2nd Floor Boca Raton, FL 33431







#### J. FRANK PORTER

CIRCUIT JUDGE
TWENTIETH JUDICIAL CIRCUIT OF FLORIDA

LEE COUNTY JUSTICE CENTER
1700 MONROE STREET
FORT MYERS, FLORIDA 33901

TELEPHONE (239) 533-2730

June 11, 2012

Mr. Dwight Popovlc USSI Operations Manager 11220 Metro Parkway, Suite 14 Fort Myers, FL 33966

In re: Letizia Abendono

Dear Dwight,

For the past couple of years my office has been located in the Lee Justice Center proper. I am preparing to move my office to the Lee Justice Tower. Before I leave, I wanted to bring to your attention the outstanding service my assistant and I have received from Letizia Abendono. Ms. Abendono has done an excellent job in cleaning our respective offices. Your company is fortunate to have someone with her work ethic in its employ. Please convey my appreciation to her.

A. Frank Porter

JFP/ms







From: Jensen, Greg

Date: Wed, 5 Sep 2012 14:33:00 -0400

To: David Sanabria

Subject: FGCU - SHS- Cleaning

David,

This comment comes about after our conversation from this morning.

This afternoon I received the results of a national survey we participate in; 20 institutions student health services are surveyed across a range of subjects; one of which is patient satisfaction - with regard to cleanliness. We rank nearly 3.5 percentage points higher than do our peer and aspirant universities. While they do not indicate in which areas students are ranking - other than overall cleanliness, much of this, I am sure is based on those areas that your staff (especially our day-time cleaner) take part in.

I want to share with you our thanks in keeping this institution's facilities clean, sanitary and recognized by students as such. I mentioned to you this morning of your employees dedication and hope that you will mention this fact to her, despite our language barrier, her smiles and dedication transcends the gap; indeed, she is a source of pride for us - Thank you.

Sincerely,

Greg Jensen M.Ed, MBA
Assistant Director, Student Health Services

Florida Gulf Coast University 10501 FGCU Boulevard South Fort Myers FL. 33965-6565

From: Caruthers, Timothy D CIV NG FL ARNG

**Sent:** Mon 9/10/2012 3:48 PM

To: Viviana Bernal

Subject: RE: RFP for Cleaning services - USA ARMY

Viviana,

I want you and all of your employees to know that I am very pleased with the hard work and professionalism exhibited while USSI was here. I must selfishly add that my only regret was that your company did not get the contract from the beginning. If you ever need a reference PLEASE list us and I will be happy to support you.

Timothy D. Caruthers MSG (Ret) Facility Manager C. W. Bill Young AFRC 2801 Grand Avenue Pinellas Park, FL 33782-6140







Family Medicine

239-939-7222 · fax 239-939-1054

August 30, 2012

**USSI Cleaning** 

11220 Metro Parkway Ste 17

Fort Myers, FL 33966

Attn: Viviana Bernal

I am writing this letter to let you know that we are extremely happy and satisfied with the level of professional service that we receive from Jose and Hilda. They are by far the best we have ever had and we would like to go on record to acknowledge them and congratulate them on a job well done. Please share this note with them to let both Jose and Hilda know that we appreciate them and very happy to have them. Please call me if you have any questions and again we are extremely happy with our services.

Sincerely,

Tosha R Battle

Ambulatory Operations Manager Il

Family Practice @ Clayton Court





Legal Notices

**Legal Notices** 

Legal Notices

Sp 1 NO. 19935 - 6 TOWN OF LAKE PARK NOTICE TO BIDDERS NOTICE IS HEREBY GIVEN that the Town of Lake Park, Florida will be accepting sealed bids for. CUSTODIAL SEXVICES TERM CONTRACT FOR TOWN HALL, PBSO DISTRICT 10 SUBSTATION, PUBLIC WORKS DEPARTMENT,

LAKE PARK HARBOR MARINA, AND LAKE SHORE PARK BATHROOMS TOWN OF LAKE PARK Town Bld No. 107-2012.

The work shall generally consist of daily, as well as alternate day commercial cleaning services for the interiors of five. municipal buildings in the Town of Lake Park. Services shall range from cleaning municipal operations office space at three locations, Town Hall, Public Works: (two separate office spaces plus an Operations wash room), and the PBSO Substation to the cleaning of a public park restroom and the controlled access shower facilities at the Lake Park Harbor

NOTE: Palm Beach County recognizes the Town of Lake Park's PBSO Substation as a critical facility". Pursuant to County Ordinance 2003-030, any contract worker, in order to obtain unescorted access to a critical facility, shall be required to undergo a criminal history record check. Any contract worker making application that is found to have a disqualifying criminal offense will be denied access to the critical facility.

Sealed bids will be received in triplicate by the Town Clerk until 11:00 a.m. on Tuesday, October 30, 2012, at the Town of Lake Park Town Hall located at 535 Park Avanue, Lake Park, Florida, 33403 Bids received after this time shall be returned unopened. Receipt of a bld by any Town office, receptionist, of personnel other than the Clerk's Office, does not constitute "receipt" as required by this solicitations Project Documents: Bid documents will Project Documents; Bid documents will be available Monday; October 8, 2012, and may be obtained by calling on the Town Clerk at, 535. Park, Avenue, 1 bid. Park, Florida (661.881.3311), 8:30 a.m. to 5:00 prin, Monday through Friday, and upon payment, of a \$15:00 non-refundable fee for each bid set. Bids shall be submitted on the form(s) provided.

Pre-Bid Conference: A MANDATORY.

PRE-BID CONFERENCE, with site inspections is scheduled for 1:00 p.m. Friday, October 19, 2012, in the Town. Hall Commission Chambers, Lake Park

Florida.

Bid Decuments: Envelope containing bid must be sealed and clearly marked, "Custodial Services Term Contract, Various Town Locations, Town of Lake Park, Florida, Bid No. 107-2012, Attn: TOWN CLERK

All bid prices shall be guaranteed firm for a minimum of 90 calendar days after the submission of the bid." No bidder may withdraw his bid within 90 calendar days

after the bid opening date.
Bid security in the form of a Bid Bond acceptable to the Town, or Cashler's Check made payable to the "Town of Lake Park" in an amount equal to five percent (5%) of the bld, will be required. A fidelity bond in the form of a Janitorial Services Bond, In the amount of \$50,000. will be required. The Surety Company shall have at least the minimum ratings of A-, Class VI or higher, as described in the Instructions to Bidders.

Instructions to bidders.

Bidds shall be opened and read aloud in the Town of Lake Park Commission Chambers at 11:00 a.m. on Tuesday, October 30, 2012. Award of the bid will be made at a Town of Lake Park Regular

Commission Meeting. All bidders/proposers are advised that the Town has not authorized the use of the Town seal by Individuals or entities responding to Town invitations to bid or requests for proposal, and that any such use by unauthorized persons or entities constitutes a second degree-misdemeanor pursuant to Section 165.043, Florida Statutes.

All bidders/proposers are advised that the Town will not supply or sell materials to bidders/proposers in connection with submission or preparation of bids, or any other matter, including but not limited to envelopes, labels or tape.

Bidders/proposers shall demonstrate successful performance of projects of a similar magnitude, scope, yalue, and

trade as this project.
The Town of Lake Park reserves the right. to reject any and all blds, to waive any Informality in a bid and to make awards in the best interest of the Town. Vivian M. Lemley, CMC,

Town Clerk Town of Lake Park, Florida PUB: The Palm Beach Post. October 7, 2012

#### OWNER:

TOWN OF LAKE PARK 535 Park Ave. Lake Park, FL. 33403

#### PROJECT:

# TOWN OF LAKE PARK

Custodial Services Term Contract for Town Hall, PBSO District 10 Substation, Public Works Department, Lake Park Harbor Marina, and Lake Shore Park Restrooms

#### Prepared by:

TOWN OF LAKE PARK
DEPARTMENT OF PUBLIC WORKS
David Hunt, Public Works Director

650 Old Dixie Highway Lake Park, Fl. 33403 Tel. 561-881-3345 Fax 561-881-3349

Email: dhunt@lakeparkflorida.gov

Town of Lake Park Bid No. 107-2012

Date of Bid Advertisement: October 7, 2012

# DOCUMENT 00001

# TOWN OF LAKE PARK 535 Park Ave. Lake Park, FL. 33403

# CUSTODIAL SERVICES TERM CONTRACT VARIOUS TOWN LOCATIONS TOWN OF LAKE PARK

**Contract Documents** 

Town of Lake Park Bid No. 107-2012

Date of Bid Advertisement: October 7, 2012

#### **PROJECT DATA**

Project Title: Custodial Services Term Contract

Various Town Locations

Town of Lake Park

Project Number: Town Bid No. 107-2012

Project Address: Town Hall, 535 Park Avenue

PBSO District 10 Substation, 700 Sixth Street Public Works Department, 650 Old Dixie Highway Lake Park Harbor Marina, 105 Lake Shore Drive Lake Shore Park Restrooms, 701 Lake Shore Drive

Lake Park, Florida 33403

Project Owner: Town of Lake Park

Town Commission: James DuBois, Mayor

Kendall Rumsey, Vice-Mayor Steven Hockman, Commissioner Jeanine Longtin, Commissioner Tim Stevens, Commissioner

Town Manager: Dale S. Sugerman, Ph.D.

535 Park Avenue

Lake Park, Florida 33403 Phone: (561) 881-3304 Fax: (561) 881-3314

Owner's Representative: David Hunt

Public Works Director 650 Old Dixie Highway Lake Park, Florida 33403 Phone: (561) 881-3345 Fax: (561) 881-3349

END OF PROJECT DATA

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Appendix A	PBSO Vendor Fingerprint Instructions

# LOCATION MAP

Project Addresses:

Town Hall, 535 Park Avenue PBSO District 10 Substation, 700 Sixth Street Public Works Department, 650 Old Dixie Highway Lake Park Harbor Marina, 105 Lake Shore Drive Lake Shore Park Restrooms, 701 Lake Shore Drive

Lake Park, Florida 33403

# **CUSTODIAL SERVICES LOCATION MAP TOWN OF LAKE PARK DOCUMENT 0004** 1

# TOWN OF LAKE PARK NOTICE TO BIDDERS

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CUSTODIAL SERVICES TERM CONTRACT FOR

TOWN HALL, PBSO DISTRICT 10 SUBSTATION,

PUBLIC WORKS DEPARTMENT, LAKE PARK HARBOR MARINA,

AND LAKE SHORE PARK BATHROOMS

TOWN OF LAKE PARK

#### Town Bid No. 107-2012

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Project Documents: Bid documents will be available Monday, October 8, 2012, and may be obtained by calling on the Town Clerk at 535 Park Avenue, Lake Park, Florida (561.881.3311), 8:30 a.m. to 5:00 p.m., Monday through Friday, and upon payment of a \$15.00 non-refundable fee for each bid set. Bids shall be submitted on the form(s) provided.

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Bid Documents: Envelope containing bid must be sealed and clearly marked, "Custodial Services Term Contract, Various Town Locations, Town of Lake Park, Florida, Bid No. 107-2012, Attn: TOWN CLERK"

All bid prices shall be guaranteed firm for a minimum of 90 calendar days after the submission of the bid. No bidder may withdraw his bid within 90 calendar days after the bid opening date.

Bid security in the form of a Bid Bond acceptable to the Town, or Cashier's Check made payable to the "Town of Lake Park" in an amount equal to five percent (5%) of the bid, will be required. A fidelity bond in the form of a Janitorial Services Bond, in the amount of \$50,000 will be required. The Surety Company shall have at least the minimum ratings of A-, Class VI or higher, as described in the Instructions to Bidders.

Bids shall be opened and read aloud in the Town of Lake Park Commission Chambers at 11:00 a.m. on Tuesday, October 30, 2012. Award of the bid will be made at a Town of Lake Park Regular Commission Meeting.

All bidders/proposers are advised that the Town has not authorized the use of the Town seal by individuals or entities responding to Town invitations to bid or requests for proposal, and that any such use by unauthorized persons or entities constitutes a second degree misdemeanor pursuant to Section 165.043, Florida Statutes.

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Bidders/proposers shall demonstrate successful performance of projects of a similar magnitude, scope, value, and trade as this project.

The Town of Lake Park reserves the right to reject any and all bids, to waive any informality in a bid and to make awards in the best interest of the Town.

Vivian M. Lemley, CMC, Town Clerk Town of Lake Park, FLORIDA

Published on: October 7, 2012

Palm Beach Post

#### **BIDDERS UNDERSTANDING**

#### **MANDATORY REQUIREMENTS:**

- THERE SHALL BE MANDATORY PRE-BID MEETING COMMENCING AT TOWN HALL COMMISSION CHAMBERS ON FRIDAY, OCTOBER 19, 2012 AT 1:00 P.M. ALL CONTRACTORS WANTING TO SUBMIT A BID MUST ATTEND.
- All bids, to include any Addenda or acknowledgement of Addenda, must be sealed, and mailed or delivered to the office of the Town Clerk, at 535 Park Avenue, Lake Park, Florida, 33403, and received no later than 11:00 a.m., Tuesday, October 30, 2012. Please note, no fax, email, or phone bids will be accepted. Receipt of a bid by any Town office, receptionist or personnel other than the Clerk's Office does not constitute "receipt" as required by this solicitation.
- All sealed bids must have the following information plainly marked on the outside of the envelope or package:

Custodial Services Term Contract Various Town Locations Town of Lake Park, Florida Bid No. 107-2012 Attn: TOWN CLERK

#### **PURPOSE OF BID**

The sole purpose of this bid is to provide a 36 month term contract for custodial services along with two, 12 month renewals for five Town buildings, as described in the Scope of Work section of this solicitation.

No Bid may be withdrawn for a period of ninety (90) days after the scheduled closing for the receipt of bids.

#### **DELIVERY**

Delivery of all products and services shall be <u>F.O.B. Destination</u>. All charges for freight and delivery shall be included in the bid price. All products and services must be delivered as bid. Any required return of products delivered in error or in a condition not conducive to the requirements of the project or suitable to the Town of Lake Park, shall be done so at no cost to the Town, and shall not delay the completion of the project.

It is agreed by the Bidder that by signing and delivering its bid, it is accepting the terms, conditions and specifications contained in the Invitation for Bid. Upon contract award, the Town of Lake Park will

issue the Contract Agreement Form for signature, which represents the agreement between the parties, and the precedence of terms, if a conflict exists.

Bidder agrees **not** to commence work without the following:

- Fully executed Contract Agreement Form
- Providing the Town of Lake Park with proof of proper licensure to perform this work, and properly registering as a vendor (if not already registered)
- Providing the Town of Lake Park with proof of proper insurance (endorsed to include the Town of Lake Park as an Additional Insured), proof of a janitorial services bond, and a completed criminal history record check performed by Palm Beach Sheriff's Office for all employees scheduled to work in the District 10 Sub-station.
- Receipt of a Town Purchase Order, referencing the scope of work

# REQUIRED SUBMITTAL ITEMS

By signing the Bid Form, Contractor accepts all the terms and conditions which are expressed in this solicitation. Contractor is required to submit the following:

# ONE (1) ORIGINAL and TWO (2) COPIES of the following documents:

- All Addenda (signed and/or acknowledged on Bid Form)
- Bid Form (signed)
- Clarifications/Exceptions Form
- Subcontractor Form
- Drug-Free Workplace Form (signed)
- References Form
- Statement of Capacity to Perform
- Resumes of Principals, Management, & Supervisory Personnel
- List of Equipment to be Used In Daily Cleaning Routines
- <u>Proof of proper licensing</u> applicable licensing to perform the required services. If a license is not required for the ordered services, please provide a valid Occupational License/Business Tax Receipt, issued to the contractor, for this type of service.
- <u>Proof of existing insurance</u> in accordance with this solicitation (outlined in the <u>Contract Agreement Information</u> Insurance Section). \*
- <u>Proof of janitorial services bonding capabilities</u> in accordance with this solicitation (outlined in the <u>Contract Agreement Information</u> Bonding Section). \*

# ONE (1) ORIGINAL OR COPY of the following documents:

• <u>Bid Bond</u>, (see Instructions to Bidders, paragraph 3.a.)

\*Please Note that in addition to the proof of insurability and fidelity bonding required above, a Certificate of Insurance (endorsed to include the Town of Lake Park as an Additional Insured)

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	End of Bio	iders Underst	anding		

# **INSTRUCTIONS TO BIDDERS**

# 1. BIDDER'S UNDERSTANDING (Additional)

Bidders shall visit the work site to ascertain by inspection pertinent local conditions.

THERE SHALL BE MANDATORY PRE-BID MEETING COMMENCING AT TOWN HALL COMMISSION CHAMBERS ON FRIDAY, OCTOBER 19, 2012 AT 1:00 P.M. ALL CONTRACTORS WANTING TO SUBMIT A BID MUST ATTEND.

They must also carefully examine all plans, specifications, terms, and conditions prior to submitting bids on the work to be completed. Failure to familiarize one-self with the site conditions will in no way relieve the Bidder from responsibility in fulfilling the contract.

The attention of Bidders is called to the necessity of being familiar with the various Federal, State and Local laws affecting the prosecution of the work.

# 2. LEGAL REQUIREMENTS

a. <u>COMPLIANCE WITH LAWS AND CODES</u>: Federal, State, County and local laws, ordinances, rules and regulations that in any manner affect the items covered herein apply. Lack of knowledge by the bidder shall in no way be a cause for relief from responsibility. The successful bidder shall strictly comply with Federal, State and local building and safety codes. Equipment shall meet all State and Federal Safety regulations. Bidder certifies that all products (materials, equipment, processes, or other items supplied in response to this bid) contained in its bid meets all ANSI, NFPA and all other Federal and State requirements. Bidder further certifies that, if it is the successful bidder, and the product delivered is subsequently found to be deficient in any of the aforementioned requirements in effect on date of delivery, all costs necessary to bring the product into compliance shall be borne by the bidder.

In compliance with Chapter 442, Florida Statutes, any toxic substance resulting from this bid shall be accompanied by a properly completed Material Safety Data Sheet (MSDS).

The Uniform Commercial Code (Florida Statutes, Chapter 672) shall prevail as the basis for contractual obligations between the successful bidder and the Town of Lake Park for any terms and conditions not specifically stated in the Invitation for Bid.

- b. <u>DISCRIMINATION PROHIBITED</u>: The Town of Lake Park is committed to assuring equal opportunity in the award of contracts and complies with all laws prohibiting discrimination. The successful bidder is prohibited from discriminating against any employee, applicant, or client because of race, color, religion, disability, sex, age, national origin, ancestry, marital status, sexual orientation, or gender identity and expression.
- c. <u>INDEPENDENT CONTRACTOR RELATIONSHIP</u>: The successful bidder is, and shall be, in the performance of all work, services, and activities under this Contract, an Independent Contractor and not an employee, agent, or servant of the Town. All persons engaged in any of the work or services performed pursuant to this Contract shall at all times, and in all places, be subject to the successful bidder's sole direction,

supervision, and control. The successful bidder shall exercise control over the means and manner in which it and its employees perform the work, and in all respects the successful bidder's relationship, and the relationship of its employees, to the Town shall be that of an Independent Contractor and not as employees or agents of the Town.

- d. CRIMINAL HISTORY RECORDS CHECK ORDINANCE: Pursuant to Ordinance 2003-030, the Palm Beach County Criminal History Records Check Ordinance ("Ordinance"), the County shall conduct fingerprint based criminal history record checks on all persons not employed by the Town who repair, deliver, or provide goods or services for, to, or on behalf of the Town for the Palm Beach Sheriff's Office District 10 Substation, 700 Sixth Street, Lake Park, Florida, a designated "critical facility". A fingerprint based criminal history record check shall be conducted on all employees and subcontractors of vendors, including repair persons and delivery persons, who are unescorted when entering a facility determined to be critical to the public safety and security of the Town. Palm Beach County facilities that require this heightened level of security are identified in Resolution R-2003-1274, as may be amended. The bidder is solely responsible for understanding the financial, schedule, and staffing implications of this Ordinance. Further, the bidder acknowledges that its bid price includes any and all direct or indirect costs associated with compliance of this Ordinance, except for the applicable FDLE/FBI fees that shall be paid by the County.
- e. <u>PUBLIC ENTITY CRIMES</u>: F.S. 287.133 requires the Town of Lake Park to notify all bidders of the following: "A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in F.S. 287.017 for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list."
- f. <u>NON-COLLUSION</u>: Bidder certifies that it has entered into no agreement to commit a fraudulent, deceitful, unlawful, or wrongful act, or any act which may result in unfair advantage for one or more bidders over other bidders. Conviction for the commission of any fraud or act of collusion in connection with any sale, bid, quotation, proposal or other act incident to doing business with the Town of Lake Park may result in permanent debarment.

No premiums, rebates or gratuities are permitted; either with, prior to or after any delivery of material or provision of services. Any such violation may result in award cancellation, return of materials, discontinuation of services, and removal from the vendor bid list(s), and/or debarment or suspension from doing business with the Town of Lake Park.

g. <u>LOBBYING</u>: Bidders are advised that the "Palm Beach County Lobbyist Registration Ordinance" prohibits a bidder or anyone representing the bidder from communicating with any Town Commissioner, Town Commissioner's staff, or any employee authorized to act on behalf of the Commission to award a particular contract regarding its bid, i.e., a "Cone of Silence".

The "Cone of Silence" is in effect from the date/time of the deadline for submission of the bid, and terminates at the time that the Town Commissioners, or a Town Department authorized to act on their behalf, awards or approves a contract, rejects all bids, or otherwise takes action which ends the solicitation process.

Bidders may, however, contact any Town Commissioner, Town Commissioner's staff, or any employee authorized to act on behalf of the Commission to award a particular contract, via written communication i.e., facsimile, e-mail or U.S. mail.

Violations of the "Cone of Silence" are punishable by a fine of \$250.00 per violation.

- h. <u>CONFLICT OF INTEREST</u>: All bidders shall disclose with their bid the name of any officer, director, or agent who is also an employee or a relative of an employee of the Town of Lake Park. Further, all bidders shall disclose the name of any Town employee or relative of a Town employee who owns, directly or indirectly, an interest of ten percent or more in the bidder's firm or any of its branches.
- i. <u>SUCCESSORS AND ASSIGNS</u>: The Town and the successful bidder each binds itself and its successors and assigns to the other party in respect to all provisions of this Contract. Neither the Town nor the successful bidder shall assign, sublet, convey or transfer its interest in this Contract without the prior written consent of the other.
- j. <u>INDEMNIFICATION</u>: Regardless of the coverage provided by any insurance, the successful bidder shall indemnify, save harmless and defend the Town, its agents, servants, or employees from and against any and all claims, liability, losses and/or causes of action which may arise from any negligent act or omission of the successful bidder, its subcontractors, agents, servants or employees during the course of performing services or caused by the goods provided pursuant to these bid documents and/or resultant contract.
- k. <u>PUBLIC RECORDS</u>: Any material submitted in response to this solicitation is considered a public document in accordance with Section 119.07, F.S. This includes material which the responding bidder might consider to be confidential. All submitted information that the responding bidder believes to be confidential and exempt from disclosure (i.e., a trade secret, etc.) must be specifically identified as such. Upon receipt of a public records request for information the bidder has designated as a trade secret or as otherwise exempt from Section 119.07, F.S., a determination will be made whether the identified information is, in fact, confidential.
- INCORPORATION, PRECEDENCE, JURISDICTION: This Invitation for Bid shall be included and incorporated in the final award. The order of contractual precedence shall be the bid document (original terms and conditions), bid response, and purchase order or term contract order. Any and all legal action necessary to enforce the award or the resultant contract shall be held in Palm Beach County and the contractual obligations shall be interpreted according to the laws of Florida.
- m. <u>LEGAL EXPENSES</u>: The Town shall not be liable to a bidder for any legal fees, court costs, or other legal expenses arising from the interpretation or enforcement of this contract, or from any other matter generated by or relating to this contract.

# 3. BOND REQUIREMENTS

- a. BID BOND If your base bid price to perform the requirements of this solicitation is equal to or exceeds \$25,000, then you are required to submit a surety bond with your bid in an amount equal to five percent (5%) of the bid total. The Town of Lake Park accepts, as fulfillment of this requirement, cash, a cashier's check or money order made out to the TOWN OF LAKE PARK (referencing the project), or a Bid Bond. The bond must be a valid Bid Bond, reflecting the project name, the Obligee (the TOWN OF LAKE PARK), the Principal (Bidder), and the Surety (bonding company or firm). It must be accompanied by a valid Power of Attorney, reflecting the true and lawful Attorney(s)-in-Fact, authorized/appointed to execute, seal and acknowledge on behalf of the Surety, all bonds, undertakings, contracts and other written instruments in the nature thereof, guaranteeing the performance of contracts and executing or guaranteeing bonds and undertakings required or permitted in any actions or proceedings allowed by law.
- b. <u>FIDELITY JANITORIAL SERVICES BOND</u>- see 'Contract Agreement Information' section.

#### 4. PREPARATION OF BIDS

a. <u>BIDS SHALL BE SUBMITTED IN TRIPLICATE</u>, one ORIGINAL and two copies, in the form(s) provided, and must be signed by the Bidder or his/her authorized representative.

Bids will be completed in ink (preferably typed), and signed in BLUE ink by an officer and/or owner of the business possessing the required authority. The bid will include all information requested. Should any information requested not be provided or if the bid should be received unsigned on the bidding sheet ('BID FORM'), it will be considered non-responsive and subject to rejection.

Any corrections made to entries on any bid form(s) shall be initialed where changed by the person signing the bid in BLUE ink.

- b. CERTIFICATIONS, LICENSES AND PERMITS: It shall be the responsibility of the successful bidder to maintain a current Local Business Tax Receipt (Occupational License) for Palm Beach County and all permits required to complete this contractual service at no additional cost to the Town of Lake Park. A Palm Beach County Local Business Tax Receipt (Occupational License) is required unless specifically exempted by law. In lieu of a Palm Beach County Local Business Tax Receipt (Occupational License), the bidder should include the current Local Business Tax Receipt (Occupational License) issued to the bidder by the Town. It is the responsibility of the successful bidder to ensure that all required certifications, licenses and permits are maintained in force and current throughout the term of the contract. Failure to meet this requirement shall be considered default of contract.
- c. <u>DRUG FREE WORKPLACE CERTIFICATION:</u> In compliance with Florida Statute (Section 287.087), the attached 'Drug Free Workplace Certification' form must be

fully executed and submitted with all bids. Firms which indicate participation in a 'Drug Free Workplace' program will receive preference in the event of a tie bid.

#### d. DAVIS/BACON ACT NOT APPLICABLE

- e. <u>SUBMITTING NO BID</u>: Bidders must quote on all items appearing on the bid form(s) unless specific directions in the advertisement, on the bid form(s), or the specific provisions allow for partial bids. Failure to quote on all items may disqualify the bid. When quotations on all items are not required, Bidders shall insert the words 'No Bid' where appropriate.
- f. <u>BIDDERS SUBMITTING MORE THAN ONE BID</u>: Multiple bids submitted by a single Bidder shall not be accepted, unless said additional bids are identified as 'Alternates'. The Town may accept or reject 'Alternate' bids, in its best interest. Please annotate the words: <u>ALTERNATE BID</u> on the sealed envelope which contains the alternate bid. If multiple bids from the same Bidder are received and there is no distinguishing markings indicating which the "alternate" bid is, then the first bid opened will be considered as the main bid.

This provision shall NOT prohibit subcontractors or suppliers from submitting quotes to several potential Bidders.

# g. <u>ADDENDA -- CHANGES WHILE BIDDING:</u>

It is the responsibility of all Bidders to ascertain whether addenda have been issued pertinent to this Invitation for Bid by contacting the Town of Lake Park, TOWN CLERK 561.881.3311, prior to the bid submittal deadline. <u>Failure to acknowledge all Addenda may result in rejection of your bid as non-responsive.</u>

No interpretation of the meaning of the specifications or other Contract Documents will be made to any Bidder orally. Every request for such interpretation should be in writing (email preferred) and must be received by the Town Clerk at least five (5) business days prior to the date fixed for the opening of bids. Any and all such interpretations and any supplemental instructions will be in the form of written addenda to the specifications which, if issued, will be mailed or faxed, or transmitted via email, to all companies known to have received a copy of the Invitation for Bid. Failure of any Bidder to receive any such addendum shall not relieve any Bidder from any obligations under his bid as submitted. All addenda so issued shall become part of the original bid document.

Questions pertaining to the specifications and/or any issues relating to the bid should not be directed to any department other than that of the Town Clerk. Should the Bidder acquire information from any source other than the Town Clerk and decide to use that information in the bid response, the Bidder does so at its own risk.

h. <u>SUBCONTRACTORS IDENTIFIED:</u> A complete list of all subcontractors to be used for this project shall be submitted with the proposal. These subcontractors shall not be changed after the opening of bids without the written approval of the Town of Lake

Park. The Town of Lake Park reserves the right to reject any subcontractor and require replacement with an approved subcontractor.

- i. REJECTION OF BIDS: The Town of Lake Park reserves the right to reject any and all bids. Bids will be considered irregular and may be rejected if they show omissions, alterations of form, additions not called for, conditional or unauthorized alternate bids, or irregularities of any kind. Additionally, if the Invitation for Bid calls for unit prices, the bid may be rejected if the unit prices reflected on the Bid Form are in excess of or below the reasonable cost analysis values, or if lump sum, bids may be rejected which are significantly greater or lesser than the engineering estimate for the project. The owner reserves the right to waive any informality in bids, at its discretion.
- j. <u>PURCHASING AGREEMENTS WITH OTHER GOVERNMENT AGENCIES:</u>
  If awarded a contract, the successful Bidder may offer to perform the same or similar work for other governmental agencies within the State of Florida ('piggyback' of contract), should the Bidder deem it is in its best interest to do so.

# 4. AWARD OF CONTRACT

- a. <u>BID SUBMISSION</u>: Bids must be received, in a sealed envelope, no later than the time and date and at the location specified. Any bids received later or at any other location than specified will not be accepted and shall be returned unopened to the bidder. It shall be the bidders' sole responsibility to ensure that their bid reaches the specified place for receipt of bids by the specified time. The town shall bear no responsibility for any failure of the U.S. Postal Service, other courier service or town employee to successfully deliver a bid to the designated delivery location. It is noted that bidders shall be allowed to withdraw their bids at any time prior to bid opening.
- b. <u>SUBMITTALS BECOME THE PROPERTY OF THE TOWN:</u> All bids and accompanying documentation received from bidders in response to an invitation to bid, become the property of the town, and will not be returned to the bidders. In the event of a contract award, all documentation produced as part of the contract shall become the exclusive property of the town.
- c. BID AWARD: Award will ordinarily be made to the lowest responsive and responsible bidder whose bid meets the requirements and criteria set forth in the invitation for bids. Notice of intent to award, along with a tabulation of the bid/proposal results, shall be posted by the Town Clerk on the Town's website five business days prior to the Commission award. All bidders, proposers, offerors or contractors affected by the proposed award of contract will also be notified by the Town Clerk at the time of posting, via telefax or other means, of the intended award. The award shall be effective upon approval of the Town Commission and upon issuance of a purchase order, execution of a contract, or written notice of award by the Finance Director or Town Manager. The Town may reject any bid prior to such issuance. In the event only one bid is received, the Town may award to the sole bidder if the bid is deemed to be reasonable and in the best interests of the Town or to request new bids. In the event all bids exceed budgeted funds, the Finance Director, with direction of the Town Manager, in cooperation with affected department director, is authorized, when time or economic considerations preclude re-

solicitation to negotiate an adjustment of the bid price and/or bid specifications with the low responsive and responsible bidder in order to bring the bid within the amount of budgeted funds.

If the Town of Lake Park chooses to award a contract, it will be to the lowest responsive and responsible Bidder, or in the opinion of the Town, to the company whose bid is most advantageous, and provides the best value. The Town of Lake Pak reserves the right to take into consideration the financial responsibility of the Bidder, proven skill, experience, adequacy of personnel and equipment and facilities, previous satisfactory performance, current and projected workload and other factors which may have a direct effect on the completion of the project.

- d. <u>TIE BIDS:</u> If two or more bidders are tied, the tie may be broken and the successful bidder selected by the following criteria presented in order of importance and consideration:
  - (1) Quality of the items or services bid if such quality is ascertainable.
  - (2) Delivery time if provided in the bid by the bidders.
  - (3) Certification of a "Drug-Free Workplace Program" which meets criteria established in F.S. § 287.087.
  - (4) Location of the vendor with the following award preferences:
    - i. A Town of Lake Park vendor.
    - ii. A Palm Beach County vendor.
    - iii. A Florida vendor.
    - iv. A minority business enterprise certified pursuant to the provisions of F.S. § 288.703, as amended from time to time.
  - (5) If the above criteria are impossible to determine with any reasonableness or do not resolve the issue, the award will be given to that bidder whose bid was received earliest in time by the town as indicated by the time clock stamp impressed upon the bid envelope of each bidder.
- e. <u>PROTEST PROCEDURE</u>: Right to protest. Any actual, or prospective bidder or proposer who is allegedly aggrieved in connection with the solicitation or pending award of a contract may protest to the Finance Director.

#### Notice.

- (1) A notice of bid protest must be submitted to the office of the Finance Director no later than 5:00 p.m., local time, three business days from the time of initial posting of notice of intent to award. The notice of bid protest must be in writing, and must identify the protestant and the solicitation involved, and shall include a factual summary of the basis of the protest.
- (2) Formal bid protest submission. A formal written protest must be filed at the office of the Finance Director no later than 5:00 p.m., local time, within five business days after the date of filing the notice of bid protest. The formal written bid protest shall contain at a minimum the following information:
- a. Identification of the name, address and contact information of the protestor and the solicitation involved;

- b. A clear, brief, statement of the facts, legal arguments, and other grounds on which the protest is based;
- c. Identification of any applicable statutes, or ordinances, or other legal authorities which the protestor deems applicable to the [protest;] and
- d. Clearly state, in writing, the specific nature of the relief requested by the protestor.
- e. Any additional written or physical materials, objects, statements, and arguments, which the protestor deems relevant to the issues raised in the request for review.

The protestant shall mail a copy of the notice of protest and the formal written protest to any person with whom the protestant is in dispute, and shall provide the town manager with evidence of such mailing.

- (3) A formal written protest is considered filed with the town when it is received by the Finance Director. Accordingly, a protest is not timely filed unless it is received by the finance department within the times specified above. Failure to file a written notice of bid protest and subsequent formal written protest within the time period specified shall result in relinquishment of all rights of protest by the vendor and abrogation of any further bid protest proceedings.
- (4) These protest procedures shall be the sole remedy for challenging an award of bid or proposal. Bidders and proposers are prohibited from attempts to influence, persuade or promote through any other channels or means. Such attempts shall be cause for suspension in accordance with subsection 2-253(a).

#### Authority to resolve.

The Finance Director shall attempt to resolve the protest in a fair and equitable manner and shall render a written decision within 10 business days to the protestant. The protestant may appeal such decision, in writing to the Finance Director within five business days of the date of the written decision, whereby a protest committee, comprised of the Finance Director, Town Manager, Town Attorney, and the department head of the using department, shall have the authority to settle and resolve the protest.

# 5. CONTRACT ADMINISTRATION

- a. <u>UNIT PRICES PREVAIL:</u> In case of error in the extension of prices, if unit prices are called for in the bid, the unit bid price shall govern.
- b. <u>FAILURE TO DELIVER</u>: If a recommendation of award is made, and the recommended company is unable to provide the required bonds, or any other contract document, or if the recommended company fails in the determination of the Town, to work in good faith toward expeditiously meeting the Town's mandatory requirements of the bid, then the Town of Lake Park reserves the right to cancel the recommendation, and recommend the next-lowest Bidder, or that Bidder, which in the sole determination of the Town, offers the Town the next-best value and/or the most advantageous opportunity to construct the project.
- c. <u>GUARANTEE</u>: Bidder guarantees that it will use only technically qualified individuals in the performance of this contract, and will perform the services in a workmanlike manner. Further, Bidder certifies that it is legally able of offer, technically qualified to perform, and properly licensed to provide the required services to a Florida

municipality. Bidder certifies that it's insurance carrier, as reflected on any certificates of insurance submitted with its bid, or subsequent to recommendation of award, is legally able to provide such insurance in the State of Florida, and that the insurance covers the work requested and performed.

- d. RETURN OF BID SECURITY: Upon request, bid bonds will be returned to those Bidders which were not awarded a contract as the result of this opportunity. Bid surety's provided by virtue of a cashier's check, money order, or cash, shall be available for pickup by all Bidders, with the exception of the recommended Bidder, within five (5) business days after the posted Recommendation of Award. If the recommended Bidder's surety is provided in the form of a cashier's check, money order or cash, it will be available for return upon the delivery of the executed contract.
- e. <u>EXECUTION OF CONTRACT</u>: The Contract Agreement Form shall be signed by the Contractor and satisfactory bonds and certificate of insurance furnished within fourteen (14) days after receipt of Notice of Recommendation of Award. In case of failure on the part of the Contractor to comply as required, the bid security (or Bid Bond) accompanying the bid, will be forfeited to the Town. Award may then be made to the next lowest responsible and responsive Bidder, or the work may be re-solicited, at the Town's option.
- f. <u>SUBLETTING OR ASSIGNING CONTRACT</u>: All awards will be made with the understanding that the work will be performed by the Contractor to whom the award is made, with the assistance of workmen under its immediate superintendence, and the contract <u>shall not be sublet</u> to another contractor <u>except with the prior written consent</u> of the Town of Lake Park. In no event will the Contractor be released from responsibility.
- g. <u>POWER OF ATTORNEY:</u> Attorney-in-fact who signs Bid Bonds and/or Fidelity Services Bonds must file with such bond a certified copy of their Power of Attorney to sign such bonds (see paragraph 3.a.).
- h. <u>FEDERAL AND STATE TAX:</u> The Town of Lake Park is exempt from sales tax. Upon request, the authorized agent of the Town will provide an exemption certificate to the successful Bidder. Vendors or contractors doing business with the TOWN OF LAKE PARK shall <u>not</u> be exempt from paying sales tax to their suppliers for materials to fulfill contractual obligations with the Town, nor shall any vendor/contractor be authorized to use the Town's Tax Exemption Number in securing such materials.
- i. PAYMENT: In keeping with Florida Statute 218.74, Procedures for calculation of payment due dates. "(2) The payment due date for a local governmental entity for the purchase of goods or services other than construction services is 45 days after the date specified in s. 218.73, (1) The date on which a proper invoice is received by the chief disbursement officer of the local governmental entity..." Application(s) for payment should be sent to Accounts Payable, Town of Lake Park Finance Department, located at 535 Park Avenue, Lake Park, FL 33403, who will insure that each application for payment is reviewed for accuracy, and then authorize the payment of the invoice, or the return of an unacceptable invoice. The contractor may submit the first invoice after the first thirty (30) days (one month) of service and every thirty (30) days (month) thereafter.

# j. MATERIAL QUALITY & BRAND NAMES:

- 1) All items used in the manufacture or construction of any supplies, material or equipment covered by the Bid shall be new, not used, or remanufactured. The item(s) bid or the components of the item(s) bid shall be of the best quality and highest grade workmanship unless otherwise specified herein.
- Whenever proprietary names are specified, whether or not followed by the words "or equal" it shall be subject to equals as approved and accepted as "equal" by the Owner, as it shall be the Owners' prerogative to select which products/materials meeting specifications from the information furnished by the prospective bidder, to produce the low bid or best value to the Town. Prospective bidders requesting consideration for an "or equal" approval shall submit a written request to the Town's Public Works Director six (6) business days prior to the day of the bid opening.
- k. <u>DEFAULT:</u> The Town may, by written notice of default to the successful bidder, terminate the contract in whole or in part if the successful bidder fails to satisfactorily perform any provisions of this solicitation or resultant contract, or fails to make progress so as to endanger performance under the terms and conditions of this solicitation or resultant contract, or provides repeated non-performance, or does not remedy such failure within a period of 10 days (or such period as the Finance Director may authorize in writing) after receipt of notice from the Finance Director specifying such failure. In the event the Town terminates this contract in whole or in part because of default of the successful bidder, the Town may procure goods and/or services similar to those terminated, and the successful bidder shall be liable for any excess costs incurred due to this action.

If it is determined that the successful bidder was not in default or that the default was excusable (e.g., failure due to causes beyond the control of, or without the fault or negligence of, the successful bidder), the rights and obligations of the parties shall be those provided in Section I, "Termination for Convenience."

I. TERMINATION FOR CONVENIENCE: The Finance Director may, whenever the interests of the Town so require, terminate the contract, in whole or in part, for the convenience of the Town. The Finance Director shall give five (5) days prior written notice of termination to the successful bidder, specifying the portions of the contract to be terminated and when the termination is to become effective. If only portions of the contract are terminated, the successful bidder has the right to withdraw, without adverse action, from the entire contract.

Unless directed differently in the notice of termination, the successful bidder shall incur no further obligations in connection with the terminated work, and shall stop work to the extent specified and on the date given in the notice of termination. Additionally, unless directed differently, the successful bidder shall terminate outstanding orders and/or subcontracts related to the terminated work.

m. ACCESS AND AUDITS: The bidder shall maintain adequate records related to all charges, expenses, and costs incurred in estimating and performing the work for at least three (3) years after completion or termination of this Contract. The Town shall have

access to such books, records, and documents as required in this section for the purpose of inspection or audit during normal business hours, at the bidder's place of business.

**PALM BEACH COUNTY OFFICE OF THE INSPECTOR GENERAL AUDIT REQUIREMENTS:** Pursuant to Palm Beach County Code, Section 2-421 – 2-440, as amended, Palm Beach County's Office of Inspector General is authorized to review past, present and proposed County contracts, transactions, accounts, and records. The Inspector General's authority includes, but is not limited to, the power to audit, investigate, monitor, and inspect the activities of entities contracting with the County, or anyone acting on their behalf, in order to ensure compliance with contract requirements and to detect corruption and fraud. Failure to cooperate with the Inspector General or interfering with or impeding any investigation shall be a violation of Palm Beach County Code, Section 2-421 – 2-440, and punished pursuant to Section 125.69, Florida Statutes, in the same manner as a second degree misdemeanor.

# 22. <u>ADDITIONAL INFORMATION</u>

Requests for additional information should be referred to David Hunt, Public Works Director, at 561.881.3345

End of Instructions to Bidders

### **CONTRACT AGREEMENT INFORMATION**

### **FORM**

The page attached at the end of this section demonstrates the Agreement to be executed between the Town and the Contractor for this project. This Agreement formally incorporates the bid document and the Contractor's bid into the Services Term Contract.

### PRELIMINARY MATTERS

### **BEFORE STARTING CONTRACT SERVICES:**

The Contractor shall perform no portion of the Work at any time without Contract Documents.

### **INSURANCE REQUIREMENTS**

### **CONTRACTOR'S INSURANCE:**

Contractor shall <u>not</u> commence work or make deliveries to the project site until satisfactory proof of insurance coverage ('Certificate of Insurance') is provided to the Town. Certificate of Insurance shall be submitted to Town within fourteen (14) days of contract award notification (see INSTRUCTIONS TO BIDDERS, paragraph 5e.).

The limits of liability for the insurance required shall <u>provide coverage for not less</u> than the following amounts:

A. Worker's Compensation:

1. State Statutory

2. Employer's Liability \$1,000,000/\$1,000,000

B. Commercial General Liability:

(Including Premises -- Operations: XCU, Products - Completed Operations, Personal & Advertising Injury; Contractual Liability; Contractor's Protective; Broad Form Property Damage)

1. Completed Operations, Bodily Injury and Property Damage, Combined Limit

Each Occurrence \$1,000,000. Annual Aggregate per job/contract \$2,000,000.

C. Comprehensive Automobile Liability: (Owner-leased-non-owned & hired)

1. Bodily Injury:

Each Person \$1,000,000.

Each Accident \$1,000,000.

2. Property Damage:

3.

Each Occurrence

\$1,000,000.

D. Additional liability coverage for Town shall be provided by endorsement as "Additional Insured" (ISO Form CG 2010) on Contractor's General Liability Policy. Add the following names:

Owner -- TOWN OF LAKE PARK

- E. If Contractor's vehicles will operate on Town property, Town must be named as "Additional Insured" on Automobile Liability policy.
- F. The Contractor's General Liability Policy "other insurance" clause shall be amended to reflect coverage under this policy shall be primary.
- G. No work shall commence until the Town has received and approved certificates of insurance, including copies of the policy endorsements reflecting the additional insured, cancellation, and primary coverage terms. The certificate(s) shall also reference the Project Name/Title to which the certificate applies.

### **CONTRACTOR'S RESPONSIBILITIES**

The Contract Documents are intended to communicate the nature of the services, concept and scope of the work. The Contractor shall be responsible for providing the services and products listed herein without additional costs.

### PAYMENTS TO CONTRACTOR AND COMPLETION

After submission of the monthly invoice, designated Town personnel shall review and approve for payment invoices for work performed in accordance with the contract specifications. Each application for payment shall be reviewed for accuracy and that the contractor has faithfully performed his duties. If no discrepancies are found, then the payment of the invoice shall be authorized, or the unacceptable invoice shall be returned.

If any discrepancies are found, contractor shall be immediately notified, the situation jointly reviewed and corrected by the contractor in an agreed upon time frame, at no cost to the Town.

The contractor may submit the first invoice after the first thirty (30) days (one month) of service and every thirty (30) days (month) thereafter.

### JANITORIAL SERVICES BOND

All bonds must be submitted by the Bidder awarded the contract.

The contractor will be required to furnish proof of a fidelity, Janitorial Services Bond, executed by a surety company duly authorized to do business in the State of Florida, and on the approved U.S. Treasury List of Bonding Companies, in the amount of at least \$50,000 as security against the contractor's employees' theft of Town property, including cash funds, in connection with this contract. The Janitorial Services Bond shall be submitted to the TOWN OF LAKE PARK within fourteen (14) calendar days of bid award notification.

### **HOLD HARMLESS AND INDEMNIFICATION**

Contractor agrees to indemnify and hold harmless the Town, its employees, agents and servants against any claim, demand, cause of action, or lawsuit arising out of any act, action, negligent acts or negligent omissions, or willful misconduct of contractor, its employees, agents, or servants during the performance of the contract, whether directly or indirectly. The Town of Lake Park shall be named as an additional insured on the Certificate of Insurance.

If the Town defends any claim, demand, cause of action, or lawsuit arising out of any act, action, negligent acts or negligent omissions, or willful misconduct of the contractor, its employees, agents, or servants during the performance of the contract, whether directly or indirectly, contractor agrees to reimburse the Town for all expenses, attorney's fees, and court costs incurred in defending such claim, cause of action or lawsuit.

### **CONTRACT TERMS**

The contract shall include, but not be limited to, the following:

- A) All terms, conditions, plans, and specifications of this bid.
- B) Lump sum annual total for the first year of this 36 month contract, as well as a schedule of bid item prices, and/or as indicated on the bid form, for all goods/services required of this project, or for those applied to additional work above and beyond the original scope.
- C) Bidder agrees that terms of the contract shall provide that the Town of Lake Park retains ownership rights to all documents prepared by the Contractor during the course of the contract. These documents shall become 'Public Record'.

### **WAIVER**

It is agreed that no waiver or modification of this contract or of any covenant, condition or limitation contained in it shall be valid unless it is in writing and duly executed by the party to be charged with it, and that no evidence of any waiver or modification shall be offered or received in evidence in any proceeding, arbitration, or litigation between the parties arising out of or affecting this contract, or the right or obligations of any party under it, unless such waiver or modification is in writing, duly executed as above. The parties agree that the provisions of this paragraph may not be waived except by a duly executed writing.

### SURVIVORSHIP OF BENEFITS

This contract shall be binding on and inure to the benefit of the respective parties and their executors, administrators, heirs, personal representatives, successors and assigns.

### **ENTIRE AGREEMENT**

This contract (consisting of the bid, any Addenda, contractor's bid, and Contract Agreement Form) states the entire contract between the parties hereto with respect to the subject matter hereof, and all prior and contemporaneous understandings, representations, and agreements are merged herein or superseded hereby. No alterations, modifications, release, or waiver of this contract or any of the provisions hereof shall be effective unless in writing, executed by the parties. The products/services required of this contract will be officially "ordered" through the issuance of a Purchase Order. Contractor shall NOT commence work until they have been issued a signed Purchase Order from the TOWN OF LAKE PARK.

### **SEVERABILITY**

If any term or provision of this contract is found to be illegal and unenforceable, such terms shall be deemed stricken and the remainder of the contract shall remain in full force and effect.

### **TERM AND TERMINATION**

Contractor shall perform the maintenance services associated with the Property as identified in the Technical Specifications section attached hereto and made part hereof, for an initial 36 month period. This Agreement may be renewed for two (2) additional 12 month terms upon mutual consent, evidenced by a written Amendment to this Agreement extending the term thereof.

Once the contract has been awarded, it may be terminated by the Town without cause upon providing contractor with at least thirty (30) days prior written notice.

Should either party fail to perform any of its obligations under this contract for a period of thirty (30) days after receipt of written notice of such failure, the non-defaulting party will have the right to terminate the contract immediately upon delivery of written notice to the defaulting party of its election to do so. The foregoing rights of termination are in addition to any other rights and remedies that such party may have.

If the Town elects to terminate for convenience (without cause), or with cause, subsequent to the termination language above, the Town may seek the services of the next-lowest Bidder, or that Bidder which in the sole determination of the Town, offers the Town the most advantageous opportunity to complete the project.

### **PERMITS, TAXES, LICENSES**

Contractor shall, at its own expense, obtain all necessary permits, pay all licenses, fees, and taxes, required to comply with all local ordinances, state and federal laws, rules and

regulations applicable to the business to be carried on under this contract. There is no fee for pulling a Town Building Permit. Currently, there is no requirement for a Notice of Commencement.

### **MANNER OF PERFORMANCE**

Contractor agrees to perform its duties and obligations under this contract in a professional and workmanlike manner, in accordance with all applicable local, federal and state laws, rules, and regulations. Contractor agrees that the services provided under this contract shall be provided by employees that are educated, trained, experienced, certified, and licensed in all areas encompassed within their designated duties. Contractor agrees to furnish the Town with any and all documentation, certification, authorization, license, permit, or registration currently required by applicable laws or rules and regulations. Contractor further certifies that it and its employees are now in and will maintain good standing with such governmental agencies and that it and its employees will keep all licenses, permits, registrations, authorizations, or certifications required by applicable laws or regulations in full force and effect during the term of this contract. Failure of Contractor to comply with this paragraph shall constitute a material breach of this contract.

End of Contract Agreement Information

### **Contract Agreement**

### AGREEMENT BETWEEN OWNER AND CONTRACTOR

Custodial Services Term Contract
Various Town Locations
TOWN OF LAKE PARK
TOWN BID NO. 107-2012

Upon execution by both parties, this Agreement shall serve as the Contract between the TOWN OF LAKE PARK ("Owner") and ("Contractor") for the delivery of the bid items contained in the aforementioned contractor's bid response to the Town's Invitation For Bid No. 107-2012.
All terms, conditions, plans and specifications of No. 107-2012, any Addenda, and contractor's accepted bid, dated shall apply to this Agreement, and are incorporated herein. In the event of conflict, the terms of the Town's bid shall take precedence. The total contract amount for the first twelve (12) months of this thirty six (36) month contract shall be
IN WITNESS WHEREOF, the parties hereto have made and executed this Agreement on the respective dates under each signature: Town of Lake Park through its Town of Lake Park Commission, signing by and through the Mayor, authorized to execute same by Commission action on the
TOWN OF LAKE PARK
Attest:  By:  James DuBois, Mayor
day of, 2012 Vivian Mendez Lemley, Town Clerk
(Town Seal)
By: Town Manager, 2012
Approved as to form and legality For the use of and reliance by the Town of Lake Park only:
By: Thomas Baird, Town Attorney
day of , 2012

### AGREEMENT BETWEEN OWNER AND CONTRACTOR (Cont.)

	Contractor:
	Name of Contractor
	Signature
	Print Name, Title
(CORPORATE SEAL)	day of, 2012
STATE OF FLORIDA ) :ss COUNTY OF)	
Sworn to and subscribed before me this	day of, 2012 by
[ ] has produced	who (check one) [ ] is personally known to me or as identification.
	Notary Public, State of
	Print or Type Name of Notary Public
My commission expires:	

END OF AGREEMENT BETWEEN OWNER AND CONTRACTOR

### **SCOPE OF WORK**

Provide all labor, supervision, equipment, supplies, and materials required to ensure the proper performance of this work in accordance with the bid specifications and site specific schedules at the following Lake Park, Florida locations:

FACILITY	ADDRESS	CLEANING DAYS	HOURS OF ACCESS
Town Hall	535 Park Avenue	Monday through Friday	4:00 p.m to 11:00 p.m.
PBSO District 10 Substation	700 Sinth Street	Manday Maday day 6 5 1	
PBSO District 10 substation	700 Sixth Street	Monday, Wednesday & Fridays	8:00 a.m. to 4:00 p.m.
Public Works Department	650 Old Dixie Highway	Tuesday & Thursday	4:00 p.m to 11:00 p.m.
Lake Park Harbor Marina			
Shower Rooms & Boat Ramp	105 Lake Shore Drive	Monday, Wednesday,	
Bathrooms	103 Lake Shore Drive	Friday, & Saturday	6:00 p.m. to 11:00 p.m.
		Monday, Wednesday, Thursday,	
Lake Shore Park Bathrooms	701 Lake Shore Drive	Friday, & Saturday	3:00 p.m. to 6:00 p.m.

Work includes regular custodial services to Town of Lake Park facilities in addition to "as needed" heavy cleaning and porter services. Each location has specific requirements that are detailed in the Technical Specifications section of this document.

Bidders shall provide an annual lump sum amount to clean each building. In addition, unit prices shall be provided for specific tasks (I.e. carpet extraction, window cleaning, etc.) on an "as needed" basis. A line item shall be provided for the performance of an initial cleaning to bring the location into contract compliance in advance of the start of regularly scheduled duties.

### **GENERAL SPECIFICATIONS**

All labor, supervision, equipment, supplies and materials required to ensure the proper performance of this work at all locations, unless otherwise specified, shall be furnished by the contractor.

Upon contract award, contractor is required to perform an initial cleaning to bring the location into contract compliance in accordance with the specifications. This cleaning must be performed within 30 days of start of service and satisfactory completion must be approved by the Public Works Director.

The Town shall supply paper towels, toilet paper, hand soap, and trash can liners for the contractor to replenish as needed. Requests for supplies must be made in writing or e-mail at

least three days in advance by a person in a supervisory capacity. No supplies will be given to workers "on demand".

The successful bidder and its employees will report hazardous conditions and items in need of repair including burned-out lights, leaky faucets, toilet stoppages, etc. directly to the Public Works Department.

All employees responsible to open and close shall be capable of securing the facilities.

Due to the type of operations and activities in the different facilities, the basic services will be unique to each building. In the event that some scheduled activity interferes with the normal scheduled cleaning, it will be arranged to complete cleaning after such activity is over.

Contractor shall submit a daily-weekly-monthly cleaning checklist form for approval to the Public Works Department before commencing work. This form shall be posted in a conspicuous location in each building and the contractor's employees must log their activities at the end of each cleaning event.

The contractor shall comply with the Town of Lake Park procedures and requirements regarding sanitary techniques and safety. In addition, the contractor shall comply with OSHA Act #1910.1030 regarding worker exposures to blood borne pathogens along with any and all Federal, State and local laws and regulations now in effect, or hereinafter enacted during the term of this Agreement, which are applicable to the contractor, its employees, agents or subcontractors, if any, with respect to the work and services described herein.

Successful bidder shall be responsible for ensuring that employees do not disturb papers on desks, open desks, drawers, cabinets, or use the telephones, which are provided strictly for the use of the employees of the Town.

### MATERIALS, EQUIPMENT AND SUPPLIES

The Contractor shall submit to the Public Works Director for approval and maintain a current list of all materials, equipment, and supplies stored at any Town facilities, including chemical material safety data sheets. It will be the responsibility of the contractor to provide Green Seal Certified cleaning supplies (excluding disinfectants) to perform the required janitorial services. Highly corrosive chemicals, those that cause excessive tearing, those with offensive odors or cause other irritations to building occupants, will not be approved for use.

A limited storage area shall be provided for the contractor to store necessary materials, equipment, and supplies.

The Contractor shall furnish and maintain all the necessary equipment and should submit as part of his bid a complete list of the equipment to be used.

### **ELIGIBILITY**

Bidders must demonstrate that they have recently and successfully provided similar services to at least three clients for services of an equivalent size and nature. Bidders shall provide information

to support their past experience, ability, and capacity to perform the requirements of this contract. Bidders shall provide documentation of all business/occupational licenses required to perform these services, as well as proof of ability to acquire insurance and bonding as part of the bid process.

### **CONTRACTOR'S PERSONNEL**

Contractor shall provide the Town with resumes for all principals, management and supervisory personnel that will support their experience and qualifications to perform these contract services. Contractor shall provide supervisory personnel who can adequately communicate on-site, by telephone, and by e-mail with Town staff relative to any service problems, or service requirements. Contractor shall respond to services within 2 to 4 hours of notification, in person or by telephone.

The Town shall be furnished a list of all personnel assigned to the contract. The contractor shall be responsible for keeping this list up to date during the contract term.

The contractor shall provide the Town with a listing, and keep current, to include the names and emergency telephone numbers of supervisory personnel who are assigned to the Town contract. It is the intention of the Town that the contractor's management or supervisory personnel proposed for the contract will be available for the initial contract term.

Contractor's employees shall present a professional appearance: neat, clean, well groomed, and courteous and conduct themselves in a respectable manner, in the performance of duties, and while on Town property.

The Town shall have the right to require the contractor to remove from assignment to its facilities such employees as shall be deemed incompetent, careless, insubordinate, or in any way objectionable, or any personnel whose actions may be contrary to the public interest or inconsistent with the best interests of the Town of Lake Park.

Selected contractor must comply with all applicable labor/employment laws and regulations. The contractor shall be required to pay its' employees at least the federal minimum wage rate. The Town reserves the right to inspect the payroll records of the contractor as may be deemed necessary to determine contractor's compliance with the Federal Wage and Hour Law.

## <u>SERVICE HOURS / RESPONSE TIME / EMERGENCY SERVICE / PROPERTY DAMAGE:</u>

All services provided shall be performed in accordance with the times specified in the bid specifications. Any change to that schedule shall be requested in writing, and approved by the Town prior to implementation. Contractor shall advise Town personnel immediately of any damage noticed by contractor personnel while on duty, or any damage done to Town property by contractor's personnel, NOT LATER THAN THE NEXT WORKING DAY after which such damage may occur. Contractor caused damage shall be promptly corrected to the satisfaction of the Town, and any cost to resolve the matter will be borne solely by the contractor.

Service Response Time: contractor shall have 24 hr. telephone service to insure the contractor's ability to respond and comply with Town requests on a timely basis. Contractor should respond and comply with any Town request for service for emergency service within 2 to 4 hours from time of Town contact. Failure to respond or comply with the service request within the time parameters stated above may result in Town invocation of a documented poor performance complaint.

### **SECURITY**

- A. The contractor shall at all times enforce strict discipline and good order among his employees. No children, friends, or relatives, or any person not employed and assigned to subject sites are allowed on subject premises. Unauthorized use of Town property is prohibited.
- B. Contractor will not use employees of any temporary (help-type) employee agency. Only actual bona fide contractor employees are to be used to perform the specifications unless otherwise approved in writing by the Public Works Director.
- C. Contractor will be responsible for securing keys for the facilities at least 24 hours in advance of contract start date. The successful bidders will pick up the necessary keys at the Public Works Department for Town Hall, Lake Shore Park Restrooms and the Public Works Complex. The keys for Lake Park Harbor Marina shall be picked up from the Harbor Master. Arrangements must be made directly with the Sheriff for access to the PBSO District 10 Substation. Any labor and/or material cost for replacement keys, recoding of access keys/doors, and/or re-keying of locks as a result of the actions of the janitorial service provider (lost/misplaced keys, etc.) will be deducted from the monthly payments.

### **TERMINATION FOR CAUSE:**

The contractor's services may be terminated for any of the following causes: poor performance to cure client complaints within two days of notice by the Town, or after three documented poor performance complaints from the Town's contract administrator; if there is a perceived breach of security; if personnel are used who are unknown by the Town agency, or who pose a threat to the security of agency by action, deed or appearance.

Designated Town personnel shall periodically review contractor's performance. If any discrepancies are found, contractor shall be immediately notified, the situation jointly reviewed and corrected by the contractor in an agreed upon time frame, at no cost to the Town.

Thereafter, further discrepancy or unsatisfactory performance by the contractor may be cause for contract termination, at the Town's discretion.

NOTE: Poor performance complaints by the Town will not preclude the Town from canceling the contract for cause, in accordance with the bid specifications.

### **THERMOSTATS**

All thermostats in the buildings are not to be touched. Thermostats are preset.

### RECYCLING

The Contractor must remove all recyclable trash from each location on the cleaning days specified. Recyclable trash must be removed separately from other trash to avoid contamination and placed in designated recycle bins.

### SPECIAL PROVISION FOR CLEANING AREAS WITH ELECTRONIC DEVICES

While cleaning areas with data processing machines, work processing machines and/or other electronic devices:

- A. Contractor shall not move nor jar computers, and/or date processing machines, equipment or accessories.
- B. Contractor shall not use steel wool, powdered cleansers, brushes, dusters, rags or waste material that leave dust nor any material containing silicon on or around this equipment.

C.

### **COST TO THE TOWN:**

The contractor shall be responsible for all costs incurred in providing the required services to include: all labor, management, all janitorial cleaning supplies, equipment, insurance, licenses and police background checks of employees, in accordance with the bid specifications. The total cost to the Town for the required services shall be the costs proposed by the bidder, and accepted by the Town, as submitted in the SCHEDULE OF BID ITEMS response that follows.

### **CONTRACT COORDINATOR**

The Public Works Director, or his designee, shall function as the contract coordinator. The coordinator's duties shall include:

- Liaison with contractor
- Coordinate and approve all work under the contract
- Resolve any disputes
- Assure consistency and quality of Contractor's work
- Review and approve for payment, invoices for work performed in accordance with the contract specifications

### TECHNICAL SPECIFICATIONS SECTION

The following are separate, site specific specifications available as a compliment to the Scope of Work for this project. All required bid items are described in the Scope of Work, and may be further clarified in any Addenda issued. Bidders must attend a pre-bid conference at the project site to become familiar with existing and local conditions.

See Appendix A for "PBSO Vendor Fingerprint Instructions"

### TECHNICAL SPECIFICATIONS SPECIFIC TO:

Town Hall 535 Park Avenue, Lake Park, Florida 33403

### **IN GENERAL**

The Town Hall is a two story office building housing the Town Manager, Town Clerk, Human Resources, Community Development, and Finance Departments. It has a Commission Chambers, ballroom with stage (not a part of the regular cleaning duties), a conference room, two kitchenettes, and side conference offices. There are four bathrooms of approximately 150 square feet each and one bathroom of about 35 sq.ft. There is a 23 step, carpeted grand stairway in the tile foyer. The floor covering is approximately 3,385 sq.ft. of commercial glue down carpeting and several area rugs over wood flooring; 3,730 sq.ft. of Dade County pine wood flooring in the offices and 2,300 sq. ft. in the Mirror Ballroom; 425 sq.ft.. of waxed paver tiles in the foyers and about 600 sq.ft. of ceramic tile in the bathrooms.

### SPECIFIC HOUSEKEEPING PROVISIONS - FREQUENCY

A. The following duties shall be performed <u>5 times per week</u>, Monday, Tuesday, Wednesday, Thursday and Friday between the hours of 4:00 p.m. and 11:00 p.m. by the CONTRACTOR at the facility; cleaning activities shall not disrupt public meetings.

### Duties include:

- 1. Empty trash, recycling and waste containers (wash trash lids and containers as needed before replacing liner) in all rooms, and hallways.
- 2. Replace plastic liners of appropriate size in waste receptacles. Liners shall be replaced only when soiled, torn or no longer useful.
- 3. Maintain all file cabinets, workstation partitions, ledges, sills, communication consoles and all furniture in a dust free condition. Clean and sanitize telephones. NOTE: DO NOT DISTURB OR MOVE ANYTHING ON THE DESKS.
- 4. Clean conference room table and dust chairs and all other furniture in the room.
- 5. Clean and sanitize all drinking fountains using metal polish as necessary to remove watermarks.
- 6. Vacuum all carpeted floor areas, including areas under desks, chairs, tables and other furniture, as well as corners, baseboards and stairs. The vacuuming shall remove staples,

- particles of paper or other material, mud, dirt or any other debris on the carpet. Spot clean carpets on an as needed basis.
- 7. All non-carpeted floor areas shall be washed with clean water and a clean mop. Disinfect all non-carpeted floor areas including stairwells and landings. Wash and mop procedures should leave a clean appearance, without streaks or spots, and should not splatter walls or baseboards. Floor tiles and grout should be maintained in a clean and stain free condition.
- 8. Remove all cobwebs; remove fingerprints from doors and partition glass. Disinfect all entry door handles.
- 9. Clean all interior building entranceways and the south exterior foyer.
- 10. Clean elevator flooring and door tracks. Remove fingerprints from elevator doors and polish surface top to bottom. Disinfect call buttons and control panel buttons.
- 11. Clean and disinfect all restrooms, including sinks, toilets, urinals, mirrors (must be streak and spot free), floors, walls, partitions, door handles and fixtures. Clean underside rim on urinals and toilet bowls. Clean and polish all mirrors, dispensers and trim. Wash and sanitize toilet seats and sanitary napkin receptacles. Fill toilet tissue, towels, and soap dispensers with designated materials. Replace urinal blocks and screens as needed. Wet mop floors with disinfectant cleaner. Gather all waste paper and dispose in proper receptacles. Tile surfaces must be maintained in a clean, unstained condition with sparkling appearance in all areas of bathrooms. Toilets and restrooms must be maintained in clean and sanitary condition.
- 12. Wipe down clean and disinfect the outside of all appliances with suitable cleaners in the employee lounge areas. In addition, wipe down, clean and disinfect all sinks, counters, tables, chairs and fixtures. Sweep floors. Wet mop floors with disinfectant cleaner. Dispose of all trash and replace liners, empty recycle bins.
- 13. Clean all open stairwell surfaces daily.
- B. The following duties shall be performed on a <u>weekly</u> basis by the CONTRACTOR at the facility (cleaning activities shall not disrupt public meetings):
  - 1. Dust all picture frames, charts, graphs and similar wall hangings. Dust all ledges and other flat surfaces within reach. Dust tops of all bookcases.
  - 2. Remove fingerprints from walls, woodwork and doorframes.
  - 3. Systematically clean all elevator tracks.
  - 4. Clean all elevator phone closet interiors.
  - 5. Hand wash walls, stall partitions and light switches in restrooms. Flush floor drains. Dust partitions and wall surfaces.
  - 6. Wipe walls and light switches as necessary.

- C. The following duties shall be performed on a **monthly** basis by the CONTRACTOR at the facility (cleaning activities shall not disrupt public meetings):
  - 1. High dusting. (High partitions and moldings).
  - 2. Dust or vacuum outside of air conditioning vents including restrooms.
  - 3. Dust all blinds.
  - 4. Dust all baseboards including restrooms.
  - 5. Dust all fire extinguisher closets.
  - 6. Dust window ledges.
  - 7. Wipe down interior doors.

End of Town Hall Technical Specifications

### TECHNICAL SPECIFICATIONS SPECIFIC TO:

PBSO District 10 Substation 700 Sixth Street, Lake Park, Florida 33403

### **IN GENERAL**

The Sheriff's office substation is a single story office building housing a District Commander, his Administrative Assistant, Sergeants" offices, conference room, kitchenette, public information area, and unoccupied holding cells. There are four, single toilet bathrooms ranging in size from 30 square feet to 40 square feet. The floor covering is approximately 3,500 sq.ft. of ceramic tile and about 175 sq.ft. of commercial glue down carpeting.

Note: the County shall conduct fingerprint based criminal history record checks on all persons who have unescorted access to the Palm Beach Sheriff's Office District 10 Substation, a designated "critical facility". A fingerprint based criminal history record check shall be conducted on all contractor's employees who are unescorted when entering a facility determined to be critical to the public safety and security of the Town. The bidder is solely responsible for understanding the financial, schedule, and staffing implications of this Ordinance. Further, the bidder acknowledges that its bid price includes any and all direct or indirect costs associated with compliance of this Ordinance, except for the applicable FDLE/FBI fees that shall be paid by the County.

Arrangements must be made directly with the Sheriff for access to the PBSO District 10 Substation.

### SPECIFIC HOUSEKEEPING PROVISIONS - FREQUENCY

A. The following duties shall be performed <u>3 times per week</u>, Monday, Wednesday and Friday between the hours of 8:00 a.m. and 4:00 p.m. by the CONTRACTOR at the facility:

### Duties include:

- 1. Empty trash, recycling and waste containers (wash trash lids and containers as needed before replacing liner) in all rooms, hallways and outside of buildings.
- 2. Replace plastic liners of appropriate size in waste receptacles. Liners shall be replaced only when soiled, torn or no longer useful.
- 3. Maintain all file cabinets, workstation partitions, ledges, sills, communication consoles and all furniture in a dust free condition. Clean and sanitize telephones. NOTE: DO NOT DISTURB OR MOVE ANYTHING ON THE DESKS.
- 4. Clean conference room table and dust chairs and all other furniture in the room.

- 5. Clean and sanitize all drinking fountains using metal polish as necessary to remove watermarks and fingerprints.
- 6. Vacuum all carpeted floor areas, including areas under desks, chairs, tables and other furniture, as well as corners, baseboards and stairs. The vacuuming shall remove staples, particles of paper or other material, mud, dirt or any other debris on the carpet. Spot clean carpets on an as needed basis.
- 7. All non-carpeted floor areas shall be washed with clean water and a clean mop. Disinfect all non-carpeted floor areas including stairwells and landings. Wash and mop procedures should leave a clean appearance, without streaks or spots, and should not splatter walls or baseboards. Floor tiles and grout should be maintained in a clean and stain free condition.
- 8. Remove all cobwebs; remove fingerprints from doors and partition glass. Disinfect all entry door handles.
- 9. Clean all building entranceways, inside and outside. Particular attention should be given to the storefront glass doors and sidelights. Clean and maintain cigarette receptacles outside of exterior doors. Remove trash or litter and mop or vacuum.
- 10. Clean all glass in the main lobby and all other interior areas (excluding exterior windows).
- 11. Clean and disinfect all restrooms, including sinks, toilets, urinals, mirrors (must be streak and spot free), floors, walls, partitions, door handles and fixtures. Clean underside rim on urinals and toilet bowls. Clean and polish all mirrors, dispensers and trim. Wash and sanitize toilet seats and sanitary napkin receptacles. Fill toilet tissue, towels, and soap dispensers with designated materials. Wet mop floors with disinfectant cleaner. Gather all waste paper and dispose in proper receptacles. Tile surfaces must be maintained in a clean, unstained condition with sparkling appearance in all areas of bathrooms. Toilets and restrooms must be maintained in clean and sanitary condition.
- 12. Wipe down clean and disinfect the outside of all appliances with suitable cleaners in the employee lounge areas. In addition, wipe down, clean and disinfect all sinks, counters, tables, chairs and fixtures. Sweep floors. Wet mop floors with disinfectant cleaner. Dispose of all trash and replace liners, empty recycle bins.
- B. The following duties shall be performed on a <u>weekly</u> basis by the CONTRACTOR at the facility:
  - 1. Dust all picture frames, charts, graphs and similar wall hangings. Dust all ledges and other flat surfaces within reach. Dust tops of all bookcases.
  - 2. Remove fingerprints from walls, woodwork and doorframes.

- 3. Hand wash walls, stall partitions and light switches in restrooms. Flush floor drains. Dust partitions and wall surfaces.
- 4. Wipe walls and light switches as necessary.
- 5. Clean restroom in jail cell.
- C. The following duties shall be performed on a **monthly** basis by the CONTRACTOR at the facility:
  - 1. High dusting. (High partitions and moldings).
  - 2. Dust or vacuum outside of air conditioning vents including restrooms.
  - 3. Dust all blinds.
  - 4. Dust all baseboards including restrooms.
  - 5. Dust all fire extinguisher closets.
  - 6. Dust window ledges.
  - 7. Wipe down interior doors.

End of PBSO District 10 Substation Technical Specifications

### TECHNICAL SPECIFICATIONS SPECIFIC TO:

Public Works Department 650 Old Dixie Highway, Lake Park, Florida 33403

### IN GENERAL

The Public Works Department consists of three buildings on a single site.

The two story Administration facility houses the Director, his Assistant, and the Project Manager, four office areas, an executive kitchenette, a staff break room with kitchenette, and a conference room. There are two, tiled bathrooms with showers, approximately 50 square feet each and a 20 sq.ft. wash room. The floor covering is approximately 950 sq.ft. of commercial glue down carpeting, 675 sq.ft. of concrete, and 550 sq.ft. of ceramic tile. There is a 13 step, carpeted service stairway.

The Vehicle Maintenance office is a 170 sq.ft. carpeted area with a bathroom and a washroom. There is approximately 65 sq.ft. of ceramic tile in these two "wet" areas.

The Facilities Maintenance barn has a 65 sq.ft. washroom with two toilet stalls with ceramic tile flooring. There is a 25 sq.ft. shower with a concrete floor. There is a utility "wash-up" sink out on the floor.

### SPECIFIC HOUSEKEEPING PROVISIONS - FREQUENCY

A. The following duties shall be performed 2 times per week, Tuesday and Thursday between the hours of 4:00 p.m. and 11:00 p.m. by the CONTRACTOR at the facility:

### Duties include:

- 1. Empty trash, recycling and waste containers (wash trash lids and containers as needed before replacing liner) in all rooms, and hallways.
- 1. Replace plastic liners of appropriate size in waste receptacles. Liners shall be replaced only when soiled, torn or no longer useful.
- 2. Maintain all file cabinets, workstation partitions, ledges, sills, communication consoles and all furniture in a dust free condition. Clean and sanitize telephones. NOTE: DO NOT DISTURB OR MOVE ANYTHING ON THE DESKS.
- 3. Clean conference room table and dust chairs and all other furniture in the room.

- 4. Vacuum all carpeted floor areas, including areas under desks, chairs, tables and other furniture, as well as corners, baseboards and stairs. The vacuuming shall remove staples, particles of paper or other material, mud, dirt or any other debris on the carpet. Spot clean carpets on an as needed basis.
- 5. All non-carpeted floor areas shall be washed with clean water and a clean mop. Disinfect all non-carpeted floor areas including stairwells and landings. Wash and mop procedures should leave a clean appearance, without streaks or spots, and should not splatter walls or baseboards. Floor tiles and grout should be maintained in a clean and stain free condition.
- 6. Remove all cobwebs; remove fingerprints from doors and partition glass.
- 7. Clean all building entrance doors, disinfect door handles.
- 8. Clean and disinfect all restrooms in all three (3) buildings, including sinks, toilets, mirrors (must be streak and spot free), floors, walls, partitions and fixtures. Clean underside rim on toilet bowls. Clean and polish all mirrors, dispensers and trim. Wash and sanitize toilet seats. Fill toilet tissue, towels, and soap dispensers with designated materials. Wet mop floors with disinfectant cleaner. Gather all waste paper and dispose in proper receptacles. Tile surfaces must be maintained in a clean, unstained condition with sparkling appearance in all areas of bathrooms. Toilets and restrooms must be maintained in clean and sanitary condition.
- 9. Wipe down clean and disinfect the outside of all appliances with suitable cleaners in the employee lounge areas. In addition, wipe down, clean and disinfect all sinks, counters, tables, chairs and fixtures. Sweep floors. Wet mop floors with disinfectant cleaner. Dispose of all trash and replace liners, empty recycle bins.
- 10. Clean all open stairwell surfaces.
- B. The following duties shall be performed on a weekly basis by the CONTRACTOR at the facility:
  - 1. Dust all picture frames, charts, graphs and similar wall hangings. Dust all ledges and other flat surfaces within reach. Dust tops of all bookcases.
  - 2. Remove fingerprints from walls, woodwork and doorframes.
  - 3. Hand wash walls, stall partitions and light switches in restrooms. Flush floor drains. Dust partitions and wall surfaces.
  - 4. Wipe walls and light switches as necessary.
- C. The following duties shall be performed on a **monthly** basis by the CONTRACTOR at the facility:
  - 1. High dusting. (High partitions and moldings).
  - 2. Dust or vacuum all ceiling vents including restrooms.
  - 3. Dust all blinds.
  - 4. Dust all baseboards including restrooms.

- 5. Dust all fire extinguisher closets.
- 6. Dust window ledges.

End of Public Works Department Technical Specifications

### TECHNICAL SPECIFICATIONS SPECIFIC TO:

Lake Park Harbor Marina
105 and 103 Lake Shore Drive, Lake Park, Florida 33403

### **IN GENERAL**

The Lake Park Harbor Marina is a Town operated marina and public boat launching facility serving tourists, transient, and resident boaters. Public restroom facilities that serve the boat launching facilities are used by approximately 35 people per day; and restroom, shower and laundry facilities for occupants of the marina are used by approximately 60 persons per day.

Not part of the weekly cleaning contract are the Marina office and the second floor, rental meeting room. The flooring consists of approximately 1,250 square feet of waxed vinyl flooring.

The weekly cleaning contract is only for the public restrooms and limited access bathrooms with showers.

There are two, 55 sq.ft. public restrooms with tile, next to the public boat ramp located at the south of the facility. Each restroom has one toilet and one sink.

The men's and women's limited access bathrooms with showers are located in the Marina office building at the north end of the facility. Each bathroom measures approximately 290 sq.ft. and has two fully tiled shower stalls. There are a total of eight toilets and/or urinals and four sinks.

### SPECIFIC HOUSEKEEPING PROVISIONS - FREQUENCY

A. The following duties shall be performed 4 times per week, Monday, Wednesday, Friday, and Saturday including holidays, between the hours of 6:00 p.m. and 11:00 p.m. by the CONTRACTOR at the facility:

### Duties include:

- 1. Clean and disinfect all restrooms in both buildings, including sinks, toilets, mirrors (must be streak and spot free), floors, walls, partitions and fixtures. Clean underside rim on toilet bowls. Clean and polish all mirrors, dispensers and trim. Wash and sanitize toilet seats. Fill toilet tissue, towels, and soap dispensers with designated materials. Replace urinal blocks and screens as needed. Thoroughly sweep and then wet mop floors with disinfectant cleaner. Gather all waste paper and dispose in proper receptacles. Tile surfaces must be maintained in a clean, unstained condition with sparkling appearance in all areas of bathrooms. Toilets and restrooms must be maintained in clean and sanitary condition.
- 2. Clean and disinfect all showers, including tile walls, floors, faucets, drains, and shower heads. Remove all mildew, mold, soap scum and residue from all surfaces including shower curtains.

- 3. Clean and disinfect all sinks, counters, soap and towel dispensers. Remove all soap scum and residue.
- 4. Empty trash, recycling and waste containers (wash and disinfect trash lids and containers as needed before replacing liner) in all rooms, hallways and areas immediately outside of restrooms and bathrooms. Empty and disinfect sanitary napkin disposal containers.
- 5. Remove all cobwebs; remove fingerprints from doors and walls. Disinfect all entry door handles.
- B. The following duties shall be performed on a **monthly** basis by the CONTRACTOR at the facility:
  - 1. Hand wash walls, stall partitions and light switches in restrooms. Flush floor drains.
  - 2. Dust or vacuum all ceiling vents including restrooms.

End of Lake Park Harbor Marina Technical Specifications

### TECHNICAL SPECIFICATIONS SPECIFIC TO:

Lake Shore Park Public Restroom
701 Lake Shore Drive, Lake Park, Florida 33403

### IN GENERAL

The Lake Shore Park Public Restroom is a 380 square foot facility with both a men's and a ladys' room. It has painted concrete floors and walls and a total of three toilets, one urinal, and four sinks. It is situated between the tennis courts and the rental pavilion. There is a chrome dished, chilled water fountain in the foyer.

### SPECIFIC HOUSEKEEPING PROVISIONS - FREQUENCY

- A. The following duties shall be performed 5 times per week, Monday, Wednesday, Thursday, Friday and Saturday between the hours of 3:00 p.m. and 6:00 p.m. by the CONTRACTOR at the facility:
  - 1. Clean and disinfect two (2) restrooms, including sinks, toilets, urinals, mirrors (must be streak and spot free), floors, walls, partitions and fixtures. Clean underside rim on urinals and toilet bowls. Clean and polish all mirrors, dispensers and trim. Wash and sanitize toilet seats and sanitary napkin receptacles. Fill toilet tissue, and soap dispensers with designated materials. Wet mop floors with green products. Gather all waste paper and dispose in proper receptacles. Painted surfaces must be maintained in a clean, unstained condition with sparkling appearance in all areas of bathrooms. Toilets and restrooms must be maintained in clean and sanitary condition.
- B. The following duties shall be performed on a weekly basis by the CONTRACTOR at the facility:
  - 1. Hose down walls and floors, spray with disinfectant, scrub with a stiff brush, and rinse. Squeegee water out of the building.

End of Lake Shore Park Public Restroom Technical Specifications

END OF TECHNICAL SPECIFICATIONS SECTION

### BID FORM: No. 107-2012

### **CUSTODIAL SERVICES TERM CONTRACT** VARIOUS TOWN LOCATIONS TOWN OF LAKE PARK

Instructions: Remove this and all following pages, complete and execute, and submit in triplicate with your bid package (1 Original and 2 copies).

In accordance with the plans and specifications noted in this Bid document, the FIRST, TWELVE MONTH LUMP SUM TOTAL BASE BID for this project is:

	(\$	
Required documents attached?  - Schedule of Bid Items  - Acknowledge Addenda # (if issued)  - Bid bond (minimum of 5% of total bid (signed)  - 1 Original and 2 copies of the following:  - Bid Form (signed)  - Clarifications/Exceptions  - List of Subcontractors  - 'Drug Free Workplace' Cert. (signed)  - List of References  - Statement of Capacity to Perform  - Resumes of Principals, Management, & Supervisory Personnel  - List of Equipment to be Used In Daily Cleaning Routines  - Licenses (copies of applicable licenses)  - Proof of Existing Insurance Coverage  - Proof of Fidelity Bonding Capability	(Yes or No)	
NAME OF FIRMADDRESS		
PHONE#FAX#		
AUTHORIZED SIGNATURE		
NAME & TITLE (TYPED or PRINTED)		_
POINT OF CONTACT EMAIL ADDRESS:		_
DATE: TAX PAYER ID#:		

### CUSTODIAL SERVICES TERM CONTRACT VARIOUS TOWN LOCATIONS TOWN OF LAKE PARK BID NO. 107-2012

### SCHEDULE OF BID ITEMS

ITEM No.	ITEM DESCRIPTION	UNIT	QUANTITY	TOTAL PRICE
1.	Indemnification	Job	1	\$ 100.00
2.	Mobilization and Registration with Town	L.S.	1	\$
3.	Provide labor, supervision, equipment, and supplies, required to professionally clean the listed Town facilities for 12 months:			
	A. Town Hall	L.S.	1	\$
	a. Initial cleaning to bring location into contract compliance	Job	1	\$
	B. PBSO Substation	L.S	1	\$
	b. Initial cleaning to bring location into contract compliance	Job	1	\$
	C. Public Works Department c. Initial cleaning to bring location into	L.S.	1	\$
	contract compliance	Job	1	\$
	D. Lake Park Harbor Marina d. Initial cleaning to bring location into	L.S.	1	\$
	contract compliance	Job	1	\$
	E. Lake Shore Park Restrooms e. Initial cleaning to bring location into	L.S.	1	\$
	contract compliance	Job	1	\$
BASE	BID: TOTAL ITEMS 1 THRU 3		\$	
Writter	Amount \$			
4.	UNIT PRICES (On an "As Needed"	' Basis):		
	Power Scrub Ceramic Tile		\$	per square foot
	Strip & Wax Paver Tile	40	\$	per square foot

Strip & Seal Wood Flooring	\$ per square foot
Strip & Wax Vinyl Tile	\$ per square foot
Carpet Extraction	\$ per square foot
Window Cleaning (Interior)	\$ (1) large window
	\$ (1) medium window
	\$ (1) small window
Window Cleaning (Exterior)	\$ (1) large window
	\$ (1) medium window
	\$ (1) small window
Hourly Labor Rate, Heavy Cleaning	\$ 
Hourly Labor Rate, Porter Service	\$ 
Number of days to start work after Notice to Proceed:	
Submitted By:	
Name of Firm:	
E-mail Address	

UNIT PRICES (continued)

AWARD OF CONTRACT WILL BE BASED ON THE LOWEST RESPONSIVE BASE BID. CONSIDERATION SHALL BE GIVEN TO UNIT PRICING.

### **CLARIFICATIONS/EXCEPTIONS**

Please list any	clarifications	of your	bid i	in this	section,	as we	ll as	any	exceptions	you may	have.

### **LIST OF SUBCONTRACTORS**

Following are the subcontractors to be used if your company is awarded the Contract. Please note that all changes to this list must first be approved in writing by the TOWN OF LAKE PARK, Public Works Director (see 'Instructions To Bidders, 3C').

NAME OF COMPANY	ADDRESS OF COMPANY	PHONE/CONTACT
1)		
2)		
3)		
4)		
5)		

### CERTIFICATION OF DRUG FREE WORKPLACE PROGRAM

	fy the firm of, maintains a drug-free lace program, and that the following conditions are met:
1.	We publish a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the workplace; and specifying that actions will be taken against employees for violations of such prohibitions.
2.	We inform employees about the dangers of drug abuse in the workplace, the company's policy of maintaining a drug-free workplace, any available drug counseling, rehabilitation, and employee assistance programs, and the penalties that may be imposed upon employees for drug abuse violations.
3.	We give each employee engaged in providing the commodities or contractual services that are under bid a copy of the statement specified in subsection one (1).
4.	In the statement specified subsection one (1), we notify the employee that, as a condition of working in the commodities or contractual services that are under bid, the employee will abide by the terms of the statement; and will notify the employer of any conviction of, or plea of guilty or 'nolo contendere' to any violation of Chapter 893 or of any controlled substance law of the United States or any state, for a violation occurring in the workplace, no later than five (5) days after such conviction.
5.	We impose a sanction on, or require the satisfactory participation in a drug-abuse assistance or rehabilitation program if such is available in the employee's community, by any employee who is convicted.
6.	We make a good faith effort to continue to maintain a drug-free workplace through implementation of this section.
As the require	person authorized to sign the statement, I certify that this firm complies fully with the above ments.
	Authorized Signature (Date)
	Name & title (typed)

### LIST OF REFERENCES

Following are references from agencies/companies/individuals in which your company has provided similar services within the last 5 years:

**REFERENCE #1** 

Company/Agency Name Address:			
Point of Contact: Phone Number: Fax Number: E-mail Address:			
REFERENCE #2			
Company/Agency Name: Address:		-	
Point of Contact: Phone Number: Fax Number: E-mail Address:			
REFERENCE #3			
Company/Agency Name: Address:	 		
Point of Contact: Phone Number: Fax Number: E-mail Address:			

# LIST OF EQUIPMENT TO BE USED IN DAILY CLEANING ROUTINES

# APPENDIX A PBSO VENDOR FINGERPRINT INSTRUCTIONS

# PALM BEACH COUNTY -SHERIFF'S OFFICE

RIC L. BRADSHAW, SHERIFF



### To PBSO Vendor/Contractor:

Appear in person with valid government issued picture ID at one of the Palm Beach County Sheriff's Office sites listed below for fingerprinting. Give the Fingerprint Aide this letter and inform them that you are an outside vendor/contractor and are being required by PBSO to have your fingerprints submitted electronically. (The below sites are the only PBSO sites which offer electronic submission of fingerprints).

Pine Trail Satellite Office 1937Q N Military Tr WPB, FL 33409 561-688-3838 Hours of Operation 7am-7pm Located on the SW corner of Military Trail and Okeechobee Blvd.

Royal Palm Beach Substation 11498 Okeechobee Blvd Royal Palm Beach, FL 33411 561-904-8290 Hours of Operation 8am-4pm Located on the SE corner of Royal Palm Beach Blvd and Okeechobee Blvd. Delray Beach Substation 345 S Congress Av 2<sup>nd</sup> floor Delray Beach, FL 33445 561-274-1091 Hours of Operation 8am-4pm

### **Attention Fingerprint Aide:**

Please submit the prints of the holder of this document under MAP to PBSO ORI FL0500000. Write the TCN the subject's prints were recorded under below and include the exact way their name was transmitted. \*\*Advise the vendor to return this completed document to PBSO to receive their ID badge\*\*

TCN:	
70SX50_00000	
Name as it was transmitted:	
Date prints were submitted:	Submitted by Fingerprint Aide:



### PALM BEACH COUNTY SHERIFF'S OFFICE

# FINGERPRINTING SERVICES

Monday thru Friday only\*

www.pbso.or

There is a charge of \$10.00 (cash only) per card for general public fingerprinting. Photo I.D. required.

### **DELRAY BEACH**

SHERIFF'S OFFICE SUBSTATION
2nd FLOOR at the INFORMATION BOOTH
345 South Congress Avenue, Delray Beach, FL 33445

(561) 274-1091

Hours of Operation 8AM-4PM (Mon.-Fri.)

General Public

W Atlantic Ave

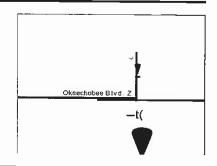
### PINE TRAIL CENTER

SHERIFF'S OFFICE SATELLITE

1937 Q North Military Trail, West Palm Beach, FL 33409

(561) 688-3838

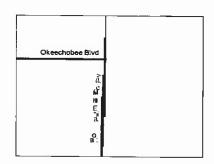
Hours of Operation 7AM-7PM (Mon.-Fri.)



### ROYAL PALM BEACH

General Public

SHERIFF'S OFFICE SUBSTATION
11498 Okeechobee Blvd., Royal Palm Beach, FL 33411
(561) 904-8290
Hours of Operation 8AM-4PM (Mon.-Fri., \*closed Wed.)
General Public



### CENTRAL DETENTION CENTER

SHERIFF'S OFFICE FACILITY 673 Fairgrounds Road, West Palm Beach, FL 33411

# Board Membership

## TAB 3



### Town of Lake Park Town Commission

### Agenda Request Form

Meeting Date: Decemb	er 5, 2012	Agenda l	tem No. Tab 3	
Agenda Title: Board Memb	ership Appointn	nent for the	Planning and Zoning Board	
[ ] CONSENT AGENDA [ ] PRESENTATION/PR [ ] PUBLIC HEARING [ ] BID/RFP AWARD  Approved by Town Manage  Vivian Lemley – Town Clerk Name/Title	OCLAMATION	[] RE	SCUSSION/POSSIBLE ACTION SOLUTION RDINANCE ON READING HER: Board Appointment Date:	]
Originating Department:  Town Clerk	Costs: \$ 0.00 Funding Source: Acct. # [] Finance		Attachments: Board Application Ballot	
Advertised: Date: Paper: [X] Not Required	All parties that have in this agenda item notified of meeting time. The following be filled out to be o	must be date and box must	Yes I have notified everyone X Or Not applicable in this case Please initial one.	

<u>Summary Explanation/Background:</u> In accordance with Town Code Section 2-112, <u>Membership on boards and committees terminated for missing meetings; filing of vacancies,</u> (c) Termination of Membership, "Membership on a Town board shall be automatically terminated for any member who, without valid excuse, misses three (3) board meetings, both regular and special in any consecutive 365-day period". Because of this provision, a regular board member has been removed from the board. A letter was sent to the board member on November 6, 2012 and is attached for your reference.

One of the alternate members, James Lloyd, has expressed an interest in being appointed as a regular member to the board, and his application has been attached for your review. The purpose of this item is to make the Commission aware of the opening on the board and to present the alternate member's application for consideration to become a regular member. The ballot is also attached.

Recommended Motion: To appoint one (1) regular member to fill the vacany.



November 6, 2012

Mason Brown 131 Hawthorne Drive Lake Park, Florida 33403

Dear Mr. Brown,

The Planning and Zoning Board expresses their concern that you were unable to attend the Special Call Local Planning Agency and Planning and Zoning Board meeting that took place on November 5, 2012.

Per Town Code of Ordinances Section 2-112, Membership on boards and committees terminated for missing meetings; filling of vacancies, (c) Termination of Membership, "Membership on a town board shall be automatically terminated for any member who, without valid excuse, misses three board meetings both regular and special in any consecutive 365-day period (any one-year term of the member)". A copy of the Code is enclosed for your reference.

As of today, you have three (3) unexcused absences (August 6, 2012, October 18, 2012, and November 5, 2012) therefore, we regrettably must terminate your membership on the Planning and Zoning Board.

If you would like to discuss this letter, please feel free to contact the Town Clerk's office at (561) 881-3311 or via e-mail at townclerk@lakeparkflorida.gov.

Mr. Brown, the Town of Lake Park values your contributions and service to the Planning and Zoning Board, and thanks you for your years of service.

Shari Canada

Deputy Town Clerk

Cc: Nadia DiTommaso, Community Development Department Director



### The Town of Lake Park

### Application to Serve on Town Boards and Committees

This application serves as an information file of the skills, talents and interests of citizens who are willing to serve on advisory boards and committees for the *Town of Lake Park*. When an opening occurs on one of the Boards on which you have indicated a desire to serve, your application will be submitted to the Town Commission. You will be notified by mail when appointment has been made.

Please prin	t the following information:			
Name:	t James First		C.	
Las	t First		Middle	
Address: _	220 Lake Shore 1	In #9	randûle	
Telephone:	home 842 7194 work	cell C	154 881 18	804
E-Mail Add	iress Jc Hoyd @ bel	I south - ne	计	,
	esident of Lake Park	Yes	No	
Are you a n	on-resident business owner in Lake Park	<u></u>	)	
Are you a re	egistered voter (Response to this question is not mandatory)		J	
	rently serve on a Town Board or Committee		-1	
	ich one(s): Maring adv	lisory	_	
	een convicted of a crime			
If so, wh	en? where?	-	X	
Please indic which you v	ate your preference by number "1" through "vish to serve, with #1 being the most desired	5" of no more than and #5 being the le	five boards on ast desired.	
Choice #	Board Chor Code Compliance *	ice# Board		
_ <del></del>	CRA Board (Community Redevelopment Agency)	Tree Boa		
_ا_	Harbor Marina Advisory Board	Preserved	& Zoning/Historic	c
_]	Construction Board of Adjustments & Appeals	Library F	tion Board * Board	

Please note. Membership on these (\*) Boards require members to complete an annual financial disclosure form pursuant to F.S. 112.3145 (18a). (2)(b). (7)

Your Name: James Loyd
. /
Please indicate the reason for your interest in your first and second choices:
Involvement in fiture planning
Number of Meetings of the shove boards you have a word at the shove boards you have a word at the shows boards you have a word of the shows boards you have a word of the shows boards you have a word of the show
Number of Meetings of the above boards you have attended in the past six months:  Your educational background: (High school, College, Graduate School or other training)
BA Speech & Solumina School, College, Graduate School or other training)
BA Speech & sommunications - Baldwin- Wallace College - Devea, Ohio class 1971
What is/was your profession or occupation: Yacht Broker  How long: 16 Yrs
Please indicate employment experience that you feel relates to your desired service on an advisory board or committee:   ife long self employed business man - many dealings with towns be, offices -atc.
Please indicate other general experience or community involvement that you feel qualified reads
serve on the boards you have chosen: Very familiar with Town
Feel free to attach additional sheets if required. Also, please attach your resume, if available.
Please return your completed form to the Office of the Town Clerk, 535 Park Avenue, Lake
Park, Florida 33403
I HEREBY CERTIFY THAT THE STATEMENT AND ANSWERS PROVIDED ARE
TRUE AND ACCURATE. I UNDERSTAND THAT ANY FALSE STATEMENTS MAY
BE CAUSE FOR REMOVAL FROM A BOARD OR COMMITTEE, IF APPOINTED:
Signature:
Date:

### **BALLOT**

### MAYOR/COMMISSIONER

THE TOWN COMMISSION MAY APPOINT A FIVE MEMBER PLANNING & ZONING BOARD WITH TWO ALTERNATES. WE HAVE A NEW APPLICANT FOR THIS BOARD AS A REGULAR MEMBER.

	Yes	No
James Lloyd		

• NO OTHER APPLICATIONS HAVE BEEN RECEIVED

### TAB 4



### **Town of Lake Park Town Commission**

### Agenda Request Form

Meeting Date: December 05, 2012 Age		enda Item No. Tab 4	
Agenda Title: Board Memb	pership Appointment fo	or the	Library Board
[ ] CONSENT AGENDA [ ] PRESENTATION/PR [ ] PUBLIC HEARING [ ] BID/RFP AWARD	L J	RE OR	SCUSSION/POSSIBLE ACTION SOLUTION DINANCE ON READING HER: Board Appointment
Approved by Town Manager			Date:n/_z/_z
Shari Canada, Deputy Town Cl Name/Title	<u>lerk</u>		
Originating Department:	Costs: \$ 0.00		Attachments:
Town Clerk	Funding Source: Acct. # [] Finance		Board Application Ballot
Advertised: Date: Paper: [X] Not Required	All parties that have an inte in this agenda item must be notified of meeting date and time. The following box mube filled out to be on agend	e d ist	Yes I have notified everyone X Or Not applicable in this case

<u>Summary Explanation/Background:</u> Antony Lewis has resigned from the Library Board creating a regular membership opening on the Library Board. One of the alternates Elizabeth Auld has expressed interest in being appointed as a regular member to the Board, and her application has been attached for your review. The purpose of this item is to fill the open position on the Library Board Regular Membership. The ballot is attached as well.

Recommended Motion: To appoint one (1) regular member to fill the vacancy on the Library Board.



### The Town of Lake Park

LAKE PARK TOWN HALL NATIONAL HISTORIC SITE
"Jewel of the Palm Beaches"

### Application to Serve on Town Boards and Committees

This application serves as an information file of the skills, talents and interests of citizens who are willing to serve on advisory boards and committees for the *Town of Lake Park*. When an opening occurs on one of the Boards on which you have indicated a desire to serve, you application will be submitted to the Town Commission. You will be notified by mail when Clark's Office appointment has been made.

Please print th	he following information:			JUL	8 2011
Name: Last	ULD ELizabet	h	Mic		EIVE
Address:	25 W. Kalmia Dr				
Telephone: ho	ome5618819) T8 work/	ret.	cell _30_	1-3012	
E-Mail Addre	ess Bern Aubo @ Co	meast.	ا المحدد		
	ident of Lake Park		Yes	No	
Are you a nor	n-resident business owner in Lake Par	k			
Are you a reg	istered voter (Response to this question is not man	ndatory)	<b>+</b>		
Do you currer	ntly serve on a Town Board or Comm	ittee		<b>P</b>	
If so, which	h one(s):			\	
Have you bee	n convicted of a crime			<u>A</u>	
If so, when	n? where?			,	
Please indicat which you wis	e your preference by number "1" thro sh to serve, with #1 being the most de	ugh "5" of no a	more than fiv	e boards on desired.	
Choice #	Board Code Compliance * CRA Board (Community Redevelopment Agency) Harbor Marina Advisory Board Construction Board of Adjustments & Appeals	Choice #	Board Tree Board Planning & Preservation Library Boa		ric

Your Name: Elizaboth Wull
Please indicate the reason for your interest in your first and second choices:  Encouraged to apply by board members  Ced last meeting members Incomes
The July of Meetings of the above boards you have attended in the past six months:
Your editational background: (High school, College, Graduate School or other training)
medical School (Julana)
(1 () 11 disease / 1.)
What is/was your profession or occupation:
Please indicate employment experience that you feel relates to your desired service on an advisory board or committee:  On the string children is in the string children in the string children is in the string children in the string children is in the string children in the string children is a string children in the str
Please indicate other general experience or community involvement that you feel qualifies you to serve on the boards you have chosen:  White to recipe wants for the lebrary
Feel free to attach additional sheets if required. Also, please attach your resume, if available.  Please return your completed form to the Office of the Town Clerk, 535 Park Avenue, Lake  Park, Florida 33403
I HEREBY CERTIFY THAT THE STATEMENT AND ANSWERS PROVIDED ARE
TRUE AND ACCURATE. I UNDERSTAND THAT ANY FALSE STATEMENTS MAY
BE CAUSE FOR REMOVAL FROM A BOARD OR COMMITTEE, IF APPOINTED:
Signature: Physluth And Date: 7-8-11

### **BALLOT**

### MAYOR/COMMISSIONER

THE TOWN COMMISSION MAY APPOINT A FIVE MEMBER LIBRARY BOARD WITH TWO ALTERNATES. WE HAVE ONE APPLICANT FOR THIS BOARD AS A MEMBER.

### Member

	Yes	No
Elizabeth Auld		

# Ordinance on First Reading

## TAB 5



### **Town of Lake Park Town Commission**

### Agenda Request Form

Agenda Item No. Tab 5 Meeting Date: December 5, 2012

Agenda Title: Request for a small-scale land use amendment for 711, 725 and 761 Foresteria Drive to redesignate from Medium Density Residential to the

Public Buildings and Grounds land use designation. CONSENT AGENDA [ ] DISCUSSION/POSSIBLE ACTION [] PRESENTATION/PROCLAMATION  $[ \ ]$ RESOLUTION PUBLIC HEARING [X] **ORDINANCE ON 1st READING** BID/RFP AWARD [ ] OTHER: [] \_\_ Date: 11 27 12 Approved by Town Manager

Nadia Di Tommaso / Community Development Director Name/Title



Originating Department:  Community Development	Costs: \$ 0.00 Funding Source: Acct. # [] Finance	Attachments:  → Staff Report  → Ordinance 10-2012  → Exhibit "A"-Legal Descriptions  → Exhibit "B"-Future Land Use Map/Location Map
Advertised: Date: N/A for 1 <sup>st</sup> reading Paper: [ ] Not Required	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyoneND Or Not applicable in this case Please initial one.

### Summary Explanation/Background:

See Staff Report.

### Town of Lake Park Community Development Department



Meeting Date:

December 5, 2012

To: TOWN COMMISSION

Re: Small-Scale Land Use Amendment

Applicant:

Town of Lake Park

Address:

711, 725, 761 Foresteria Drive

Re:

Small-scale land use amendment from Medium Density Residential to Public Buildings

and Grounds

### **SUMMARY**

In early 2009, the Town of Lake Park's CRA purchased three parcels of real property located at 711, 725, and 761 Foresteria Drive (the Property). See Legal Descriptions (Exhibit "A") and Future Land Use Map/Location Map (Exhibit "B"). The three parcels comprise approximately 1.26 acres. These parcels were purchased with the long-term vision of providing additional parking for the businesses within the Park Avenue Downtown District. As a short-term use, the CRA Board (the Board) authorized the Community Development Corporation, a not for profit corporation to use two of the three parcels (the Property) for the Seeds of Hope Community Garden. The two parcels upon which the community garden is being operated have a future land use designation of "Medium Density Residential." The use of the Property as a community garden is not consistent with the Medium Density Residential future land use designation. The Town's classification system defines residential land uses as being exclusive to residential dwellings and light community related uses, **excluding** government owned sites. Thus, if the use of the Property is going to remain as a community garden, it is appropriate to amend the future land use designation so that its use is consistent with the Town's Comprehensive Plan.

The Comprehensive Plan's Future Land Use Element Section 3.4.3, defines Public Buildings and Grounds as the following:

"Lands and structures that are owned, leased, or operated by a government entity(...)or operated by a private entity and used for a public purpose...."

In accordance with the above section of the Comprehensive Plan, the appropriate future land use designation of the Property should be "Public Buildings and Grounds." Although the Property is being operated as a community garden, staff believes that the operation of the community garden for public purposes is still compatible with the surrounding residential area and does not negatively impact the nearby Park Avenue Downtown District. The use serves a community purpose allowing residents, business and property owners to take advantage of the garden for their everyday use. Currently, it is a placeholder for any future public use the CRA envisions and may require.

### LOCAL PLANNING AGENCY RECOMMENDATION

<u>Approved 4-0.</u> There was some discussion as to the eventual fate of the subject property. At this time, the use will remain a Community Garden.

### STAFF RECOMMENDATION

Staff recommends that the Town Commission recommend a motion to **APPROVE** the small-scale land use amendment on first reading to change the future land use of the Property from Residential Medium Density to Public Grounds and Facilities.

### **ORDINANCE NO. 10-2012**

AN ORDINANCE OF THE TOWN COMMISSION OF THE TOWN OF LAKE PARK, FLORIDA, AMENDING THE FUTURE LAND USE MAP AND THE FUTURE LAND USE DESIGNATION OF PARCELS OF REAL PROPERTY HAVING THE PROPERTY ADDRESSES OF 711, 725 AND 761 FORESTERIA DRIVE AND OWNED BY THE TOWN'S COMMUNITY REDEVELOPMENT AGENCY; PROVIDING FOR THE REPEAL OF ALL ORDINANCES IN CONFLICT; PROVIDING FOR SEVERABILITY; AND PROVIDING FOR AN EFFECTIVE DATE

WHEREAS, the Town Commission of the Town of Lake Park, Florida (Town), has adopted a Comprehensive Plan pursuant to Chapter 163, Part II, Florida Statutes, entitled the "Local Government Comprehensive Planning and Land Development Regulation Act" (the Act); and,

WHEREAS, the Town's Comprehensive Plan has been determined to be "in compliance" with the Act; and,

WHEREAS, the parcels of real property with the addresses of 711, 725, and 761 Foresteria Drive (the "Properties"), consisting of 1.26+/- acres of land, and which are legally described in Exhibit "A", are all owned by the Town's Community Redevelopment Agency; and,

WHEREAS, the locations of the Properties are shown in Exhibit "B" which is also attached: and.

WHEREAS, the Properties currently have a Future Land Use Designation of "Medium Density Residential" and are depicted as such on the Town's Future Land Use Map which is contained within the Town's Comprehensive Plan; and,

WHEREAS, pursuant to the Act, the Town's Local Planning Agency (the LPA) has conducted a public hearing, as required by Section 163.3174(4)(a), Florida Statutes, to consider the Town staff's proposed amendment of the future land use designation of the Properties from Medium Density Residential to Public Buildings and Grounds, and to reflect this change on the Future Land Use Map which is contained within the Town's Comprehensive Plan.

Ordinance No. Page 2 of 2

NOW THEREFORE, BE IT ORDAINED BY THE TOWN COMMISSION OF THE TOWN OF

LAKE PARK, FLORIDA:

Section 1. The whereas clauses are incorporated herein as the legislative findings of

the Town Commission.

Section 2. The Medium Density Residential future land use designations of the

Properties which are legally described in Exhibit A and depicted in Exhibit B, both of which

Exhibits are attached hereto and incorporated herein, are hereby amended to a future land use

designation of Public Buildings and Grounds.

Section 3. The Future Land Use Map which is contained in the Town's

Comprehensive Plan is hereby amended to reflect the change in the Properties future land use

designation from Medium Density Residential to Public Buildings and Grounds.

If any section, paragraph, sentence, clause, phrase or Section 4. Severability.

word of this Ordinance is for any reason held by a court to be unconstitutional, inoperative or

void, such holding shall not affect the remainder of this Ordinance.

Repeal of Laws in Conflict. All Ordinances or part of Ordinances in Section 5.

conflict herewith are hereby repealed to the extent of such conflict.

Section 6. Effective Date. The provisions of this Ordinance shall become effective

pursuant to Section 163.3184(3)(c)4., Florida Statutes.

Attachments: Exhibit "A" - Legal Descriptions of the Subject Properties

Exhibit "B" - Future Land Use Map/Location Map

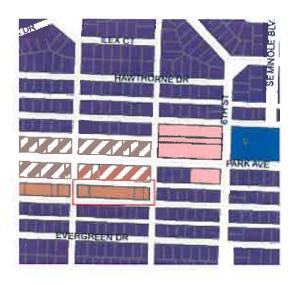
### **EXHIBIT "A"** - Legal Descriptions

711 Foresteria Drive: KELSEY CITY LTS 44 TO 46 INC BLK 10

725 Foresteria Drive: KELSEY CITY LTS 29 TO 43 INC BLK 1

761 Foresteria Drive: KELSEY CITY LTS 25 TO 28 INC BLK 10





### THE PALM BEACH POST

Published Daily and Sunday West Palm Beach, Palm Beach County, Florida

### PROOF OF PUBLICATION

STATE OF FLORIDA COUNTY OF PALM BEACH

Before the undersigned authority personally appeared Dottie Van Overloop, who on oath says that she is Legal Advertising Clerk of The Palm Beach Post, a daily and Sunday newspaper, published at West Palm Beach in Palm Beach County, Florida; that the attached copy of advertising for a Notice in the matter Ordinances 10-2012 & 11-2012 was published in said newspaper in the issues of October 21, 2012. Affiant further says that the said The Post is a newspaper published at West Palm Beach, in said Palm Beach County, Florida, and that the said newspaper has heretofore been continuously published in said Palm Beach County, Florida, daily and Sunday and has been entered as second class mail matter at the post office in West Palm Beach, in said Palm Beach County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that she/he has neither paid nor promised any person, firm or corporation any discount rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper. Also published in Martin and St. Lucie Counties.

Sworn to and subscribed before 22<sup>nd</sup> day of October, A.D. 2012. Who is personally known to me.

Minhmton

NOTARY PUBLIC-STATE OF FLORIDA
Karen M. McLinton
Commission # DD832672
Expires: NOV. 15, 2012
BONDED THRU ATLANTIC BONDING CO., INC.



### TAB 6



### Town of Lake Park Town Commission

### Agenda Request Form

Meeting Date: December 5, 2012 Agenda Item No. Tab 6

Agenda Title: Request to Rezone 711, 725 and 761 Foresteria Drive from Residential-2 to the P-Public District zoning designation. CONSENT AGENDA [] DISCUSSION/POSSIBLE ACTION PRESENTATION/PROCLAMATION RESOLUTION PUBLIC HEARING [X] **ORDINANCE ON 1st READING** BID/RFP AWARD OTHER: Date: \_\_11 27/12 Approved by Town Manager Nadia Di Tommaso / Community Development Director Name/Title

Originating Department:	Costs: \$ 0.00	Attachments:
Community Development	Funding Source: Acct. # [] Finance	<ul> <li>→ Staff Report</li> <li>→ Ordinance 11-2012</li> <li>→ Exhibit "A"- Legal         Descriptions</li> <li>→ Exhibit "B"- Location Map</li> </ul>
Advertised: Date: N/A for 1 <sup>st</sup> reading Paper:  [ ] Not Required	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyone <i>ND</i> or Not applicable in this case Please initial one.

### Summary Explanation/Background:

See Staff Report.



### TOWN LAKE OF PARK TOWN COMMISSION

Meeting Date: December 5, 2012

**DESCRIPTION:** 

Request to rezone 711 Foresteria, 725 Foresteria, and 761 Foresteria from the Residential-2 (R-2) District to Public District (P-District).

APPLICANTS REQUEST: This is an application by the Town of Lake Park proposing the rezoning of three parcels of land (the Property) owned by the Town of Lake Park's Community Redevelopment Agency. See Legal Descriptions (Exhibit "A") and Location Map (Exhibit "B"). The parcels are 0.17, 0.86, and 0.23 acre, respectively, which are currently operated by the Community Development Corporation as the Seeds of Hope Community Garden. The Property is located on Foresteria Drive between 7<sup>th</sup> and 8<sup>th</sup> Street and is within the Residential-2 (R-2) zoning district. Staff recommends that the Property be rezoned to the P-Public District as provided for in Section 78-76 of the Town of Lake Park Code of Ordinances (the Code).

P&Z RECOMMENDATION: November 5, 2012 - 4-0 Motion to approve.

STAFF RECOMMENDATION: APPROVAL

### **BACKGROUND INFORMATION:**

Applicant(s):

Town of Lake Park

Owner:

Lake Park Community Redevelopment Agency (CRA) 711, 725 and 761 Foresteria Drive, Lake Park FL 33403

Address:
Lot Sizes:

0.17, 0.86, and 0.23 acres respectively for a total of 1.26 acres

Parcel Control

36-43-42-20-01-010-0440, 36-43-42-20-01-010-0290, 36-43-

Numbers:

42-20-01-010-0250

**Existing Zoning:** 

Residential-2(R-2)

Adjacent Zoning

North:

Park Avenue Downtown District (PADD)

South:

Residential-1 (R-1)

East:

Resdiential-1 (R-1)

West:

Residential-2 (R-2)

Adjacent Land Uses

North:

Downtown

South:

Single Family Residential

East:

Single Family Residential

West:

Medium Density Residential

### CONSISTENCY WITH THE TOWN OF LAKE PARK ZONING CODE Section 78-76 states in part:

Within P public districts, the following regulations shall apply:

(3)

All property owned by or acquired by the town shall be included in P public districts

The subject parcels were acquired by the Lake Park CRA in early 2009. Their zoning designations were never changed to reflect the P-Public District. Staff is recommending that these parcels be rezoned to reflect their appropriate zoning district designation. The permitted uses in the public district may range from recreation facilities, parks and playgrounds, museums, just to name a few. A community garden is in conformance with this zoning district designation.

### CONSISTENCY WITH THE COMPREHENSIVE PLAN

A small-scale land use amendment is being concurrently processed. The proposed small-scale plan amendment would change the future land use designation of the Property from Residential Medium Density to Public Buildings and Grounds.

The proposed rezoning would implement the future land use designation by zoning the Property so that it will be consistent with the Property's new future land use designation pursuant to the amendment to the Town's Comprehensive Plan. The proposed rezoning is consistent with Policy 1.1 of the Future Land Use Element of the Town's Comprehensive Plan:

<u>Policy 1.1:</u> Land Development Regulations shall be amended as necessary to contain specific and detailed provisions required to implement the adopted Comprehensive Plan and which at a minimum:

- b. Regulate the use and intensity of land development consistent with this element to ensure the compatibility of adjacent land uses.
- k. Eliminate and/or reduce use of land inconsistent with the Future Land Use Map and the community's character.

The Property is owned by the CRA and is between a residential district and the Park Avenue Downtown District (PADD). The Property is being operated by the Community Development Corporation, a not for profit corporation and serves a community purpose. In order to make the zoning of the Property consistent with the new future land use designation of Public Buildings and Grounds, a rezoning to Public District is required.

### **STAFF RECOMMENDATION:**

Staff recommends that the Town Commission entertain a motion to APPROVE the rezoning to P-Public District for this Ordinance on first reading.

### **ORDINANCE NO. 11-2012**

AN ORDINANCE OF THE TOWN COMMISSION OF THE TOWN OF LAKE PARK, FLORIDA, REZONING THREE PARCELS OF REAL PROPERTY LOCATED AT 711, 725, AND 761 FORESTERIA DRIVE FROM RESIDENTIAL 2 (R2) TO PUBLIC DISTRICT (P); PROVIDING FOR AN AMENDMENT TO SECTION 78-32 OF THE TOWN CODE WHICH INCORPORATES BY REFERENCE THE ZONING MAP OF LAKE PARK REFLECTING THE CHANGE IN ZONING TO THE PUBLIC ZONING DISTRICT OF THE PROPERTIES; PROVIDING FOR THE REPEAL OF ALL ORDINANCES IN CONFLICT; PROVIDING FOR SEVERABILITY; AND PROVIDING FOR AN EFFECTIVE DATE.

WHEREAS, the Lake Park Community Redevelopment Agency is the owner of three parcels of property in the Town of Lake Park, Florida (Town), the addresses of which are 711, 725, and 761 Foresteria Drive, (the Properties); and,

WHEREAS, the Properties are legally described in Exhibit "A" and generally located as shown on Exhibit "B"; and,

WHEREAS, the Town Commission of the Town has previously assigned the zoning district of Residential-2 (R-2) to the Properties, and this zoning is currently shown on the Town's Official Zoning Map; and,

WHEREAS, the Properties are now maintained by the Community Development

Corporation and operated as the Seeds of Hope Community Garden; and

WHEREAS, the Town staff recommends that the Properties be rezoned from the Residential 2 zoning district to the Public District zoning district as required by Section 78-76 of the Town Code; and,

WHEREAS, the Town's Planning and Zoning Board has reviewed staff's proposed rezoning and has made its recommendation to the Town Commission; and,

WHEREAS, the Town Commission has determined that the assignment of the Public District zoning classification to the Properties would be consistent with the Future Land Use designation of the Properties under the Town's Comprehensive Plan;

Ordinance No. 11-2012

Page 2 of 2

NOW THEREFORE, BE IT RESOLVED BY THE TOWN COMMISSION OF THE

**TOWN OF LAKE PARK, FLORIDA:** 

Section 1. The whereas clauses are incorporated herein as true and correct.

Section 2. The Town Commission hereby assigns a zoning classification of

Public District to the Properties which are legally described in Exhibit A and shown in

Exhibit B, both of which Exhibits are attached hereto and incorporated herein.

Section 3. Section 78-32 which is incorporated by reference, the Zoning Map

of Lake Park and indicating the boundaries of the various zoning districts is hereby

amended to reflect the assignment of a Public District zoning classification to the

Properties.

Section 4. Severability. If any section, paragraph, sentence, clause, phrase

or word of this Ordinance is for any reason held by a court to be unconstitutional,

inoperative, or void, such holding shall not affect the remainder of this Ordinance.

<u>Section 5.</u> Repeal of Laws in Conflict. All Ordinances or part of Ordinances

in conflict herewith are hereby repealed to the extent of such conflict.

Section 6. The provisions of this Ordinance shall become effective upon

adoption.

Attachment:

Exhibit "A" - Legal Descriptions

Exhibit "B" - Location Map

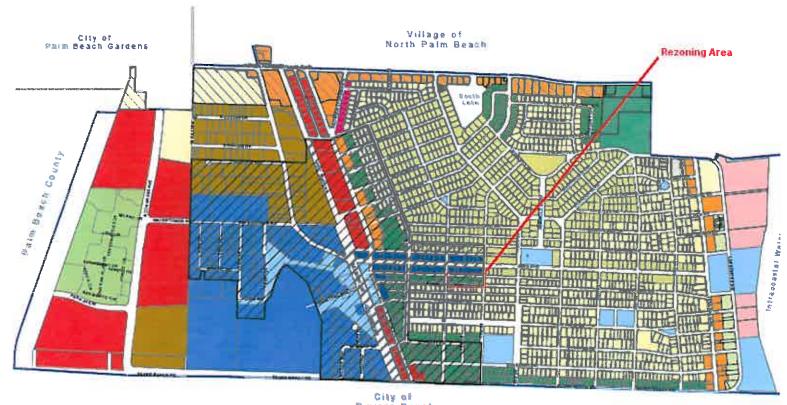
### **EXHIBIT "A"** – Legal Descriptions

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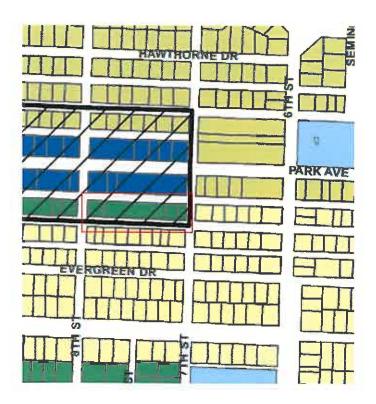
### EXHIBIT "B" - Town of Lake Park Zoning Map/Location Map



Riviera Beach







# Discussion And Possible Action

### TAB 7



### **Town of Lake Park Town Commission**

### **Agenda Request Form**

Meeting Date: December 5, 2012 Age		enda Item No. Tab 7
Agenda Title: Creation of a Town Locations	Memorial Tree Planting Pr	ogram at Pre-determined
[] CONSENT AGENDA [] PRESENTATION/PR [] PUBLIC HEARING [] BID/RFP AWARD  Approved by Town Manage  Approved by Town Manage	OCLAMATION [] RE [] OR [] OT	SCUSSION/POSSIBLE ACTION SOLUTION EDINANCE ON READING HER: Date:
Originating Department: Public Works	Costs: Approximately \$3,000.00  Funding Source: To Be Determined  Acct. #  Visionance	Attachments: Memorial Tree Planting Program Draft Brochure
Advertised: Date: Paper: [X] Not Required	All parties that have an interest in this agenda item must be notified of meeting date and time. The following box must be filled out to be on agenda.	Yes I have notified everyone Or Not applicable in this case

Summary Explanation/Background: Residents of Lake Park would like to be provided the opportunity to plant a tree in honor of a loved one. The gift of a Memorial Tree is not only symbolic and enduring, it beautifies the community.

Please initial one.

Three different locations have been identified as being suitable for additional tree planting. They are the Sixth Street median between Bayberry Drive and Evergreen Drive, Lottie Mae Miller Park (Date Palm Drive at Second Street), and the Seminole Boulevard median between Greenbriar Drive and Crescent Drive. A pre-approved tree can be selected for planting in one of the three locations based upon a master plan. An optional, grey granite marker can be engraved and placed at the

base of the newly planted tree. The Town shall be responsible for planting the tree and placing a marker.

A Master Tree Placement Plan should be prepared by a certified arborist or landscape architect to ensure that each tree will have enough space to grow to maturity. A Master Plan will provide the guidance to creating a coherent planted space as trees get donated. A Master Plan can also be used to submit for grants. Potential donors may view the available planting locations and recommended tree species detailed in the Master Plan before making their site selection. A Master Plan could be created for the three locations listed above for approximately \$3,000.

The total cost to a donor would be \$570 if the tree and monument are purchased together, however, the tree may be purchased by itself. The cost of the program consists of the following components:

\$350 which would cover the expense of planting a tree to minimum standards (45 gallon pot, 12 to 14 feet high, and three inch caliper); and \$220 which would cover the cost of a standard grey granite marker with engraved, polished face, installed.

Brochures would be printed (see attached draft) and distributed from Town Hall.

With Commission approval, a Memorial Tree Planting Program, with tree locations, designated species, and price schedule will be created and codified by Resolution.

### Recommended Motion:

- Approve the Concept of a Town Memorial Tree Planting Program.
- Designate Funds for the Development of a Master Tree Placement Plan.
- Direct Staff to Bring a Resolution Back Before the Commission Which Creates a Program Referencing the Master Plan and Establishing Donation Rates.

The Town of Lake Park would like to provide residents the opportunity to plant a tree in honor of their loved one. A tree dedication makes a natural memorial gift, and allows you to express your sympathy and condolences for the loss of a friend or loved one in a unique way. The gift of a memorial tree is enduring, symbolic, and will grow stronger and blossom with life, year after year while beautifying the community.

A tree will be planted in remembrance of your special someone in one of our three predetermined planting locations.

Your selection of a vibrant beautiful tree benefits this and future generations and is perhaps the most fitting memorial of all. Carry forward the name of your loved one in a living, vital way that grows grander with the years.

Town of Lake Park



# TREE CITY USA.

National Recognition for Greener Communities.

THE TOWN OF LAKE PARK IS PROUD TO BE A 21 YEAR RECIPIENT OF THE TREE CITY USA AWARD.



535 Park Avenue \* Lake Park, Florida Phone: 561-881-3300 \* Fax: 561-881-3314

Email: XXXXXXXXX

www.lakeparkflorida.gov





561-881-3300 www.lakeparkflorida.gov

# MEMORIAL TREE APPLICATION FORM

Tree Selection \$350 (select one)
☐ Mahogany
☐ Gumbo Limbo
(Includes installation)
Tree Location (Select One)
□ Sixth Street Median
☐ Lottie Mae Miller Park
☐ Seminole Boulevard Median
Granite Marker (optional) \$220
(Allow 2-3 weeks delivery)
(18 letters per line maximum-includes spaces)
Line 1
Line 2
Line 3
Name
Address
Phone ( )

# **Town Approved Native Species**

This program will only utilize trees native to Florida with environment. Specifications: 45 gallon, 12-14 feet, he intent to grow successfully in our South Florida 3 inch caliper, minimum,

- Live Oak, Quercus Virginiana
- Mahogany, Swietenia Mahogany
- Gumbo Limbo, Buresera Simaruba

# Town Approved Planting Locations:

- Sixth Street Median
- (Between Bayberry Drive and Evergreen Drive)
- Lottie Mae Miller Park
- (Date Palm Drive at Second Street)
- Seminole Boulevard Median
- (Between Greenbriar Drive and Crescent Drive)

# Granite Marker (optional)

A four inch by six inch gray granite engraved marker with tree with your custom message. Allow 2-3 weeks delivery a two inch beveled face can be placed at the foot of the time.

### GUIDELINES

Please note: trees cannot be decorated or memorialized in any manner except by utilizing a granite marker which is available for purchase.

Note: Each tree is guaranteed for up to 1 year from date of planting. The Town is not responsible for loss, theft, or damage to the tree or granite marker.

☐ Check ☐ Cash ☐ Credit Card

PAYMENT:

Payable to: Town of Lake Park

### TREE SELECTION **AND LOCATION**

pre-approved selection species and planting of Florida native tree The Town has a

three available species; Live Oak, Mahogany donors may select their memorial tree from Sixth Street Median, Lottie Mae Miller Park locations available for consideration. Tree locations to display your selected tree are or Gumbo Limbo. Available planting or Seminole Boulevard Median.

tree. The Town will also provide irrigation and foot diameter mulch ring and bracing for the The Town of Lake Park will plant each tree with the installation of a root barrier, a five maintain the planted tree. The Town provides a one year replacement warranty.

short message on a polished granite marker. may be enhanced with the expression of a The dedication of your newly planted tree